



Limited Warranty for Glue Down Vinyl Flooring

Manufacturer's Warranty

Manufacturer warrants all vinyl flooring against manufacturing defects, excluding shine and wear-through, when used for its intended purpose(s); residential interiors floor use only; and according to the printed instructions for one (1) year from date of purchase by original purchaser. This product is intended for do-it-yourself applications and therefore, no claims for labor are allowable.

LIMITED LIFETIME RESIDENTIAL WEAR-THRU WARRANTY

Manufacturer's surface wear-through warranty is limited to normal residential use on dry interior floors for [lifetime](#) from date of purchase by original purchaser. Guarantee is limited to the wear layer and worn area only, excluding the finish and the shine, if maintained and installed according to the printed instructions and is not guaranteed for wet areas, such as patios, and basements, etc. Take proper steps to [ensure](#) that pets do not cause damage to your vinyl floors. Nails should be well trimmed. Scratches and damage from pets are not warranted. All other guarantees, implied or otherwise, limited to one (1) year from date of purchase, FOR COST OF THE PRODUCT ONLY, by the original purchaser.

LIMITED 10 YEAR COMMERCIAL WARRANTY

Xulon warrants to the original purchaser that the flooring will be free of manufacturing defects, and the surface will not wear through, stain or fade from sunlight or artificial light for 10 years after the date of purchase of the product when used under normal commercial traffic conditions. Wear-through is defined as total loss of pattern in a minimum of 2 square inch area. Scratches and loss of gloss are not considered as wear-through. Heavier traffic areas such as entry foyers, food preparation areas such as commercial kitchens, and any areas with heavy rolling loads are not recommended. If the product wears through, stains or fades, Xulon will at its option replace or refund the portion of the floor in question as covered under this warranty. This warranty does not cover labor unless professionally installed, nor any other incidental expenses incurred as a result of covered defect. Should the original floor be discontinued, Xulon will replace the defective material with a Xulon floor of equal value. This warranty is exclusive to the original purchaser and in lieu of all other warranties, expressed or implied, and all other remedies, guarantees or liabilities arising by law or otherwise.

EXCLUSIONS TO WARRANTY

- Floors installed with obvious manufacturing defects.
- Floors installed with additional adhesives of any kind.
- Floors installed over concrete with excessive moisture or alkalinity.
- Floors installed with products not intended for use under vinyl floor covering.
- Floors installed where temperatures regularly fall below 55°F or over 85°F.
- Floors installed over radiant heating systems that reach temperatures above 80°F.
- Floors dulled by soaps, detergents, harsh chemicals, dressings, bleach, one-step cleaners or wax.
- Floors installed in commercial heavier traffic areas as defined above.
- Floors installed in outdoor locations including solariums, porches, sunrooms or garages.
- Floors stained by tracking dyes from carpets, fertilizers, coal, tar, driveway sealers, oil drippings or any other such contaminants.
- Floors damaged by narrow tipped heels, burns, cigarette burns, cuts, scratches, gouges and indentations including damage from improper floor protectors and furniture rests.



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- Discoloration of floors or adhesion bond release from hydrostatic pressure or excessive moisture caused by flooding, plumbing leaks, appliance leaks, and water leakage.

Care and Maintenance-Do's / Don'ts

- Dust mop, vacuum, or sweep regularly. Use soft bristle attachments.
- Use vinyl cleaner regularly (recommended by retailer).
- Use vinyl floor finish as needed (recommended by retailer).
- Only use carpet glides under all furniture legs. IMPORTANT
- Do not clean with soap products.
- Do not slide furniture or objects.
- Do not walk on floor with cleated or spiked heeled shoes.
- Damage of any kind that is the result of pets, is not warranted.