

TROUBLESHOOTING

IMPORTANT

DO NOT leave the humidifier plugged in for prolonged periods (i.e. several days or more) without use. This causes premature failure of the circuitry.

When the humidifier is not in use, turn the control knob until the light goes off, then UNPLUG it.

PROBLEM	PRIMARY CAUSE	SOLUTION
Indicator light not illuminated with no mist.	Power supply cord is not properly plugged into wall socket. Power switch is not turned on.	Plug the power supply cord into a wall socket. Rotate knob clockwise to power on.
Indicator light is red with no mist.	A. There is no water in the tank. B. Atomizer is dirty or floater is missing or stuck to the bottom. C. Unit was turned on too quickly when tank was attached to the base. D. Unit reset needed.	A. Add water to tank. B. Clean base, atomizer, and floater according to section 6 Maintenance. Check to make sure floater is not stuck to the bottom. With the unit UNPLUGGED, add enough water directly to the base and make sure the floater floats. C. Turn the control knob to the OFF position and wait 10 seconds before turning back on. D. Turn the control knob to OFF position. Unplug the unit from the wall and wait 2 mins. Plug the unit back into the wall, fill the water tank with water, and turn the control knob to the ON position.

	E. Too much moisture/humidity in circuit board.	E. Unplug unit from the wall. Empty base of all water, dry with a towel, turn upside down, and let dry for 24 hours.
Indicator light is working (yellow, blue, or green lights) with little or no mist.	Atomizer is dirty.	Clean the base and atomizer according to the Maintenance section.
Mist has a bad odor.	The water, tank, or base is not clean.	Clean the base and atomizer according to the Maintenance section.
Humidifier is emitting a white dust/residue.	Use of tap water with a high mineral content, aka "hard water."	Clean tank and base and use only demineralized or distilled water.