



Orders placed by 3pm PST will be shipped the same day!

If you have any questions please email us at info@hideysocks.com and we will respond to you within 1 business day. Refunds are only given with the first 7 days after the object has arrived. If you choose to return an order for whatever reason you are responsible for the return shipping. If you have any questions about the item/s before purchasing please message us so you are 100% about the item before you purchase it.

We are located in Bakersfield, CA

Contact Us

- For any inquiry please contact us at info@hideysocks.com

Return Policy

- For all returns and exchanges, contact us to get an RMA number. The RMA # needs to be requested before the order is returned.
- Customers are responsible for return shipping charges.
- Please make sure you order the size and color before placing your order. If you have any questions please message us.
- Returns are accepted within 14 days ONLY if they have NOT been used and are in the same condition as when they were shipped. If you open the package then the return will not be accepted.

Shipping Policy

- We use PayPal information as the base for shipping addresses. If the item is returned back to us due to an incorrect address, then customers are responsible for paying the second shipment.
- Most orders are shipped out within 24 hours after receiving a cleared PayPal payment.
- We process and ship orders Monday through Saturday. Customer service is available between 8 am through 5pm Monday through Friday, US Pacific Time.
- A tracking number will be sent to all customers after the item is shipped.





- It usually takes 2-4 business days for delivery of packages, but it's not guaranteed due to the shipping company.
- Please contact us for overnight shipping.
- We primarily ship by UPS or USPS.

International Shipments:

- No international shipments

Disclaimer

Payment: Payment is required through Pay Pal, Express, Discover, MasterCard and Visa
The item is to be paid for within 4 days from the date of purchase. If not you will get an unpaid item Mark.

Payment Option Restrictions:

- All credit/debit card accounts must be issued by a US, Canadian or select European* bank or financial institution.
- All credit/debit cards must have a billing address in the US (within the 50 states), Canada or select European countries*.
- Payments cannot be split between multiple credit cards.
- All cards must have a valid [security code](#).
- Hidey Socks does not accept purchase orders, cash, checks or money orders. Layaway and COD services are also not available.

Pictures: Pictures may vary slightly due to color, lighting, etc.

Please read the full description in detail before purchasing to insure you receive the correct size and color.
Before leaving feedback & if you are not satisfied with the item please let us know and the issue will be resolved promptly.

Shipping:

We offer flat rate shipping and use either UPS Ground or USPS. If you would like expedited shipping please let us know so we can add the price difference onto your bill. **Flat Rate, if applies: Only to Lower 48 States. Alaska, Puerto Rico Guam Hawaii etc& Any APO/FPO must pay freight. Message us before you buy for an accurate shipping quote.**





NOTE: UPS carries up to \$100 of insurance automatically on their service. USPS Priority Mail, Parcel Post, Express, & 1st Class do not carry any insurance. If you choose either UPS or USPS Mail & want Insurance please let us know before you pay so we can adjust the invoice to reflect the insurance cost.

Shipping Information

Orders are packed and shipped Monday-Friday. Most orders are shipped within 24 hours from the order date. Orders placed on the weekend and select holidays are processed on the next business day.

If we are unable to process your order due to inaccurate or incomplete payment information, your order processing may be delayed an additional 2 business days.

Free Shipping Over \$20 Or More:

Why not order all of the socks you want with free shipping? With a minimum purchase of \$20 or more at Hideysocks.com, shipping is free. Yay!

* You must purchase a total of \$20.00 worth of merchandise before taxes, shipping and handling. Cannot be combined with any other offers. Valid on standard U.S. ground shipping to U.S. delivery addresses in the 48 continental States only. Not valid for international delivery addresses or Alaska, Hawaii, U.S. territories, P.O. Boxes, and APO/FPO addresses. Additional charges apply for express/ expedited shipping. Limited time offer. Only available on Hideysocks.com. Terms subject to change without notice. Effective October 20th, 2016 PST.





U.S. Shipping Destinations And Rates

Hideysocks.com ships to all 50 United States, the U.S. territories, P.O. Boxes and APO/FPO addresses. U.S. territories include: American Samoa, Guam, Puerto Rico, and the U.S. Virgin Islands.

Shipping options and rates:

U.S. delivery addresses in the 48 continental states. Please allow 1-2 days handling time.

Order amount	Standard Ground Shipping	Express Shipping	Next Day Shipping
	(3-6 Business Days)	(2-3 Business Days)	(Next Business Day on orders placed before 11am PST)
\$0.00 - \$19.99	\$5.00	\$17.00	\$20.00
\$20.00 - \$39.99	*Free!	\$19.00	\$23.00
\$49.99 - \$100.00	*Free!	\$20.00	\$26.00
\$100.01 - \$150.00	*Free!	\$23.00	\$29.00
\$150.01 - \$200.00	*Free!	\$25.00	\$32.00
\$200.01+	*Free!	\$27.00	\$35.00

Alaska, Hawaii, P.O. Box, FPO/APO

- We only offer standard delivery.
- Standard delivery usually arrives within 5-13 business days from the shipped date, excluding holidays.
- All packages are sent via United States Postal Services (USPS).

Order amount	Standard Shipping & Handling
	(5-13 Business Days, Up to 18 Business Days for APO/FPO addresses)
\$0.00 - \$19.99	\$10.00
\$25.01 - \$39.99	\$12.00
\$49.99 - \$100.00	\$14.00
\$100.01 - \$150.00	\$16.00
\$150.01 - \$200.00	\$18.00
\$200.01+	\$22.00

Standard Delivery

- Standard delivery normally arrives within 3 - 6 business days from the shipped date, excluding holidays. Please allow 1-2 days handling time.
- Standard delivery to Alaska, Hawaii, and P.O. Boxes addresses usually arrives within 5 - 13 business day from the shipped date, excluding holidays.
- Standard delivery to FPO/APO addresses usually arrives within 18 business days from the shipped date, excluding





Express Delivery

- Express shipping orders placed Monday through Friday, excluding holidays, before 11:00 AM PST will usually arrive within 2-3 business days from the shipped date. Please allow 1-2 days handling time.
- Holidays: Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day After Thanksgiving, Christmas Eve, Christmas Day, New Year's Eve, New Year's Day.
- Express shipping is not available for Alaska, Hawaii, P.O Boxes, and APO/FPO addresses.

Next Day Delivery

Next Day Shipping is available on orders placed before 11:00am PST. Orders placed before 11am PST will arrive the following business day, by end of day. Next Day Shipping is only available to delivery addresses in the 48 contiguous states. Not valid for international delivery addresses or Alaska, Hawaii, U.S. territories, P.O. Boxes, or FPO/APO addresses. Orders placed on the following holidays are not eligible for Next Day Shipping: Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Day After Thanksgiving, Christmas Eve, Christmas Day, New Year's Eve, New Year's Day.

U.S Territories:

- Only standard delivery is available.
- Standard delivery usually arrives within 5-13 business days from the shipped date, excluding holidays.
- U.S. territories include: American Samoa, Guam, Puerto Rico, and the U.S. Virgin Islands.

Order amount	Standard Shipping & Handling
	(5-13 Business Days, Up to 18 Business Days for APO/FPO addresses)
\$0.00 - \$19.99	\$10.00
\$25.01 - \$39.99	\$12.00
\$49.99 - \$100.00	\$14.00
\$100.01 - \$150.00	\$16.00
\$150.01 - \$200.00	\$18.00
\$200.01+	\$22.00

Business Hours: Mon-Fri 8-5 PST

Be Beautiful, Be you, Let Hidey Socks do what they do!

Thank you

