Honeywell

THE POWER OF **CONNECTED**
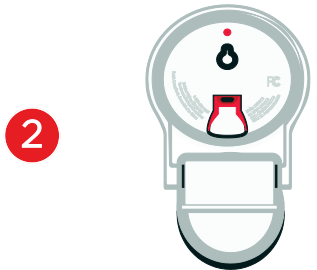
IPCAM–WIC2 HD Wi–Fi Indoor Video Camera
Quick Installation Guide

IPCAM-WIC2 is a 1080p, full HD Wi-Fi video camera intended for indoor use with Honeywell Total Connect® 2.0. Low-light operation is indicated by four red LEDs located on the front of the camera, arranged around the lens. Camera setup requires a Total Connect® 2.0 account and the new Total Connect 2.0 mobile app. Video Services must be enabled in AlarmNet 360™. Camera operation requires minimum available bandwidth of 2.1 Mbps.
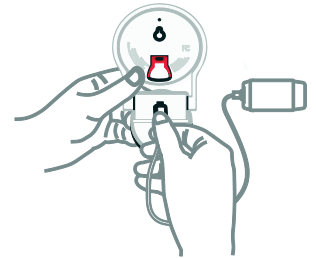
1

Download on the **App Store**
GET IT ON **Google Play**

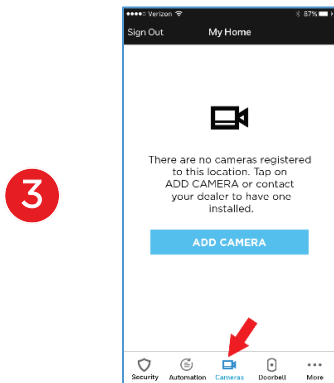*For best results, set up only one camera at a time.*
Download the Total Connect® 2.0 app from the App Store or on Google Play. (Look for the red Total Connect logo.)

tc

2

a.   Turn on your smart device's Bluetooth and Wi-Fi. *[Make sure the Bluetooth isn't connected to another device and that you're on the same Wi-Fi network your camera(s) will use .]*
b.   Launch the app and sign in with your Total Connect® 2.0 account.
c.   Plug the power supply into an AC outlet, **but:.**
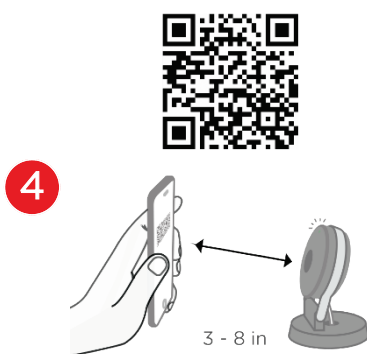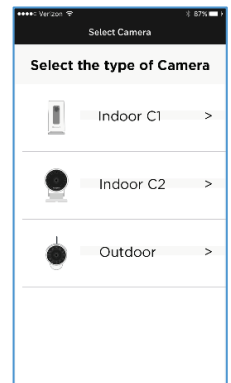Don't connect the power supply to the camera yet.

Note that the screens in your app may be a bit different than the examples seen here.

3

Sign Out   My Home

There are no cameras registered to this location. Tap on ADD CAMERA or contact your dealer to have one installed.

ADD CAMERA

Security   Automation   Cameras   Doorbell   More

If your account has more than one **Location**, select the one where you're doing camera setup.
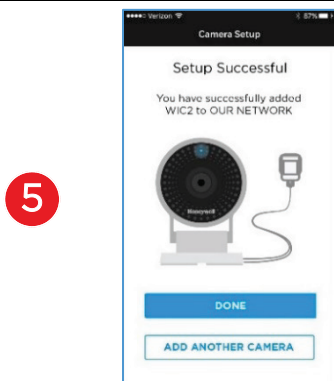You may have to press **CAMERAS** at the bottom of the screen to see the Cameras page.

a.   Press **ADD CAMERA**
b.   Select the type of camera you're installing.
c.   Name the camera and press **NEXT**.
d.   Connect the power supply to the camera. The LED at the top flashes a variety of colors. After about a minute, the camera sounds a tone. Then, **WAIT** for the camera's LED to flash blue **only**.
e.   Press **NEXT** on the app.

Select Camera

Select the type of Camera

Indoor C1   >

Indoor C2   >

Outdoor   >

4

3 - 8 in

a. On the **Pair Your Camera** screen, press **Generate QR Code**. After a brief wait, the code appears.
b. Show the QR code on your device to the camera from 3 – 8 inches away. You will be notified when the code has been successfully scanned.
c. Select your security system's Wi-Fi network and press **NEXT**.
d. Enter the network password and press **NEXT**. Final setup begins.

When the app displays **Setup Successful**, the process is complete*. Press **DONE** or **ADD ANOTHER CAMERA**.

Camera Setup

Now tell your camera which wireless network to connect to

✓ OUR NETWORK   🔒 📶
NEIGHBOR BOB   🔒 📶
NEIGHBOR SALLY   🔒 📶

NEXT

5

Camera Setup

Setup Successful

You have successfully added WIC2 to OUR NETWORK
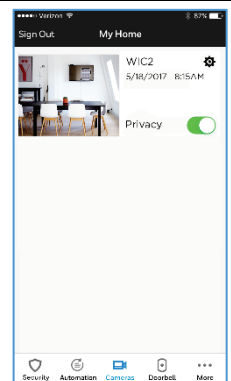
DONE

ADD ANOTHER CAMERA

After setup, go back to the **CAMERAS** page and check your newly-registered camera.

Touch the **preview image** to launch a live stream from the camera.

The app will tell you if you need to repeat the setup process. This involves resetting the camera, which is described in the app itself.

See the other side of this sheet for more information about the required steps.

Sign Out   My Home

WIC2   ⚙
5/18/2017   8:15AM

Privacy   🟢

Security   Automation   Cameras   Doorbell   More

Resetting the Camera

If Wi-Fi fails, or to connect the camera to a different network, activate the Reset switch with a paper clip.

- To reset the connection, press and hold for 15 seconds
- To join a new/different network:
  - On the app's **Cameras** screen, press ⚙ and delete the camera from the link on its **settings** page.
  - Press and hold the **Reset** switch for 15 seconds to reset all settings to their factory defaults
  - Unplug the camera and then reconnect it.
  - Repeat the registration procedure.

LED STATUS INDICATOR

During installation

Blue, blinking	Power on. Ready to start setup.
Blue, steady	Connected to the app. Ready to complete setup.
Purple, steady	QR code scan is complete. Restart the Wi-Fi connection process.
Green, blinking	Connecting to Wi-Fi network.
Red, steady	Setup timed out. Unplug the camera, plug it back in and restart setup process.

During operation

Green, blinking	Connecting to Wi-Fi network.
Green, steady	Connected to Wi-Fi and operating. **Note**: The camera is always ready to record but only originates live streaming video when the app calls for a live stream.
Red, blinking	Not connected to Wi-Fi.

Low-light operation is indicated by four red LEDs arranged around the lens on the front of the camera.

For online support visit, https://mywebtech.honeywell.com/

For the latest warranty information, visithttp://www.security.honeywell.com/hsc/resources/wa/

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