

Returns Form

1 Make sure your item/s are in original condition (unworn & unwashed) with ALL tags intact. We accept returns within **28 days** of purchase. We do not provide refunds on any purchases made with TPR. We do not provide refunds on sale items. Please email us for further assistance at **hello@sweetcharlottestudio.com.au** or call **1300 58 20 30**.

- X** must be new and unworn with all original swing tags attached
- X** must not be marked as a Final Sale item on the website
- X** must not have any dirty marks, make-up or fake tan marks
- X** must not smell of perfume, deodorant, body odour, cosmetics or washing powder
- X** must not be Swimwear, Bodysuits, Jewellery (Earrings / Necklaces), Undergarments - due to hygiene reasons

2 Please complete this form in full. This information helps us to deliver better products!

REASON CODE

- 1. Too Small
- 2. Too Large
- 3. Change of mind
- 4. Incorrect item received
- 5. Faulty (please describe)
- 6. Doesnt Suit me

DATE	YOUR NAME	ORDER NUMBER
	PRODUCT NAME	REASON CODE

Please tell us more :

If you have received a faulty or incorrect item, please contact our customer love team with your details and a photo.

3 Let us know what you would like to do.

Exchange

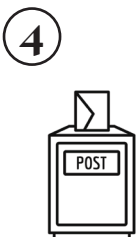
eVoucher

Refund

EXCHANGES

If you would like an exchange you can request the item below. If the product and/or size is not available – you will be issued with a gift voucher. **Please note, we can not hold items for you to exchange, as our product lines typically sell fast.** We are only able to exchange an item for the same value. I would like:

STYLE NAME	COLOUR	SIZE
STYLE NAME	COLOUR	SIZE
STYLE NAME	COLOUR	SIZE
STYLE NAME	COLOUR	SIZE



Package everything up, and post it back :

**SWEET CHARLOTTE STUDIO
RETURNS
UNIT 5, 22 PREMIER CCT,
WARANA,
QLD 4575**

5 Your return item can take up to 14 days to be delivered to us and will be processed within 3-5 business days. For any other information regarding our policy, please see our returns page on our website - <https://sweetcharlottestudio.com.au/pages/returns>