



Jordco Incorporated
8531 NE Cornell Road
STE 800
Hillsboro, OR 97124 USA
1/800/752-2812TF
1/503/531-3904 T
1/503/531-3757 F
www.jordco.com W

Jordco Inc. Warranty Agreement

Covered Products:

All Jordco Products

Limitation of Damages

In no event shall Jordco, Inc be liable for consequential damages for breach of this warranty. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to the buyer.

Warranty Coverage

Jordco, Inc warrants the Covered Product to be free of all defects in material and workmanship for 1 year from the date of purchase. This warranty extends to the original buyer only within the warranty period.

Within the period of this warranty, Jordco, Inc will repair or replace, free of charge; any part proving defective in material or workmanship. All warranty repairs and service must be performed directly by an authorized Jordco, Inc technician.

All expenses related to replacing or repairing a defective part under this warranty shall be assumed by Jordco, Inc.

Warranty Exclusions

This warranty does not apply to any costs, repairs, or services for the following:

1. Repairs necessitated by use other than normal use in a dental office or clinic.
3. Damage resulting from misuse, abuse, accidents, alterations, or improper assembly.
4. Corrective work necessitated by repairs made by anyone other than a Jordco, Inc. authorized service technician.

How to Obtain Warranty Service

Upon discovery of any defect, malfunction, or nonconformity in the Covered Product, the buyer may choose one of the following options for obtaining warranty repairs or replacement.

(a) Contact Jordco directly at 1-800-752-2812 to report any problems with any of our products. Instructions will be given as to whether the product needs to be returned. If the product is to be returned for repair and or replacement, Jordco will assist with the proper way to return the product. A copy of the original purchase receipt may be required for a warranty repair or replacement. We accept no liability for products lost or misplaced in shipment.

(b) The buyer may return the Covered Product to the retail seller or authorized dealer, who will do one of the following at their discretion:

1. Replace the Covered Product with goods those are identical or reasonably equivalent to the warranted goods.
2. Refund to the buyer the original purchase price.
3. Refer any repairs or replacement to Jordco, Inc. directly.

Notice to Buyer

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. You have the right to bring any action at law or equity to resolve disputes concerning or to enforce the provisions of this warranty.

If the buyer disagrees over either's performance under the terms of this warranty, the buyer may submit the matter by using Alternative Dispute Resolution such as a recognized arbitrator. The buyer shall not be responsible for expenses incurred in submitting a dispute for resolution under the terms of this paragraph. However, the buyer is required to submit any dispute for resolution to Jordco Inc. under this paragraph before pursuing any legal remedies to which he or she may be entitled.

For matters related to warranty resolution contact Jordco at:

Jordco, Inc
8531 NE Cornell Rd., STE 800
Hillsboro, Oregon 97006
1-800-752-2812

