

Exchanges | Returns | Store Credits

Thank you for shopping at DoggyTopia, we hope that you and your fur baby love your purchase, however if something isn't right here's what you can do:

Returns Policy

- Returns accepted within 30 days from date of purchase.
- We can only accept returns if items are unworn and in their <u>original condition</u> with tags attached and original packaging (if applicable).
- All returns must comply with our full Returns Policy, which you can find on our website.
- Due to health and hygiene reasons, you cannot return earrings, cushion inserts, grooming and food products.
- If you have received a faulty or damaged/broken item or received the wrong product, email us at sales@doggytopia.com.au and we will assist in sorting it out with you at our expense.
- We only refund on items that are faulty or incorrectly supplied. For wrong sizes or change of mind, we offer exchange of size or store credit. Exchange orders incur shipping costs to send back to buyer.

Send your returned item(s) in original and unused condition with original packaging to the address below along with this return form to:

DoggyTopia Exchanges Po Box 331 Petrie, Qld 4502

*Please note, you will be responsible for paying for your own shipping costs for returning your item and the exchange shipping charge (\$8.95 Standard Shipping or \$13.95 Express Shipping) under the exchange/change of mind policy.

If you have any further queries or require assistance, please email us at sales@doggytopia.com.au

Thank you again for choosing to shop at DoggyTopia

Name:		Order #		
Address:		<u>.</u>		
		State	Postcode:	
Email:		Contact Number:		
Product Name	Colour	Size	Reason for Return	
Please fill out below the items you w	ish to exchange for:	:		
Exchange Item	Colour	Size		
Exchange item	Coloui	3126	Alternatively Tick here if you'd prefe	
			receive Store Credit (does NOT exp	