



Glampalm Warranty and Return Form

Glampalm accepts returns under the following conditions:

- New/unopened products are eligible for a full refund within 30 days of purchase
- Opened products ***in like new condition*** are eligible for a full refund within 30 days of purchase, minus a \$30 restocking fee.
- Products that are damaged, heavily used, stained, scratched, or otherwise judged to be in used condition, or do not have a receipt, are not eligible.

Glampalm accepts warranty requests under the following conditions.

- The product must be within the warranty period (1 or 2 years depending on the tool).
- A valid receipt must be enclosed.
- Products that show evidence of damage from user (such as a dropped product, left exposed to excessive heat from other tools, etc.) are not eligible for warranty service – only manufacturer defects are covered.

Please fill out this form, and in a well padded box include the tool, all original packaging and accessories, this form, and a copy of the original receipt, and send to:

Glampalm
20280 S. Vermont Ave Ste. 200
Torrance, CA 90502

Glampalm is not responsible for any packages damaged or lost during transit. Customer will be responsible for shipping cost and appropriate packaging, insurance, tracking, etc.

Name:	Date:
Street Address: City/State/Zip:	
Phone:	Email:
Name of Salon/Store/Website where purchased: Address of Salon/Store:	
Condition of product: <div style="display: flex; justify-content: space-around; text-align: center;"> NEW/UNOPENED LIKE NEW/OPENED USED </div>	
Reason for return, or the defect for warranty request:	