



Flawless UK Vape Distribution Return Form	Unit 15, 40 Highcliffe Road Hamilton Leicester LE5 1TY	Flawless Ref#
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- CUSTOMER INFORMATION: PLEASE ENSURE THE FORM BELOW IS FILLED IN CORRECTLY WITH INFORMATION REQUIRED AND ANYTHING NOT NOTED DOWN MAY DELAY THE RETURN PROCESS.
- RETURNS FROM YOUR CUSTOMERS MUST BE SUPPORTED WITH PROOF OF PURCHASE AND ALL RETURNS MUST COME BACK WITH ORIGINAL PACKAGING WHERE POSSIBLE.
- UNACCEPTABLE RETURNS ARE ANY OPENED E-LIQUIDS, DRIPTIPS, ATOMISERS AND COILS DUE TO HYGEINE REASONS
- WHERE A RETURN IS DUE TO A CHANGE OF MIND OR NO LONGER REQUIRED, THEN ITEM MUST NOT BE OPENED FROM ORIGINAL PACKAGING OTHERWISE RETURN WILL BE REJECTED

How to Return / Exchange Your Item

Fill out the form below ensuring each column has the relevant information required

Place this form inside the package you are returning

Deliver to the address above, for the attention of Returns department.

When you Item(s) have arrived back with us please allow up to 5 working days for return to be processed

Date: / / _____ **Company Name** _____

Contact Number: _____ **Email Address:** _____

REASON CODES FOR RETURNING ITEMS TO BE ENTERED ONTO THE FORM BELOW

1. DEFECTIVE (provide description in this instance) 2. DAMAGED 3. CHANGED MIND (Must be returned untampered, with original packaging and seals in place)

4. WRONG ITEM 5. OTHER (please explain)

Flawless Order #	Product Name Colour	Reason Code	Description of Fault if applicable	Stock Availability (office use)	Cost / Value (Office Use)

Returns Office Use Only –

Start Date: _____ **Finish Date:** _____

Notes:

Resalable Defective