

Warranty Processing Form

Full Name:
Email:
Phone Number:
Shipping Address:
Date of purchase:
Invoice Number:
Manufacturer Name:
Model number:
Manufacturer reference or ticket number:
Date reference number was Issued:
Defective part No.:
Serial number:
Describe the problem you are experiencing :
<p>You acknowledge that actual warranty is provided by the manufacturer of your equipment and not by us and that we are merely brokering on your behalf which means we cannot influence the manufacturer to honor or deny your claim nor can we expedite or cause to expedite your claim. Receiving a ticket number does not entitle you to coverage but it does provide us with a paper trail of your conversation with the manufacturer. Should the manufacturer decide that your case is not covered under their warranty, we will notify you of their findings and their remedy. If the manufacturer levies any fees due to non-coverage, we will notify you of those as well (and no we don't add any surcharges to such levies). If your claim is fully covered we'll await your repaired part to be shipped to our office and we'll immediately ship it to you using the prepaid UPS label you provide.</p>
<p>You also acknowledge that you all shipping charges are your responsibility even on repeat repairs</p>

