



CUSTOMER DELIVERY ADDRESS



Scan barcode to shop from your mobile

PAGE	ORDER NUMBER	ORDER DATE	DESPATCH DATE	TOTAL QTY

QTY	ITEM NUMBER	ITEM DESCRIPTION	PRICE	RETURN QTY	REASON CODE	WHY ARE YOU RETURNING YOUR ITEM(S)?
						A.Doesn't fit. B.Measurement not as expected. C.Faulty / Quality. D.Colour not as expected. E.Damaged on receipt. F.Wrong item sent. G.Other (Please explain)

Hi there! Thank you for your order. We hope you have a wonderful time wearing your Beyond Retro purchase.

DAMAGES: Please check all items carefully and inform us **immediately** if there are any problems. For items damaged in transit, the delivery company will only accept responsibility if informed within 24hrs of delivery. You need to contact us **immediately** at customer@beyondretro.com if you suspect there are damages as a result of transit.

MISSING ITEMS: Open **ALL** packaging as smaller items are usually shipped inside the carton of larger items. Please notify us immediately if any items are missing from your order.

TERMS AND CONDITIONS:For details of our Terms & Conditions of Sale, please visit www.beyondretro.com and click on the Terms and Conditions link at the bottom of the home page.

RETURNS INSTRUCTIONS:For full returns instructions, please visit www.beyondretro.com and click on the Returns link at the bottom of the home page.

Full price items from online purchases can now be returned to any of our permanent retail stores within 14 days, with tags attached, for a full refund. A maximum of 6 items applies for instore returns. Online returns cannot be processed in our pop-up and garage sale stores

Return to us via your local mail or courier service, please ensure that you request a proof of posting for your records.

Returns from International customers outside the EU Please note that you must complete a customs declaration indicating that the package contains returned goods If you have any questions regarding returns please email us at customer@beyondretro.com