

Returns Form



ORDER DATE	ORDER NUMBER	CUSTOMER NAME	CUSTOMER EMAIL

What are you returning to us

QTY	PRODUCT	REFUND (✓)	REASON CODE	EXCHANGE (✓)	REASON CODE	REASON FOR RETURN
						1. Item is different to the image or description
						2. Arrived too late
						3. Incorrect item received
						4. Parcel damaged on arrival
						5. Item is faulty
						6. Changed my mind
						7. Duplicated order
						8. Accidentally ordered
						9. Other please specify

How to return to us

1. Print and complete this form, then place inside your return parcel
2. Make sure to repackage your return parcel securely
3. Ship the return back to us at **The Skinny Caffe, Unit 1, John Rann Business Park, Arnold, Nottingham NG5 7FJ**
4. We recommend obtaining proof of postage
5. We can't process any returned goods that don't follow this procedure
6. For full **Terms and Conditions** please refer to **www.theskinnycaffe.com**