



Hello and thank you for your interest in doing business with Mufzwear. Here at Mufz, we take pride in providing quality handmade products to our customers as well as providing excellent customer service.

We are interested in working with other businesses or brands that would be a good fit for our product and mission.

**Wholesale Orders:** Get the best bang for your buck with bulk orders. Email our team with "Wholesale Opportunities" in the Subject area. We will get back to you with 48 ours or less.

**Wholesale Minimum Order:** Pricing starts at \$12 per unit. Our minimum order size is 50 Units on the first order. As the unit number increases, the pricing per unit will decrease. This can be a combination of any styles and sizes.

**Custom Orders for Brands:** We have the amazing ability to produce any style of Mufz Covers that the mind can conceive. Anything from Brand logos to brand names can be integrated with our covers. This is a great way to bring awareness to your Brand and add another cool product to your inventory. Below you will see some examples. If interested, email our team with "Custom Mufz Opportunities" in the subject line. From there will get back to you in 48 hours or less to discuss your project.

**Custom Minimum Order:** Pricing starts at \$12 per unit. Our minimum order size is 50 Units on the first order. As the unit number increases, the pricing per unit will decrease. This can be a combination of any styles and sizes.



## Custom Cover Samples



### Wholesale Terms and Conditions

**Exclusivity:** Our design capabilities allow us the ability to produce one of a kind, exclusive covers, or even product lines for businesses. If this is something you would be interested in, please state that in your request, along with the artwork you would like printed. Once submitted and approved, the design and covers chosen will be exclusive to the company requesting it, and not available publically. Meaning, people will only be able to purchase the covers on the businesses website.

**Changes to Orders:** Any changes to orders or cancellations to orders need to be emailed to [hello@mufzwear.com](mailto:hello@mufzwear.com) within 48 hours of the initial order. This allows the design team enough time to make changes to the prints or to have the order cancelled completely.

**Methods of Payments:** All payments are to be maid either through Square, Paypal, or Business Checks.

**Nature of Handmade Products:** All of our products are handmade here in the United States. Due to the nature of production methods, each product or pair can vary slightly. Nothing to impede other esthetics or functionality.

**Damage / Defects:** All orders will be ran through our quality control team before shipping. Please inspect all orders immediately upon arrival. In the event of a damaged or defective product, please contact our Wholesale Team at [hello@mufzwear.com](mailto:hello@mufzwear.com) (“Wholesale Damage”) within 3 days of receiving your order. Any item that needs to be replaced, will be replaced with a new product at the manufactures cost. Shipping will also be provided for any damaged or defective products. Any returned merchandise will not be accepted if held for more than 15 days.

**Custom Order Returns:** Customer orders can not be returned or exchanged for others, due to their design. We will not be able to resell these items and would be a loss for our team. Special cases will be addressed separately. We only accept exchanges in the case of defective merchandise, as noted above.

**Delivery & Shipping:** Shipping will vary depending on order size, weather, if an issue. Shipping and handling charges will be calculated and added to your order total, when ready to ship. We reserve the right to use our discretion as to the carrier used for shipments. If you have a shipping request, please provide us that information so that we can verify the company and quality. Your preferred carrier may be used if you agree to assume and new transportation charges, as well as responsibility.

For all other questions, please email [hello@mufzwear.com](mailto:hello@mufzwear.com)