



## Thank you for your purchase Pant Pal - your support is hugely appreciated by our small team *especially now!*

Please email us if you intend on returning all or part of your purchase within 14 days of receipt - items must be returned to us for arrival within 30 days of receipt.

Purchases are free to return to any of our stores during opening hours and within 30 days of purchase.

With three enforced closures over the past year and thus limited facility to try on sizes in store, we will accept returns of briefs and/or items with a gusset (e.g. swimwear bottoms or one pieces, lingerie bodies and hosiery) for exchange only and with a hygiene sticker intact, until further notice. Boxed items must be completely intact and in a resalable condition.

Returns can also be posted to our returns address (at the bottom of this page) via recorded post with the table below completed. Please retain tracking information if posting.

If you have opted into our monthly newsletter you will automatically be added into our Loyalty Program. As a loyal customer you will receive 10% of everything you spend with us as store credit. The credit never expires and is redeemable everytime it hits £20. Simply give your name in store to redeem or reach out via **hello@thepantryunderwear.com** for your balance and code to redeem online.

To hear about new products, shapes and colours as soon as they land follow us @thepantryunderwear on Instagram and Facebook.

We hope you are keeping well! Pant Patrol x

- \* Gusseted items are returnable for exchange or store credit only with a hygiene sticker intact, this includes briefs, bodies and swimsuits. This policy is to ensure transparency with our valued customer base.
- \*\* Ex = exchange (please note the product you would like to receive in replacement)
  Sc = store credit

## **CUSTOMER NAME:**

NOTES:

Item name	Reason for return	**Ex / Sc

## Returns:

The Pantry Underwear

Unit 14A, North Mall, Islington Square, 129K Upper Street, London N1 1QP www.thepantryunderwear.com - for all locations and opening hours





