



# KHAZANAY'S RETURN POLICY

Facing size issues? Don't like the product? Wrong or defective product delivered?

Don't worry! Khazanay offers a 7-day hassle free return policy.

To qualify for a return or exchange, all items must be unworn, unused and with product tag attached.

If you wish to return or exchange your online order, please complete the return form and include it with your return shipment. Don't have a return form? Download from the link below and print it.

Once we receive the product back as a return, we'll provide you with the full amount or a coupon code with 10% extra.

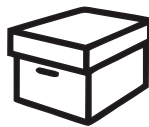
To return your order, follow these 3 simple steps;

Step 1.



Fill the return form given below

Step 2.



Re-pack your items securely

Step 3.



Courier the parcel back to us at

4th Floor, New Jama Shopping Centre, Burns Road, Karachi

- ✓ Done! You will receive a call from our Customer Support within 5 working days of receiving your parcel.
- ✓ You will have to pay the courier charges which will not be refunded unless the return is a result of our error (wrong or defective product sent).
- ✓ Karachi customers can also get their item returned at our outlet located at: Plot # 3C, 8th Zamzama Street, Phase 5, DHA, Karachi



# RETURN FORM

Order number: \_\_\_\_\_ Name: \_\_\_\_\_

Mobile number: \_\_\_\_\_ Date of receiving the order: \_\_\_\_\_

Reason for return:  
(tick the circle)

Different from picture

Wrong item sent

Condition not same as described

Defective item sent

Size issue

Do not like

Please select one of the following:

Exchange your items

Refund

Credit voucher

**You will receive a call from our Customer Support within 5 working days of receiving your parcel**

For queries, email us at [cs@khazanay.com](mailto:cs@khazanay.com) or call at 03111-222-393