

TROUBLESHOOTING

IMPORTANT TIP: DO NOT leave the humidifier plugged in for prolonged periods (i.e. several days or more) without use. This causes premature failure of the circuitry. When the humidifier is not in use, turn the knob to the OFF position and UNPLUG it.

PROBLEM	PRIMARY CAUSE	SOLUTION
Indicator light not illuminated with no mist.	Power supply cord is not properly plugged into wall socket. Power switch is not turned on.	Plug the power supply cord into a wall socket. Rotate knob clockwise to power on.
Indicator light is red with no mist.	<p>A. There is no water in tank.</p> <p>B. Atomizer is dirty or floater is missing or stuck to the bottom.</p> <p>C. Knob was not turned to off position during refilling.</p> <p>D. Unit was turned on too quickly when tank was attached to base.</p> <p>E. Unit reset needed.</p> <p>F. Too much moisture/humidity in circuit board.</p>	<p>A. Add water to tank.</p> <p>B. Clean base, atomizer, and floater according to section 6 Maintenance. Check to make sure floater is not stuck to the bottom. With the unit UNPLUGGED, add enough water directly to the base and make sure the floater floats.</p> <p>C. Turn knob to off position, then turn knob to on position.</p> <p>D. Turn knob to off position and wait 10 seconds before turning back on.</p> <p>E. Turn knob to off position. Unplug unit from the wall and wait 2 min. Plug unit back into wall, fill water tank with water, and turn knob to on position.</p> <p>F. Unplug unit from wall. Empty base of all water, dry with towel, turn upside down and let dry for 24 hours.</p>
Indicator light is green with little or no mist.	Atomizer is dirty.	Clean base and atomizer according to section 6 Maintenance.
Mist has a bad odor.	The water, tank, or base is not clean.	Clean base and atomizer according to section 6 Maintenance.
Humidifier is emitting a white dust/residue.	Use of tap water with a high mineral content, aka "hard water".	Clean tank and base and use only demineralized or distilled water.