



Bona Quantum Flow Unlimited Moisture Content Warranty

Warranty

BonaKemi USA, Inc. (“Bona”) warrants that (a) when properly installed with Bona Quantum Flow, the wood flooring will not release from the concrete subfloor (does not include gypsum-based concrete products) due to excessive moisture migrating from beneath the concrete subfloor, and (b) when properly used in conjunction with Bona’s Moisture Barrier Plus Trowel, a ¼” x ¼” V-notch trowel, or Bona R540 Polyurethane Primer / Moisture Barrier and Bona 1500G adhesive trowel, will protect wood flooring against moisture damage due to subfloor moisture migration (“Warranty”), without the need for moisture testing prior to installation. The period of the Warranty is equal to 25 years or the flooring manufacturer’s written product warranty; whichever is greater. The Warranty is valid for the original purchaser only and is not transferable or assignable.

Conditions and Exclusions:

- The Warranty only applies to wood flooring that is designed and recommended by the wood floor manufacturer for glue down installation on concrete subfloors only. The wood flooring must be installed and maintained in accordance with the manufacturer’s most recent published literature.
- Does not apply to flooring installed over leveling compound or patches
- Bona Quantum Flow hardwood adhesive, Bona R540 Polyurethane Primer / Moisture Barrier, Bona 1500G, ¼” x ¼” V-notch trowel, and Bona MBP Adhesive Trowels (“Products”) must be used in accordance with Bona’s most recent published literature. It is the sole responsibility of the user to ensure they have the most up to date information found at www.Bona.com or technical support at 800.872.5515.
- The Warranty does not cover adhesive breakdown or damage due to moisture from another source (water damage, flooding, water pipe leakage, etc.), subfloor moisture damage, hydrostatic pressure, floors not being level, abnormal temperature or humidity fluctuations, puddling, improper maintenance, excessive flooring expansion, or settling.
- Products must be unopened, in the original packaging and used within 12 months of manufacture.

What Bona Will Do

Notify an authorized Bona representative to make a claim. Any repair or replacement performed prior to approval by an authorized Bona representative will void the Warranty. If Bona finds that the damage was covered under the Warranty, then Bona will pay, one time only, to either repair or replace (at Bona’s option) the affected portion of the flooring. This payment will include all reasonable materials and labor and this payment is the sole and exclusive remedy for a valid Warranty claim and Bona’s sole and exclusive liability, whether in contract, tort, strict liability or otherwise.

Limitations

EXCEPT FOR THE EXPRESS WARRANTY ABOVE, BONA MAKES NO REPRESENTATIONS OR WARRANTIES REGARDING THE PRODUCTS AND BONA DISCLAIMS ALL REPRESENTATIONS AND WARRANTIES, EXPRESS AND IMPLIED, WRITTEN OR ORAL, WITH RESPECT TO THE PRODUCTS, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. UNDER NO CIRCUMSTANCES WILL BONA BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, PUNITIVE OR SPECIAL DAMAGES, INCLUDING LOST PROFITS. IN NO EVENT SHALL BONA’S LIABILITY EVER EXCEED THE AMOUNT OF THE PAYMENT SET FORTH ABOVE.

Contact Bona technical support department for job specific recommendations.

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