

 phaiser

ARK

BHS-790



USER MANUAL

CONGRATULATIONS!

As the proud new owner of the BHS-790 Bluetooth headset, you're about to experience a massive upgrade in the way you listen to music.

In addition to the wireless convenience of Bluetooth and the customizable comfort of our variable-sized eartips, the BHS-790 features Nanocoating-Technology that safeguards against Sweat and Moisture.

So if you haven't registered your free lifetime sweatproof warranty, please do so here: phaiser.com/extra.

Electronic user manuals can be found at: phaiser.com/manuals.

Enjoy the headset! We hope it'll help you #LiveLoud!

THANKS FOR PURCHASING PHAISER PRODUCTS!

We're so happy to have you on board,
we'd like to invite you to

Join The Phaiser VIP Club!

Become a member of an exclusive
club for new and existing customers
with access to amazing benefits such
as:

- Get 10% Off Your Next Order
- Free Replacement Eartips
- Early Access To New Products
- Free Monthly Giveaways
- 24 Month Manufacturer's Warranty
- Lifetime Sweatproof Warranty

Go to **phaiser.com/extra** to join!

PRODUCT FEATURES

1. Double-Speaker design for strong Bass and HD Stereo Music.
2. Lightweight metal earbud design for all-day wearing comfort.
3. Patented wing-shaped earphone tips keep the buds in your ears during even the toughest workout.
4. Magnetic earbuds to securely stow your earphones while not in use.

SPECIFICATIONS

Bluetooth Specification: 5.0

Codec: aptX, SBC

Battery: Lithium Polymer Battery 3.7V

Standby Time: UP to 250 hours

Talk Time: UP to 5 hours

Music Playback Time: UP to 5 hours

Charging Time: around 1.5 hours

Operating Temperature: 14°F/-10°C to 140°F/60°C

FIRST STEPS

To ensure best battery performance, it is recommended to charge the headset fully before first use.

Please open the charging port cover with your fingernail and connect the USB charging cable.

CHARGING THE HEADSET

Just plug in the micro USB charging cable. You can choose to either use a dedicated wall charger with USB ports (like a mobile phone charger), your computer's USB ports or basically any powered USB port. Once you start charging the indicator-LED on the control unit will be constantly red. After charge is completed, the LED will turn blue.

INSTALLING THE COMPLY™ PREMIUM EARPHONE TIPS



1. Remove the silicone tip from the earphone.
2. Clean the earphone nozzle of any debris with a dry cloth.
3. Insert the earphone sound port nozzle into the tip's core at an angle. Then push the rest of the tip onto the earphone's nozzle.
4. Repeat for the other side.

Only applies to models which include Comply™ Premium Earphone Tips.

INSERTING THE COMPLY™ PREMIUM EARPHONE TIP



1. Squeeze down the foam tip and roll the tip into a thin, round cylinder.



2. Pull back and up on ear to open the canal. Gently insert the entire tip into the ear.



3. Hold the tip in place until it expands.

Only applies to models which include
Comply™ Premium Earphone Tips.



- Vol+
- ▬ Skip forward
- Accept call/Play/Pause
- Voice assistant
- ▬ On/Off
- Vol-
- ▬ Skip backward
- ▬ Mute/Unmute

● single click

▬ long press

●● double click

ON / OFF-FUNCTION

Hold the middle control button for 5s to turn the headset on. You will hear the audio message “Power On”. You will see the indicator LED turn blue for a short time, then turn off if automatically reconnected to your phone or stay blue while in pairing mode.

To turn the headset off, hold the middle control button for 2s. You will hear

the “Power Off” message. The indicator LED will turn red and then shut off.

If you leave your earbuds powered on and walk away from them until they disconnect, they will automatically power down after 5 minutes.

Note regarding the functions described in this manual: Not all phones or other connected Bluetooth devices support every function. For further information, please refer to your device’s user manual.

PAIRING

Before using the headset for the first time, you must pair it with another Bluetooth-enabled device (for example a phone). The headset will automatically enter pairing mode after you power it on and become visible to other devices.

1. Put the earphones in your ears and press and hold the middle control

button. You will hear the audio message “Power On”.

While the LED is constantly blue, the headset is in pairing mode.

2. On your phone, find the Bluetooth menu and “search for” or “add” new devices. Select “BHS-790” from the list and pair it.
3. Once the headset is successfully connected to your phone, you will hear the audio message “Connected”.

ADDITIONAL PAIRING NOTES

1. If asked for the Pass/PIN code, please enter “0000”. Newer phones don’t require this.
2. The headset will automatically turn off if not paired within 5 minutes.

MANUAL PAIRING, PAIRING WITH A SECOND DEVICE OR RE-PAIRING

1. Simultaneously press and hold all three buttons for 2s while the headset is turned on. You will hear the audio message “Disconnected” (The original connection will be lost while in pairing mode).
2. Search the Bluetooth menu of your device for “BHS-790” and complete above regular pairing steps until successfully connected.
3. To delete all pairings from the headset, press and hold all three buttons for 6 seconds until you hear the low tone confirmation.

MULTIPOINT

This headset is capable of connecting with 2 devices at the same time, enabling you to use the headset with both devices simultaneously.

A common application, for example, is to connect your phone and your tablet-pc. You will be able to enjoy media on your tablet-pc while not missing phone calls from your phone.

1. Pair the headset with the first device according to the instructions under “Pairing” (Turn the headset on and select “BHS-790” in the Bluetooth menu). This device will be the secondary device.
2. Pair the headset with the primary device according to the instructions under “manual pairing” (press and hold all three buttons for 2s). This device will be the primary device where all functions for the multifunction button work by default.
3. Once you paired and connected the primary device, go back to the secondary device and connect the headset again through the device’s Bluetooth menu. You will hear the voice confirmation “Connected”.

Additionally you can use the manual pairing method when you already have 2 devices connected to the headset and like to connect the headset to a third device instead.

Of course, you may again reconnect one of the 2 previously connected devices through its Bluetooth menu.

AUTO RECONNECT

1. If you turn the headset off, it will be disconnected from your phone. It will automatically attempt to reconnect once turned back on and in range.
2. A secondary device may need to be reconnected through the Bluetooth-menu by selecting "BHS-790".

OUT OF RANGE

1. If headset and phone are separated by more than 10 meters (33 feet),

they will disconnect.

2. In case headset and phone do not automatically reconnect once back in range, briefly press the call button to manually reconnect. You can also use this function to abort pairing mode and connect to the last connected device.
3. While you are in multi connection mode, a device which goes out of range will lose connection. The headset will keep trying to connect to the lost device for 5 minutes.
4. In case you intentionally switched off the Bluetooth function on a single connected device and hear the “Disconnected” message, you can immediately go to the Bluetooth menu of your other device (phone or tablet) to connect the headset by using the regular pairing steps described earlier. The headset will become visible to other devices as soon as all connections are drop-

ped or it's forced to pairing mode by pressing and holding all three buttons at the same time for 2s.

RESETTING THE HEADSET

In case you experience problems with Pairing or issues with volume control, resetting the headset may help. While not in playback, press and hold all three buttons for 6s until you hear a low beep tone.

LAST NUMBER REDIAL

To redial the last number you called, press the middle and upper buttons simultaneously for 1s until the phone starts redialing.

MICROPHONE MUTE AND UNMUTE

To mute the microphone while on a call, press and hold the lower button

for 1 second until you hear the notification tone. To unmute the microphone, repeat this procedure.

REFUSING CALLS

To refuse a call, double press the middle control button. You will hear a confirmation tone and the call will be rejected.

PLAY / PAUSE

During media playback you can press the middle control button briefly to start, pause or resume playback. It is also possible to use your phone's media player to control this function. Sometimes, it's necessary to manually start an app before the headset controls start working.

VOICE ASSISTANT AND VOICE DIALING

Double press the middle control button to activate your phone's Voice Assistant function. It's necessary that your phone supports this feature and that it's turned on. Refer to your phone's user manual for further information.

VOLUME CONTROL

To increase the volume, briefly press the upper button. To decrease the volume, briefly press the lower button.

Warning: Listening to music on a high volume over a longer period of time will damage your hearing ability.

NEXT / PREVIOUS TRACK

During media playback, you can skip between tracks by pressing and holding the upper button for next track

or lower button for previous track.

ENDING CALLS

To end a call, press the middle control button briefly or end the call on your phone.

ANSWERING CALLS

As soon as you have an incoming call, the headset will read the phone number of the caller to you. To answer, briefly press the middle control button. The call will be transferred to your headset if not set differently in your phone.

In case you don't hear the caller's voice on your headset, but the call is connected, you may Transfer Audio to the headset by keeping the middle and upper button pressed at the same time until you hear a short beep. To switch audio from the headset to your phone, apply the same procedure.

FAST FORWARD / REWIND

During media playback, you can fast forward by pressing and holding the middle button and upper button simultaneously. When you arrive at your desired position, release the buttons and normal playback will resume. To rewind a track, press the middle button and lower button in the same way. Mind that not all media players support this feature.

EQUALIZER SETTINGS

To change the way the headset reproduces music from your device, press and hold the upper and lower buttons at the same time until you hear a short interruption in playback. This will change the equalizer setting. There are 3 equalizer settings available: “Normal” (default), “Bass” and “Treble”. Try them out to find the most suitable one for your preferred music style.

THREE WAY CALLING

To answer a second call coming in on either of your connected devices without hanging up the first call (putting the first caller on hold), briefly press the middle button while the second call is ringing.

To answer a second call and hang up the active call, double press the middle control button while the second call is ringing.

To reject a second call, press and hold the middle control button for 1 second while the call is ringing.

To switch between active and held call, putting the active call on hold, press and hold the middle control button for 1 second.

To hang up the active call, briefly press the middle control button.

USER EXPERIENCE

The BHS-790 is capable of reporting many events with Voice Prompts including readout of phone numbers. Voice Prompts are enabled by default.

In addition to the default Voice Prompt User Experience, the BHS-790 supports a second, very minimalistic Beep Tone User Experience. This may be more suitable for a proficient user as it doesn't report many events including high/medium battery, connection and pairing status.

If, for example, you set custom ringtones on an iPhone, you will be able to turn off the phone number readout and hear the custom tones by switching to the Beep Tone Experience. Most Android users will hear the headset's default ringtone. While in pairing mode, press and hold upper and lower buttons on the control unit until you hear two low tones confirming that the Beep Tone Experience has been

activated.

To switch back to the Voice Prompt Experience, press and hold all 3 buttons until you hear two low tones.

BATTERY STATUS NOTIFICATION

Every time you turn the headset on, you will hear the battery status notification. There are 3 battery levels reported:

High: 100% to 66% battery life

Medium: 66% to 33% battery life

Low: 33% to 0% battery life

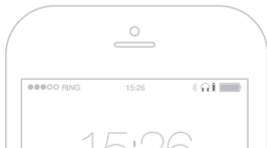
While the headset is already turned on, you can trigger the battery status notification manually by briefly pressing the upper and lower buttons at the same time.

The headset will start to report low battery automatically, once the battery life reaches 5 to 10 minutes before automatic shutdown.

BATTERY STATUS INDICATOR

On iOS and some Android devices, you will be able to see the battery level of the headset in the upper right corner near the Bluetooth-symbol.

In case your Android device does not come with a battery level indicator for Bluetooth devices, you may find an app to add this feature in you device's app store.



TROUBLESHOOTING THE HEADSET

Issue: Headset does not work

Solution: Please make sure the headset is turned on and charged.

Issue: Headset does not work properly with the phone

Solution: Reset the headset by pressing all three buttons at the same time for 6 seconds until you hear the low confirmation tone. Then, pair your headset and phone again.

Issue: Battery lasts shorter than expected

Solution: Turn down the volume. High volume will drain the battery faster than lower volume.

Issue: Music playback stutters

Solution: Prevent heavy background tasks such as updating apps. If streaming music, ensure your internet connection is stable and your device is in range.

AVOIDING PROBLEMS

- Please turn the headset off before putting it into your bag or pocket to avoid accidental calls.
- Do not clean the headset with solvents or abrasives.
- Do not expose the headset to extreme temperature (not outside 14°F/-10°C to 140°F/60°C).
- Do not expose the headset to fire, the battery may explode.
- Do not attempt to open the headset.
- Do not put heavy objects on your headset.
- Avoid moisture and dust.
- Do not use the headset while swimming or showering.
- For safe storage, please keep the headset in a dry place.
- If storing longer than 1 month, recharge the battery before use.

To safeguard against potential problems, make sure you've registered your 2-year manufacturer and lifetime sweatproof warranties at phaiser.com/extra.

ADDITIONAL INFORMATION

Radio Frequency Exposure

This headset is a radio transmitter and receiver. It communicates with Bluetooth equipped devices by receiving and transmitting radio frequency (RF) electromagnetic fields (microwaves) in the frequency range 2.4 to 2.4835 Ghz. The output power of the headset is only 0,001 watt (low). The headset is designed to comply with the RF exposure guidelines and limits set by national and international authorities and health agencies.

Potentially Explosive Atmosphere

If you enter a potentially explosive atmosphere, please make sure you turn off your headset. Such areas are rare and in most cases, but not always, clearly marked. It is unlikely but possible that your device could generate a spark and cause an explosion or fire resulting in serious injury or death.

Avoiding Hearing Damage

Serious and permanent hearing damage and even loss of hearing may occur if you use your headset continuously at high volume. Please be sure to set the volume to a safe level. Using high volume continuously may feel normal after some time but it can still damage your hearing ability. In case you experience ringing or mued speech, do not continue listening and have your hearing checked. The higher the volume the sooner your hearing may be affected. Hearing experts suggest

that you protect your hearing. It is better to use the headset only for a limited time at high volume. It is not suggested to turn up the volume in noisy surroundings to block out the noise. In case you cannot hear people talking to you anymore, please turn down the volume.

Please refer to earlier pages of this manual on how to adjust the volume.

HEADSET SAFETY INFORMATION

In some areas it is illegal and generally it is not recommended to use the headset for listening to music while operating a vehicle. You should be careful and attentive while driving. Do not continue using the headset if you find it distracts you while operating any kind of vehicle or during any other activity requiring your full attention.

CAUTION

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF EXPOSURE

The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This device should be installed and operated with minimum distance 0mm between the radiator & your body.

LOVE FREE STUFF?

Become a Phaiser VIP to get exclusive benefits such as:

- 10% Off Your Next Order
- Free Replacement Eartips
- Early Access To New Products
- Free Monthly Giveaways
- 24 Month Manufacturer's Warranty
- Lifetime Sweatproof Warranty

It's fast. It's free.

Go to **phaiser.com/extra** now to get your extras!



ARK

BHS-790

Customer Service
support@phaiser.com



FCC ID: 2ADQABD-152

© 2018 Phaiser
Phaiser LLC, 1999 Bryan St, Ste 900
Dallas, TX 75201-3136, United States

© 2018 Liquipel
Liquipel is a registered trademark of Liquipel IP LLC

© 2018 Hearing Components
Comply is a registered trademark of Hearing Components

Made in China

www.phaiser.com