



# Cajun Heritage

COLLECTION

## RETURN POLICY

- To qualify for a refund, your return must be made within 7 days of receiving your package
- Items must be in new, unused condition with tags still attached and all original packaging and extras (such as jewelry boxes, cards, etc.) included
- Custom orders, custom sized pieces and sale items are FINAL SALE and may not be returned
- For partial returns: you do not need to return any extras that came with your order
- Items returned not in original condition or missing any extras may be subject to a \$15 repair/replacement fee
- Returns are processed within 2-3 weeks
- Please note that shipping charges are not refundable
- At this time we do not offer exchanges. If you'd like to exchange for another size/item, please place a separate order

If any of your items do not meet the above criteria, you will be contacted and the item will be returned to you.

**Please do not hesitate to contact us at [returns@shopcajunheritage.com](mailto:returns@shopcajunheritage.com) if you have questions about your return!**

Name: \_\_\_\_\_

Order Date: \_\_\_\_\_

E-mail: \_\_\_\_\_

Order #: \_\_\_\_\_

Phone #: \_\_\_\_\_

Return Authorization #: \_\_\_\_\_

SKU #:	Piece Name	Size	Price	Return Code

### Return Codes:

- 100 Ordered multiple sizes
- 110 Item not as pictured
- 120 Wrong item shipped
- 130 Do not like the color

- 140 Do not like style
- 150 Damaged
- 160 Poor Quality
- 170 Does not fit

- 180 Changed mind
- 190 Other (*explain*) \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_

### PLEASE MAIL YOUR JEWELRY TO:

Cajun Heritage Collection

Attn: Returns - Auth. #: \_\_\_\_\_

114 Broland Drive  
Duson, LA 70529

### **\*\*IMPORTANT\*\***

**DO NOT SEND YOUR JEWELRY IN A PLAIN LETTER ENVELOPE.** We recommend returning your items in a **padded envelope or the original shipping box** - keeping jewelry inside the jewelry box/bag that came with your order. Please ship your items using a method that is insured and provides tracking information (USPS, UPS, FedEx). Cajun Heritage Collection is not responsible for packages that are lost or stolen in transit.