



5 YEAR LIMITED WARRANTY

SAUNATEC INC., warrants that Tylo Steam Generators, Sauna Heaters, Sauna Rooms and Temperature Controls (warranted products) are free of manufacturing defects both as to workmanship and material and will replace or repair defective parts or equipment for the period of time and in accordance with the conditions set forth below:

1. Applicability. This warranty applies when the warranted product (a) is installed in accordance with installation instructions provided, (b) is properly and reasonably maintained, and (c) has not been subjected to damage, misuse, or abuse.

2. Registration. This warranty becomes valid only after the Limited Warranty Registration form, provided with this warranty, is completely filled in and signed by the original purchaser and mailed to Tylo within sixty (60) days from the date of original installation. This warranty is non-transferable and shall extend only to the original purchaser.

3. Duration of Warranty. Tylo or its authorized representative will provide parts to replace those with manufacturing or workmanship defects for a period of five (5) years from the date of original installation, except when the warranted product is installed in commercial locations such as clubs, condominiums, apartments, spas or military facilities. In commercial locations, Tylo or its authorized representative will provide parts to replace those with manufacturing or workmanship defects for a period of one (1) year from the date of original installation. In addition all Tylo acrylic steam rooms (residential and commercial) are warranted for 1 year.

Additionally, for non-commercial locations in the United States Tylo or its authorized representative will provide reasonable labor to replace defective parts for a period of two (2) years from the date of original installation and three (3) additional years if the product is returned to the factory.

4. Warranty Work. All warranty work must be (a) authorized by Tylo before it is performed; and (b) performed only by authorized Tylo representatives. This warranty shall not apply to any charges for parts or labor incurred before receiving approval by Tylo.

5. Return Authorization Number. A return authorization number assigned by a Tylo representative must accompany all returned parts. Parts which are returned without a return authorization number may not be repaired or replaced.

6. Procedure. Requests for repair or replacement, a return authorization number, or warranty information should be directed to Tylo by calling toll-free 1-888-780-4427 or by writing to Tylo, 575 EAST COKATO STREET, COKATO, MN, 55321. Defective product or parts returned for repair or replacement must be shipped prepaid to Tylo at the above address. Shipping costs for return of replacement product or parts to the purchaser will be at the expense of the purchaser.

7. Limitations, Exclusions, and Remedies. There are no warranties which extend beyond the descriptions of the face hereof. This limited warranty is in lieu of all warranties, expressed or implied, and of all other obligations or liabilities on the part of Tylo. There shall be no implied warranty of merchantability. Tylo neither assumes nor authorizes any person to assume for it any other obligation or liability in connection with the sale of its products.

Damages for breach of this warranty shall not exceed the lesser of the cost of repair or replacement. Repair or replacement shall be the exclusive remedy available to the purchaser.

Under no circumstances shall Tylo be liable by virtue of this warranty or otherwise for any special, indirect, secondary, incidental, or consequential damage of any nature to any person or property arising directly or indirectly out of the use or inability to use a warranted product.

Some States do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

8. Disputes. Any lawsuit alleging breach of this limited warranty shall be commenced within one year from the date of breach.

9. Warranty Disclaimer. This warranty is void if alterations have been made in the physical construction of the product. Alterations include but are not limited to, changing any electrical component, adding additional time or temperature devices, or using these products with non-Tylo components such as unauthorized rocks. The steam generator warranty is void if connected to a water system with high mineral content. The sauna heater and or control warranty is void if installed in a sauna room with a shower. The use of swimming pool or spa water on sauna heaters will void the warranty.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

LIMITED WARRANTY REGISTRATION FORM

Please fill out and return within 60 days of installation to:
Tylo, 575 EAST COKATO STREET, COKATO, MN 55321

The undersigned hereby acknowledges the receipt of Tylo Limited Warranty and affirms that the date of installation was _____ 20____, further that installation of the equipment has been completed according to the Tylo installation instructions furnished with the equipment and that I have read, understand and agree to the condition and terms of the Tylo Limited Warranty in its entirety.

Name of Purchaser _____

Address _____

City _____ St. _____ Zip _____

Phone _____

Purchaser's Signature _____

Model No. _____ Serial No. _____