



Maintenance Instructions:

Laminate flooring is virtually maintenance-free. Routine cleaning requires you only to vacuum, use a dust mop, or a slightly damp (not wet) mop and dry with a clean, cotton cloth. Regular cleaning should be done with either Performance Accessories Hard Surface Cleaner or plain water (distilled if your area has particularly hard water). With its smooth surface, Quick Step flooring cannot retain dust or dirt.

NEVER use a wax, polish, oil, or varnish coating on the floor. Do not use soap, detergents, oil soaps, shine enhancers/restorers, or one-step clean and shine type products, or any product that squirts liquid directly on the floor. **Do not use any type of cleaning machine such as spray mops, steam cleaners, or power cleaners.**

For dry maintenance, use a dust mop, microfiber mop, or vacuum cleaner. Use only soft bristle attachments with your vacuum cleaner. Avoid vacuum attachments with 'beater bars', which could damage your floor. Ensure vacuum cleaner wheels are not impregnated with grit; plastic wheels may scratch your floor.

FOR OUR BEVEL EDGED PRODUCTS, WE RECOMMEND DRY MAINTENANCE ONLY.

For damp maintenance: Apply Performance Accessories Hard Surface cleaning products (or plain water) lightly to a dry, soft cloth (never directly to the floor), wipe over floor. (**Never use other cleaning products or detergents!**) Only use a WELL WRUNG OUT CLOTH.

ALWAYS WIPE DRY IMMEDIATELY AFTER until no moisture is visible on the floor. **DO NOT ALLOW FLOOR TO AIR DRY.**

WET MAINTENANCE MUST NEVER BE USED on laminate. Never wet mop or use steam cleaners on your floor.

Remove stubborn stains carefully with a glue/adhesive remover (for sticky stains) or a little acetone (fingernail polish remover) on a soft cloth. Never use steel wool, abrasive cleaners, or scouring powder, as they will scratch your floor.

Quick Step laminate is based on pre-treated, glued HDF board. Despite Quick Step laminate's relative moisture-resistance, remove any excess water immediately.

Enjoy your floor!

Cleaning solutions for specific problems:

Problem	Solution
Grease, Juice, Wine, Mustard, Coffee, Tea, Milk	PA Hard Surface Cleaner or water & non-sudsy ammonia or water & vinegar
Crayon, Asphalt, Nail Polish, Paint, Lipstick, Ball Point Pen Ink, Laundry Marker Ink, Permanent Marker, Lye (oven cleaner)	Denatured alcohol or Acetone™ (nail polish remover), then PA Hard Surface Cleaner or water and an alcohol based soap-free non-abrasive household cleaner (like Windex)
Gum, Candle Wax	Allow to harden, then gently scrape free with a rubber scraper/spatula. An adhesive remover will remove sticky remnants

Note: the following items will damage your QS laminate flooring if left on it for longer than 10 minutes. If spilled, they should be removed immediately and the area thoroughly cleaned with Performance Accessories Hard Surface Cleaner.

bleach

hydrochloric acid

shoe polish

hydrogen peroxide (30% solution)

sodium hydroxide (25% solution)

concentrated vinegar (30% acetic acid)

acid-based metal cleaners

mercurochrome

hair dye and bleaching agents

iodine

boric acid

lacquers and adhesives