

TiltedSole.Com Return Authorization Form

Refunds will be processed once we receive the returned item(s). Worn or used merchandise is not eligible for return and will not be accepted by our returns department. Clothing and hats must be unworn, unwashed and undamaged with original tags intact.

If merchandise is not returned in its original box, or the box is taped and used as a container, we will not accept the returned item(s). At TiltedSole.com, we pride ourselves on delivering high-quality footwear, quickly and at a competitive price. Despite that, there are times when an item just doesn't work-out. We are here to help! With an easy to understand Exchange and Returns policy, we try to ensure you always leave satisfied and eager to tell a friend about your experience. Our general return policy is 30 days from original delivery date of original item for regular priced items. Exchanges or store credit only on sale items, customer pays for return shipping.

Sale and Discounted Items: Sale and blowout merchandise are not eligible for a refund. Exchanges or store credit only.

Coupon Items: Coupon discounted items are eligible for exchange/refund. Return shipping is to be paid by the customer.

Defective items: Defective items are eligible for a full refund. Initial shipping costs will also be refunded (for expedited shipping). Damages must be reported within 3 days of receipt.

International Returns: For international shipping, return freight must be paid by the customer for all full priced items. If you are not satisfied with your order, you can ship it back to us.

Domestic Returns on Full Price Items: You are eligible for a free return label for exchange only of equal or less priced valued item. If item(s) is/are out of stock we will issue a refund for the item, excluding initial shipping charges.

Carefully pack the merchandise in its original box. Please allow 1 to 2 billing cycles for refunds to appear on your credit card statement. Be sure to fill out this return form completely and include with your shipment. Return your package through the courier of your choice if you are paying for return shipping. TiltedSole.Com will gladly pay for your return shipping if there was a mistake made on your order (up to \$13.00) or a return prepaid label will be emailed out to you. ***Please include a copy of your shipping receipt for reimbursement.

If you have questions regarding your return or this form, please give us a call at 1-855-395-7653 Monday – Friday 7AM- 5PM PST.

First Name _____

Last Name _____

Phone Number _____

Order Number _____

Last Four of Credit Card Number _____

Return Codes

01 Changed Mind **02** Defective/Damaged **03** Received/ Wrong Item **04** Wrong Size **05** Other _____

Return Code	SKU Number	Product Description	Size	Color
Item(s) Being Returned				

Exchange For The Following Item(s)				

Customer Notes

Cut Along Dotted Line and Affix to Package You Are Returning

From

TILTEDSOLE.COM RETURNS DEPT.
1777 S. Vintage Ave.
Ontario, California 91761

Order Number _____