



Peace of Mind PROMISE

dRSG 100% Credit Back Peace of Mind Service Promise ...

We appreciate that you have a choice in where to shop and we thank you for choosing our store to make your most recent furniture purchase. Your satisfaction is very important to us and we want you to feel confident in the purchase you have made today. Most of our customers feel more confident with a 5 year service plan versus the normal manufacturer's warranty of only 90 days or 1 year. So, as part of our commitment to your satisfaction, we recommend and provide you with service options based on your lifestyle that you may choose from in order to protect your new furniture investment. In choosing to invest in one of our Excelsior Service Plans, we are pleased to offer you this 100% credit back Peace of Mind Service certificate, which assures you full peace of mind and value with your service plan investment even if you don't use it!

This is how the Peace of Mind Service Promise works:

Choose to invest in one of our 5 year Excelsior Furniture Protection Service Plans. If you require service in the next 5 years, as outlined in the terms of the service plan you select, you will be well protected and serviced.

However, if at the expiration of the 5 year Excelsior Service Plan, you have not required service under the terms of the plan, this Peace of Mind Service certificate will become valid as an in store credit equal in value to your original Excelsior Service Plan investment (\$_____), which may be used on a future purchase of regular priced furniture worth a minimum value of \$500.

This non transferable certificate has no monetary value and cannot be exchanged for cash and is limited to the original value of the Excelsior Service Plan investment (taxes excluded).

This certificate is only valid at the expiration of the Excelsior Furniture Protection Service Plan period, upon verification that warranty service was not required during the 5 year period and is valid for one year. It is only valid as an in store credit on the purchase of regular priced furniture worth a minimum value of \$500. This coupon cannot be used in conjunction with any other offers.

Expiration Date: _____

Customer Name: _____

Invoice #: _____

Salesperson: _____