



Used Equipment Warranty

iFoodEquipment.com Inc. guarantees all used equipment will arrive at the customer in working order. In addition, all used equipment sold by iFoodEquipment.com Inc. comes with a 90-day, parts and labour warranty unless otherwise noted on your invoice. The warranty is effective as of the date on the invoice. The warranty covers defective parts and equipment malfunction.

Terms and Conditions:

1. No labour or parts will be covered without prior authorization from iFoodEquipment.com Inc. Only service agencies authorized by iFoodEquipment.com Inc. may perform warranty service.
2. Warranty work is Monday to Friday during standard business hours. Any warranty work performed outside regular business hours (e.g. weekends, holidays, after hours) is done at the equipment owner's expense.
3. Equipment must be installed by a certified food-service equipment technician if it has any of the following components: gas, water, 208v or higher, or 3-phase electrical connection. Failure to meet this requirement will void all warranties.
4. The warranty does not apply to any purchase of used furniture, smallwares, or stainless-steel products. Additionally, the warranty does not apply to machines used residentially.
5. Adjustments to calibration, misuse, and non-mechanical or cosmetic damage are not covered under this warranty. Normal wear on the machine or parts that may suffer normal wear and tear such as (but not limited to) belts and fuses are not covered under this warranty.
7. Improper maintenance, improper storage, operation beyond rated capacity, operation after discovery of failed or broken parts, accident, sabotage, acts of God, or alteration or repair of the equipment by persons not authorized by iFoodEquipment.com Inc. will make this warranty null and void.
8. iFoodEquipment.com Inc. reserves the right to inspect the installation of the equipment and review maintenance procedures to determine if the machine failure is covered under this warranty.
9. iFoodEquipment.com Inc. Used Equipment Warranty does not cover service company truck charges or labour travel charges that exceed a one hour round trip.
10. iFoodEquipment.com Inc. is not responsible for downtime, loss of production, or loss of product.
11. iFoodEquipment.com Inc. reserves the right to replace or issue a refund for the purchase price of the machine in lieu of repairing if repair costs exceed fair market value of the machine.

To activate your warranty, please go to www.ifoodequipment.ca/warranty

To obtain warranty service or find out if the issue you are experiencing is under warranty, please call 1-855-388-5999 or email warranty@ifoodequipment.ca.