

ADRIANA DEGREAS

made in Brasil

RETURN PROCEDURES

In case you want to return your item, please fill in this return form, following the instructions below:

Please, **notify us**, sending an e-mail to customer@adrianadegreas.com within 15 days after the receiving date with your order number and we will issue an return label for you.

Put your item (with its original tags, labels and hygiene liners) inside a box, with this **Return Form filled** and the invoice. Outside of the box place the return label we issued and drop the package at any USPS store.

Refund will be issued in 48 hours after we receive your package and check to make sure it is in perfect conditions, as it was sent. Please note that the original shipping amount is non-refundable.

In order to create a pleasant shopping experience, Adriana Degreas offers **free exchanges**. You have to indicate "I want to exchange" on this form and let us know what color/size you want to exchange for.

YOUR INFORMATION

NAME: _____

E-MAIL: _____ ORDER NUMBER: _____

REASON FOR RETURN

Please mark below the reason why you wish to return your order:

- The size was too small, does not fit well.
- The size was too large, does not fit well.
- The color it is not as it was pictured on the website.
- The product is not as it was pictured on the website.
- The product has a defect or it is damaged.
- Other reason (please specify) _____.

I want to exchange _____ for _____.

* For more information, please read our Return Policy available at shop.adrianadegreas.com/pages/returns-exchanges
If you have any questions regarding your purchase, please e-mail us at customer@adrianadegreas.com

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