

Thank you for your purchase Pant Pal - your support is hugely appreciated by our small team *especially now!*

Please email us if you intend on returning all or part of your purchase within 14 days of receipt – items must be returned to us for arrival within 30 days of receipt.

Purchases can be returned to any of our stores during opening hours & within 30 days of purchase. Please note that no refunds will be conducted at the till, in-store returns will be passed on to our customer services team to be processed.

Briefs and/or items with a gusset (e.g. swimwear bottoms or one pieces, lingerie bodies and hosiery) can be returned for **exchange only** and with a hygiene sticker intact. Boxed items must be completely intact and in a resalable condition.

Returns can also be posted to our returns address (at the bottom of this page) via recorded post with the form below completed. Please note that the customer is responsible for the cost of return shipping and we are not liable for items being returned, so using a tracked service is recommended.

We also offer free virtual fit checks, where a experienced bra fitter can provide advice and suggest any changes if needed, please email hello@thepantryunderwear.com to book in.

If you have opted in to our monthly newsletter you will automatically be added into our Loyalty Program. As a loyal customer you will receive 10% of everything you spend with us as store credit. The credit never expires and is redeemable every time it hits £20. Simply give your name in store to redeem or reach out via **hello@thepantryunderwear.com** for your balance and code to redeem online.

To hear about new products, shapes and colours as soon as they land follow us @thepantryunderwear on Instagram Facebook and now TikTok!

We hope you are keeping well! Pant Patrol x

- * Gusseted items are returnable for *exchange* or *store credit only* with a hygiene sticker intact, this includes briefs, bodies and swimsuits. This policy is to ensure transparency with our valued customer base.
- ** Ex = exchange (please note the product you would like to receive in replacement)
 Sc = store credit

CUSTOMER NAME:

NOTES:

Item name	Reason for return	**Ex / Sc

Returns:

The Pantry Underwear

Unit 14A, North Mall, Islington Square, 129K Upper Street, London N1 1QP www.thepantryunderwear.com - for all locations and opening hours





