



KHAZANAY'S RETURN POLICY

Facing size issues? Don't like the product? Wrong or defective product delivered? Don't worry! Khazanay offers a 7-day hassle free return policy. To qualify for a refund or exchange, all items must be unworn, unused and with product tag attached.

To return your order, follow these 3 simple steps;

Step 1.



Fill the return form given below

Step 2.



Re-pack your items securely

Step 3.



Courier the parcel back to us

Return address: 11/B, P.E.C.H.S. Block 6, Karachi

Done! You will receive a call from our Customer Support within 5 working days of receiving your parcel. You will have to pay the courier charges which will not be refunded unless the return is a result of our error (wrong or defective product sent).



RETURN FORM

Order number: _____ Name: _____

Mobile number: _____ Date of receiving the order: _____

Reason for return:
(tick the circle)

- Different from picture
- Condition not same as described
- Size issue
- Wrong item sent
- Defective item sent
- Do not like

Please select one of the following:

- Exchange your items
- Refund
- Credit voucher

Refund request

Please select one: Easy paisa Mobi cash Bank transfer

Easy paisa / Mobi cash details

Name of CNIC holder: _____

CNIC number: _____

Mobile number: _____

Bank transfer details

Account title: _____

Bank A/c # _____

Bank name: _____