



BATTERY SERVICE INTAKE FORM

CUSTOMER DETAILS

First Name	Last Name	Order Number
_____	_____	_____
Email	Phone	
_____	_____	
Mailing Address	Apt/Unit/Suite	
_____	_____	
City	State	Zip
_____	_____	_____

BIKE DETAILS

Make	Model
_____	_____
Year	Motor Wattage (W)
_____	_____

BATTERY DETAILS

Brand/Manufacturer Name	Model	
_____	_____	
Serial Number	Date of Manufacture	
_____	_____	
Watt-Hours (Wh)	Amp-Hours (Ah)	Voltage (V)
_____	_____	_____

ADDITIONAL COMPONENTS INCLUDED	
(Check all that apply)	
<input type="checkbox"/> Battery Charger	<input type="checkbox"/> Battery Key



<input checked="" type="checkbox"/>	SERVICE REASON (Check all that apply)
<input type="checkbox"/>	The battery does not power on.
<input type="checkbox"/>	The battery does not provide power to E-Bike.
<input type="checkbox"/>	The battery does not charge.
<input type="checkbox"/>	The battery does not hold a charge.
<input type="checkbox"/>	Other _____

<input checked="" type="checkbox"/>	SERVICES (Check all that apply)
<input type="checkbox"/>	Upgrade I am interested in upgrading my battery.
<input type="checkbox"/>	Repair/Rebuild I am interested in repairing my battery.
<input type="checkbox"/>	Diagnostic Report I am interested in a diagnostic evaluation of my battery to learn about its condition, issues, potential hazards, and recommended services.
<input type="checkbox"/>	Other _____

ACKNOWLEDGEMENT

By signing this form I hereby acknowledge and accept full responsibility for any costs associated with any damages sustained in transit or after arrival at the facility resulting from improperly packaged batteries and all other components therein. Furthermore, I understand that I am responsible for all shipping costs on any product that did not receive service from E-Bike Marketplace. I have completely read and fully understand this document's purpose, intent, and effect.

Customer's Name (Please Print)

Customer's Signature

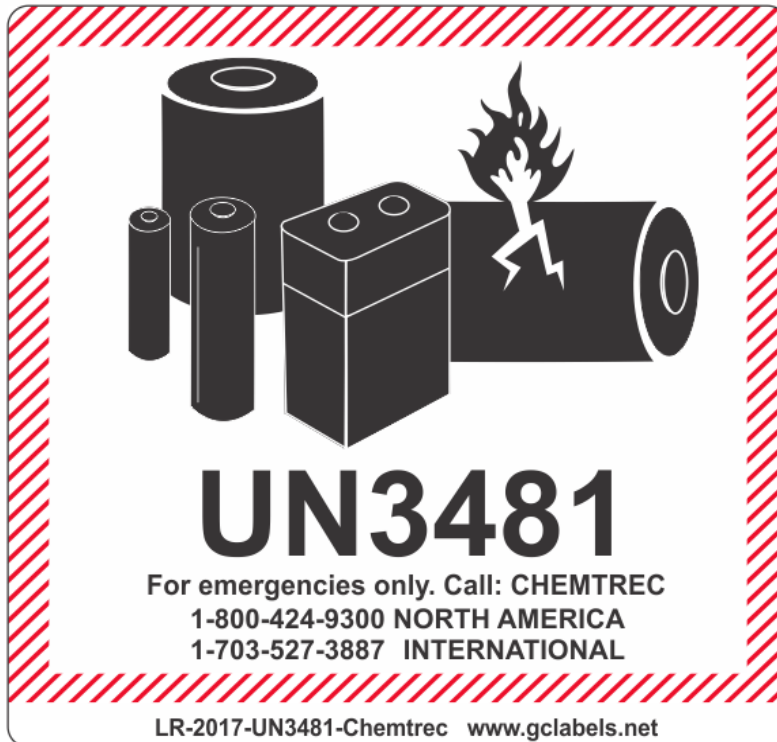
BATTERY SERVICE SHIPPING INSTRUCTIONS

PREREQUISITES

1. You must include a compatible charger for each battery.
2. If a key is needed to power the battery, you must include it in your parcel.
3. DO NOT pack your parcel with PACKING PEANUTS.
4. Use Ground Shipping to send your parcel with UPS or FedEx.

BIKE DETAILS

1. Carefully wrap your battery and all components in bubble wrap, padding any sharp edges, fragile parts, and pieces.
2. Secure the contents of your parcel in a corrugated box. The contents should not shift, slide, or move during transit. Seal your parcel.
3. Fold this form on the dotted line below and label the exterior of your parcel so that the Dangerous Goods Label is visible.
4. Use Ground Shipping to ship your parcel with FedEx or UPS.



SHIP GROUND TO:

Name:

E-BIKE MARKETPLACE

Mailing Address:

6585 Arville Street, Suite A
Las Vegas, Nevada 89118

Phone:

+1 (888) 456-9410

Web:

<https://ebikemarketplace.com/>