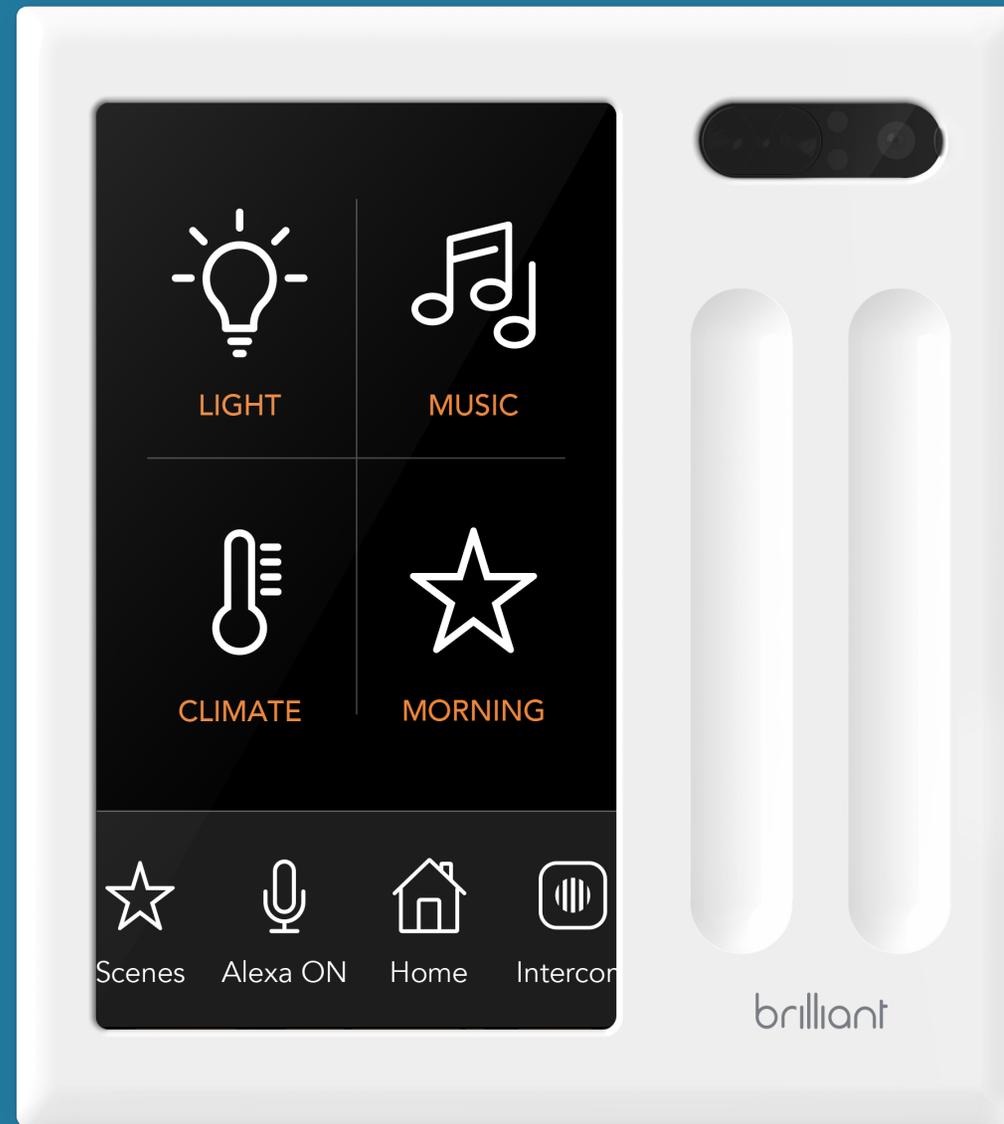


brilliant

Brilliant FAQs
for Design Centers



What is a Brilliant smart home control?

A Brilliant smart home control gives you touch and voice control over your smart home products including lights, music, climate, locks, and doorbells to whatever comes next. With Alexa built-in for voice control, a personalizable high resolution display for touch control, and a camera with a privacy shutter for room-to-room video chat, your home can now become more than just smart. Best of all, Brilliant replaces any existing light switch so it blends in seamlessly.

Does Brilliant have a video chat capability?

Yes! Brilliant includes a microphone and camera with a privacy shutter. When installing two or more, Brilliant can be used to make whole home audio announcements such as “Come to dinner” or be used as a video intercom between specific rooms.

Does Brilliant have a video chat capability?

Yes! Brilliant uses the concept “scenes.” A scene is an easy way to combine lighting, music, temperature, and other settings to quickly control your smart home with a tap, a voice command, or simply by walking into a room. Scenes can be programmed in all sorts of ways such as a “Good Morning” scene which can be an easy and fun way to have the house wake up to greet you. You can also dim the lights, put down the shades, and play romantic music to set the mood with “Date Night.” Another popular type of scene “Away Mode” which can secure your home by turning off inside lights, locking all of your doors and arming your home security system. You can create a multitude of scenes to fit your lifestyle.

Does Brilliant have built-in voice control?

Yes! With Alexa built-in, you have hands-free control over all of your devices. Adjust the lights, play your favorite Spotify playlist, or lock the front door using just your voice. Ask for the 10-day forecast or last night’s sports scores and get a verbal and visual response on your Brilliant display. With Alexa built into every Brilliant, you can unclutter your countertops and tables from smart speakers and other smart home devices.

Does Brilliant work with Wemo smart lighting?

Yes! Brilliant recognizes your Wemo Smart Dimmers, Switches, and Plugs and allows you to convert your non-Brilliant rooms into smart lighted rooms.

Does Brilliant work with Hue smart lighting?

Yes! Brilliant recognizes your Hue bulbs and manages the on/off commands automatically, ensuring that your smart lights are always smart. When Brilliant is installed at a switch that is directly connected to a Hue Bulb, Brilliant solves the frustration of losing smart control over your Hue lights because the switch they are connected to has been turned off accidentally.

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Does Brilliant connect to smart music systems like Sonos?

Yes! Brilliant controls all types of Sonos players. Whether you have a Play:1, a Playbar, a Connect:Amp, or another player, we have them all covered. With easy access right on the wall, everyone in the home can enjoy their favorite tunes seamlessly and immediately. Choose from stored playlists or from Pandora, Spotify, Tune.fm, and other stations — it's all at the entire family's fingertips. We've found that Sonos homes that have Brilliant increase their use of Sonos by over 28%.

Can you modify the music experience with Brilliant?

Yes! Sometimes you just want to stream music, but other times you want to play DJ. Sometimes you have your phone, and sometimes you don't. With Brilliant, you can play your music and adjust the audio settings using Alexa, Brilliant's touchscreen display, or your smartphone. You choose, you rule! You can access your Sonos player through scenes. Pair your favorite tunes with lights, and climate control.

How does Brilliant connect to Sonos and other smart music devices?

Using your existing Wi-Fi, Brilliant auto-detects all Sonos music devices on your network. Then Brilliant takes a few seconds to confirm the name and room of the players, and you'll be ready to fire up your tunes. You can choose from your Sonos favorites, which will likely include stored playlists or items from Pandora, Spotify, TuneIn Radio, or other Sonos stations. You can adjust the volume, skip to the next track, play/pause, or select a different Sonos player without leaving the room.

Does Brilliant connect to smart thermostats?

You can use touch or voice controls to adjust your home's temperature with Nest and other smart home thermostats like Ecobee and Honeywell Lyric.

Does Brilliant connect to smart doorbells?

Yes! You can connect Ring to see who's knocking right on the Brilliant display. Never miss a visitor or package because you don't have your phone. If you have a smart lock installed you can even let someone in right from the Brilliant display screen.

Is Brilliant difficult to install?

It typically takes electricians a few minutes to install a Brilliant. For most DIY'ers, it typically takes anywhere from 10-20 minutes to install Brilliant.

Where do you install Brilliants in the home?

Brilliant fits into any existing light switch gang box - the gang box is the box where the wires connect behind the light switch. No additional wiring, modifications, or remote hubs are needed. On average, it takes about 10-20 minutes to install the device and connect it to your home Wi-Fi. Once your Brilliant device is up and running, you're ready to use voice commands or to turn the lights on and off, play music, use your video intercom (if you have 2 Brilliants installed), or set up your scenes.

Does Brilliant require a hub or bridge?

No! Brilliant controls do not require a hub to work because it uses a home's Wi-Fi network. It also supports connections over Bluetooth. No additional hardware is needed.

What 3rd party smart products work with Brilliant Controls?

Brilliant controls work with a variety of leading smart home devices, including Amazon Alexa, Ring, Sonos, Nest, Honeywell, Ecobee, Google Assistant, SmartThings, WeMo, and many others. Visit www.brilliant.tech for the complete list of Brilliant-supported smart home devices.

Do I need additional or special wiring to install a Brilliant control?

No! Brilliant uses the standard light switch box in your home. No additional wiring, no messy construction projects.

What voltage is required for a Brilliant device?

The installation location must have 120V AC running to it.

Does the Brilliant device require ground and neutral wires?

Yes, it requires both ground and neutral wires to install.

Is the Brilliant device big and bulky?

No! Brilliant fits into your standard light switch gang box and only extends 8mm beyond the wall surface.

Can I match Brilliant to fit my décor?

Yes! Brilliant has 6 replaceable color options: white, metallic silver, ivory, cool grey, black and light almond.

Can I communicate from one Brilliant to another?

Yes! Brilliant has audio and/or video room-to-room chat capabilities. You can communicate from one Brilliant to any other Brilliant within your home.

What is the quality of the video?

Brilliant uses compact Fresnel lenses to ensure excellent video imagery.

Can I control video access by room?

Yes! Brilliant includes a microphone and camera with privacy shutter. Just close the privacy shutter to restrict video access from room to room. When the privacy shutter is closed, video will no longer function; however, audio will continue to work.

Can I program Brilliant?

Yes! You can establish scenes that reflect how you want to live in your home. You can create a morning scene that warms your floors, turns up the heat, turns on the news, raises the and starts your coffee. Or, at the end of the evening, you can have the house automatically “close” by locking the doors, turning down the temperature, shutting off or dimming the lights, and having the entertainment system playing soft music.

Where should I install Brilliant throughout my house?

We recommend placing Brilliant in the high traffic areas of the home. Home owners usually place a Brilliant device at each entryway of their home and in the living room, kitchen, and bedrooms.

Do I need a Brilliant Control in each room in my house?

No, you can install Brilliant in the higher traffic areas in your home, and have lower cost Wemo Smart Dimmers or Switches in other rooms of the house.

Has the Brilliant controller received UL approval?

Yes! Brilliant devices are UL tested and approved.

**IF YOU HAVE ANY PRODUCT QUESTIONS CONTACT:
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