SERVICE BULLETIN

M-1240 January 20, 2009



AUSTRALIAN NOISE LABEL NON-COMPLIANCE REGULATORY RECALL 0604

Purpose

Harley-Davidson Motor Company Inc. has decided that a regulatory compliance defect may exist on certain 2008 model year FXDSE² motorcycles build 10/15/07 through 1/31/08.

Some of these model motorcycles may have been shipped with an incorrect Australia Noise label part number 14000-07. The label inaccurately lists 93dbA @ 2675 RPM. The proper Australia Noise label for these motorcycles is part number 14189-07 and correctly lists 99dbA @ 3750 RPM.

Motorcycles Affected

2008 model FXDSE² motorcycles built between 10/15/07 and 1/31/08 for the Australian market. A VIN list specific to vehicles shipped to your dealership is available via h-dnet.com and is no longer attached to mailed bulletins. This list may be found by following this path:

h-dnet.com / Service Toolbox / Safety campaign and Open VIN lists. Select 0604 campaign to view VIN list.

NOTE

If the vehicle does not appear on your dealer VIN list, refer to Safety and Product Campaign History by VIN link to verify if vehicle is affected.

Customer Notification

Customers have been sent letters with the correct label and application instructions. Customers may apply the label or if they choose may bring the affected motorcycle and the **new** label to an authorized dealership and have the dealer apply the label.

You are also required to perform the recall service on all affected vehicles in your dealership inventory prior to delivering, renting or leasing those vehicles. If you are not sure that a safety recall has been completed on a particular motorcycle, check the recall records available on TALON and h-dnet.com

Required Dealer Action

When the motorcycle is in for service, inspect the label and confirm that the the recall is still open. If the old label is visible, install a **new** label over the old. Additional labels are available through Harley-Davidson Australia to Australian dealers.

Location

See Figure 1 for FXDSE² noise label location.

Application

NOTE

See Figure 2. The Correct part number is 14189-07

- Clean surface of old label with hot, soapy water. Thorough cleaning is necessary for new label to adhere to old label.
- Dry surface completely before installing new label.
- 3. Install new label over old label.

IMPORTANT NOTE

In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECH- NICIAN	TECHNICIAN NO.1	TECHNIIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									

©2009 H-D

M-1240 1 of 2

Credit Procedure

Australian Dealers Only-For Dealer Provided Service

For each vehicle serviced, file a claim supplying all necessary information as follows:

- Dealer number
- Repair order number
- Claim date
- Campaign number (0604)
- Fix ID (C) Dealer corrected

Upon receipt of the properly completed recall claim, you will be credited for 0.1 hours for labor time, plus appropriate market administrative time.

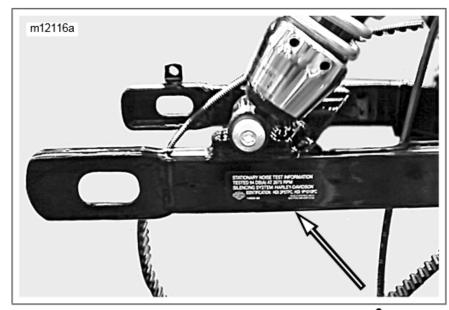


Figure 1. Noise Label Location: FXDSE²

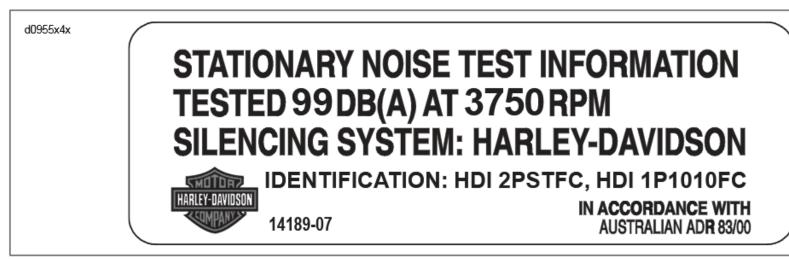


Figure 2. Correct FXDSE² Noise Label for Australia

M-1240 2 of 2



DEALER COMMUNICATIONS

Harley-Davidson Motor Company

Dealer Department Routing								
	\mathbf{X}	Dealer Operator		General Merchandise	X	Service		
	X	General Manager		Buell	X	Parts		
		Office Manager		F&I Manager				
	X	Vehicle Sales Manager		H.O.G. Director				

January 20, 2009

M-1240

Subject: REGULATORY COMPLIANCE RECALL CAMPAIGN 0604

Dear Australia Harley-Davidson Dealer:

Harley-Davidson Motor Company, Inc. has decided that a regulatory compliance defect may exist on certain 2008 model year FXDSE2 model motorcycles built 10/15/07 through 1/31/08. Some of these model motorcycles may have been shipped with an incorrect Australia Noise label part number 14000-07. The label inaccurately lists 93dbA @ 2675 RPM. The proper Australia Noise label for these motorcycles is part number 14189-07 and correctly lists 99dbA @ 3750 RPM.

We have voluntarily declared this a regulatory compliance defect (Campaign 0604) to allow us to formally recall all affected motorcycles. The remedy is to place a new correct Australia Noise label (part number 14189-07) over the existing incorrect label (part number 14000-07). Please reference the Service Bulletin for a detailed description of the label application.

Harley-Davidson Motor Company, Inc. will provide notice to all owners of record of affected motorcycles. The owners will be sent a letter with the correct label enclosed, with basic instructions on how to apply the label. The letters also offers that the owner can choose to bring the motorcycle to an authorized Harley-Davidson Dealer to have the label applied. Please refer to the enclosed sample copy of the customer letter.

In the interest of the safety of our mutual customers and as required by law, you may sell but NOT DELIVER any affected motorcycles to your customers until the remedy is completed. Please refer to h-dnet.com on the Service Page/Safety and Product Campaign/Open Safety Campaign Instructions and the Safety Campaign and Open VIN Lists in the Service Toolbox for an updated list of affected VINs for this recall. Select the appropriate campaign number link (0604) to view any outstanding vehicles involved.

Sincerely, Harley-Davidson Motor Company, Inc. 0604 Dear Harley-Davidson Motorcycle Owner:

This notice is being sent to you in accordance with the requirements of the Australian Department of Transportation and Regional Services.

Harley-Davidson Motor Company, Inc. has decided that a regulatory compliance defect may exist on certain 2008 model year FXDSE2 model motorcycles built 10/15/07 through 1/31/08.

Some of these model motorcycles may have been shipped with an incorrect Australia Noise label part number 14000-07. The label inaccurately lists 93dbA @ 2675 RPM. The proper Australia Noise label for these motorcycles is part number 14189-07 and correctly lists 99dbA @ 3750 RPM.

Our records indicate that you are the owner of one of the 2008 model year FXSDE2 model motorcycles listed above that may have the condition involved in this non-safety recall.

We have enclosed the correct label part number to be applied to your motorcycle. The Australia noise label is located on the right side of the swingarm on your motorcycle, forward of the axle. You may apply the label directly over the incorrect label by the following instructions: clean and dry the original label, remove the backing from the enclosed new label, and apply the new label by starting at one edge and slowly press across the label.

If you choose to not apply the label yourself, you may take the label and your motorcycle to your authorized Harley-Davidson dealer to have it applied at no cost to you.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of complying with Australia Department of Transportation and Regional Services regulations and your satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc. 0604