



### **Returns & Exchanges**

If you need to return or exchange please complete this form and return it within 20 days of the ship date. If you have received an incorrect or damaged item, please contact us at [ellosupplyco@gmail.com](mailto:ellosupplyco@gmail.com) upon receipt.

Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_ Order #: \_\_\_\_\_

Item #1 for return: \_\_\_\_\_ Reason for return: \_\_\_\_\_

Mark one: Exchange -or- Refund Exchange item: \_\_\_\_\_

Item #2 for return: \_\_\_\_\_ Reason for return: \_\_\_\_\_

Mark one: Exchange -or- Refund Exchange item: \_\_\_\_\_

Items must be returned in the original packaging and in new condition.

Address your return to:

**ELLO HG**  
**Attn: Returns**  
**1816 Deming Way**  
**Sparks, NV 89431**

As soon as your return is received, we will process the return per your instructions.

Refunds: Refunds are issued in the form of a gift card.

Exchanges: If a requested exchange item is out of stock, a refund will be issued automatically and you will receive an email confirmation of the refund.

**\*Original shipping costs will not be refunded.**

**\*Sales are final on discounted sale items and cannot be returned.**

Should you have any questions, comments or concerns feel free to contact us at anytime.

Email: [ellosupplyco@gmail.com](mailto:ellosupplyco@gmail.com)