

KAT MACONIE

ORDER DATE:

ORDER NUMBER:

We hope you love your purchases, but if for any reason you do need to return an item, we've made it as simple as possible. Just return the item(s) in the original **undamaged packaging including all contents- tote bag, stuffing**, within 14 days of receiving your order, and enclose the completed returns form below in your parcel. For reasons of health and safety we will only be able to offer a refund on unused items. Returns that appear to be used will regrettably not be able to offer a refund, or return the item to you.

FOR ALL INTERNATIONAL RETURNS, PLEASE CONTACT HELLO@KATMACONIE.COM BEFORE POSTING.

- On the table below please tick refund and enter one of the returns reason codes.
- Pack your returns in the original packaging and label with our return address (below).
- You will be responsible for arranging to have the item(s) returned to us and for any costs incurred.
- We strongly recommend that you use a trackable courier service such as DHL Express to return your items to us, as we will be unable to offer refunds on items that do not reach us.
- You will be notified by email once your returns have been received and processed.

STYLE NAME	COLOUR	SIZE	REFUND	EXCHANGE	REASON CODE

Reason Codes: **1-** Wrong size / Fit issue **2-** Arrived too late **3-** Parcel damaged on arrival **4-** Incorrect item received **5-** Poor quality/faulty **6-** Looks different to website image

KAT MACONIE RETURNS
CSM LOGISTICS SOUTH EAST
UNIT 21 BERMONDSEY TRADING ESTATE
ROTHERHITHE NEW ROAD
SE16 3LL
LONDON
UK

NEED ASSISTANCE?

Telephone: +44 (0) 20 7403 0002
Email: hello@katmaconie.com