

LIMITED LIFETIME RESIDENTIAL WARRANTY

Choice Flooring warrants to the original owner from the date of original purchase that your Ridgeline Laminate Flooring will be free of manufacturing defects for the applicable warranty period and will not fade under artificial light or sunlight, stain or show wear, under normal household conditions through the wear layer and will resist water damage due to wet mopping, everyday household spills and normal cleaning practices (see floor care and maintenance section below). The click-locking system will remain secure under normal use conditions. Ridgeline Laminate Flooring can be installed over a radiant heated concrete subfloor for approved floating installation methods.

LIMITED 5-YEAR LIGHT COMMERCIAL WARRANTY

Choice Flooring warrants that your Ridgeline Laminate Flooring will be free of manufacturing defects for a period of 5 years following the original purchase date, and the floor will not stain, show wear through the image layer, and will not fade under artificial light or sunlight.

Light commercial is defined as areas where the flooring is not exposed to heavy commercial traffic or a heavy commercial maintenance schedule and where the interior temperature and humidity can be controlled and maintained.

LIFETIME STRUCTURAL INTEGRITY WARRANTY

Choice Flooring warrants to the original purchaser that this flooring product will be:

- Free of manufacturing defects.
- Will not warp, cup, buckle or delaminate when properly installed and maintained according to our installation and maintenance instructions.

UNDER THE TERMS OF THESE LIMITED WARRANTIES, CHOICE FLOORING WILL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR OTHER DAMAGES OF ANY KIND, NO MATTER WHAT THE CAUSE.

The Ridgeline Limited Lifetime residential and ten-year light commercial warranty is subject to the following conditions:

- Moisture readings of wood subfloors must be $\leq 12\%$ over the full surface where the flooring will be installed. Any construction dampness or subfloor moisture should be remedied before installing the floor.
- A polyethylene vapor barrier film is required when installing directly over concrete, however not for installations directly over wood subfloors. The vapor barrier should have a minimum thickness of 6 mils and a minimum density of 0.90 lbs/ft³.
- Installation of flooring planks with clear visual defects is not covered under this warranty.
- Ridgeline Flooring is only to be used in indoor, dry, and climate-controlled areas.

WHAT TO DO IF YOU BELIEVE YOU HAVE A WARRANTY CLAIM

1. The original purchaser should contact the authorized flooring dealer from which the original purchase was made within 30 days of discovering the defect and notify the dealer immediately after discovering the defect (within the time of this limited warranty).
2. The original purchaser should present valid proof of purchase in the form of a sales receipt or invoice, together with a detailed description of the problem with pictures showing the warranty problem.

You may also contact us through email at claims@healthierchoice.com. Please include the purchase date, product name or SKU number, dealer where the product was purchased, description of the problem, and contact information.

LIMITED WARRANTY CONDITIONS AND EXCLUSIONS:

- Warranty is only valid in North America.
- Warranty is non-transferable and extends only to the original purchaser and the original installation site.
- Applies only where the affected area is visible.
- Must be installed in accordance with Ridgeline installation instructions (See insert in the box).
- Warranty shall not apply to damage arising from 1. Accidents, abuse, or misuse (i.e., dragging heavy or sharp objects across the floor without proper protection); 2. Transportation or freight; 3. Improper care and maintenance; 4. Exposure to extreme heat; 5. Scratch, impact or cutting; 6. Improper alterations of the flooring; 7. Water or moisture trapped beneath the floor or hydrostatic pressure.
- The limited warranty only applies to products that are installed indoors. - The limited warranty excludes damages caused by flooding or continuous running water or other liquids as well as leaking plumbing, appliance leaks, or any source of continuous, repetitive, long-term water exposure and natural disasters.
- The limited warranty only covers topical moisture resulting from normal household use.
- The limited warranty does not cover damage from chemicals, burns, fires, and other accidents.
- The limited warranty does not cover damage from subfloor moisture. Only topical moisture is covered. Any moisture coming from underneath the floor is not covered by the warranty.
- This limited warranty does not cover damage caused by failure to use appropriate chair pads under caster desk chairs or absence of felt protection under chair legs and stool legs. - This floor is intended to be free-floated and should NOT be glued down or bound at any time. If heavy objects are placed on the flooring causing a buckle, the object should be moved to a different location.
- Ridgeline Flooring cannot be installed in areas with extremely high temperatures or humidity, such as saunas and pool areas.
- Ridgeline Flooring can be installed in full bathrooms. For this use, a silicone edge sealant should be applied along all vertical walls and around tubs, toilets, and showers.
- Surface damage or wear must be clearly visible, i.e., approximately one square inch.
- Moldings not supplied by Choice Flooring are not covered under this warranty.

WARRANTY/REMEDIES

For claims accepted by Choice Flooring under this warranty, it will repair or replace (at its own discretion) or cover the cost of the affected flooring. For a period starting from the original date of

purchase Choice Flooring will, during a 30-month period, pay the reasonable labor cost to replace or repair the flooring if the original flooring was installed by professional labor. If the product or color of the original purchase is no longer available, Choice Flooring will offer another Choice Flooring product of equal value.

The warranty thus only covers the flooring planks and professional replacement and NOT expenses, inconvenience, loss of time, or other damages resulting from the issue claimed with the flooring. To repair or replace a flooring plank or several planks, you will need to remove or clear out at your expense any items covering the affected area. The above-described remedy is the sole, exclusive, and maximum remedy available covered by this limited warranty.

No sales representative, dealer, or distributor shall have any authority whatsoever to establish, expand or modify Choice Flooring's limited warranties.

For questions or technical assistance please contact:

Choice Flooring
401 Jones Street
Dalton, GA 30720

(800) 872-8426
www.choiceflooring.com

