



COLLECTIVE

gxgcollective.com

RETURNS FORM

- 1. Item(s) must be returned within 14 days of receipt.
2. Goods must be in original condition with all tags still intact
3. Please retain proof of purchase (receipt) until refund is processed.
4. Please contact customer care if you believe your garment is faulty.

Return postage costs will be at your expense, unless items received are faulty or not as ordered. If you believe your item is faulty, please contact customer care prior to returning it to us. We cannot accept liability until items are received and have been confirmed as faulty.

SHIPPING

By placing an order with G x G Collective you are responsible for original shipping charges, all applicable custom import fees and the cost of return shipping back to G x G Collective. This also applies to any shipments that are refused by you upon delivery.

PLEASE SEND RETURNS TO

ATT: RETURNS G x G Collective, P.O BOX 646, KENSINGTON NSW 1465, Australia

PLEASE INCLUDE DETAILS OF YOUR RETURN BELOW

Form with fields for NAME, EMAIL, ORDER NO., and a table with columns: QTY, NAME, COLOUR AND SIZE, REASON CODE, REASON FOR RETURN CODE. The table contains 9 rows and a list of return reasons on the right.

- 1. Would you like - Online store credit or Exchange or Refund - (please circle one) (No refund on sale items or discount promotional codes)
2. If this is an exchange, please specify below the item you wish to receive. In the event that an item you wish to exchange is out of stock a store credit will be issued.

WHEN RETURNING ITEMS WE SUGGEST YOU USE TRACKING - SO WE KNOW IT MADE IT BACK
YOU WILL RECEIVE A CONFIRMATION EMAIL ONCE YOUR RETURN HAS BEEN RECEIVED
RETURNS MAY TAKE UP TO 5 BUSINESS DAYS TO PROCESS
admin@garlands.com.au | +61 2 9699 2777 Monday - Friday | 10am - 5pm AEST