



HairMax<sup>®</sup>

LaserBand 82

USER MANUAL



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#### HairMax Customer Service:

Phone: 1-866-527-3726 +1-561-417-0200 Email: info@hairmax.com

HAIRMAX.com

## Mailing Address:

Lexington International 777 Yamato Rd., Ste 105 Boca Raton, FL 33431 USA

To view videos about usage, quality and safety, visit: Hairmax.com/videos and Hairmax.com/QualitySafety

#### INTRODUCTION

#### Introduction to the HairMax® LaserBand

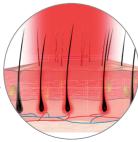
The HairMax LaserBand is a home-use laser device that has been Clinically Proven to treat hereditary hair loss in men and women. The LaserBand is an over-the-counter (OTC) device that can be sold directly to the public.

#### Indications

The HairMax LaserBand is indicated to treat Androgenetic Alopecia, and promote hair growth in females who have Ludwig (Savin) I-4, II-1, II-2, or frontal patterns of hair loss and in males who have Norwood Hamilton Classifications of IIa to V and who both have Fitzpatrick Skin Types I to IV.

#### How the LaserBand works

The LaserBand works by providing laser energy to stimulate hair follicles. For optimal results, the laser must not be blocked by the hair and must have an unobstructed path to the scalp.



The LaserBand has teeth that part the hair and allow the maximum amount of laser energy to reach the scalp.

#### Treatment with the HairMax LaserBand

The LaserBand should be used 3 times per week, spaced out every other day. For example, Monday, Wednesday, Friday. Recommended treatment is less than 90 seconds. The LaserBand will turn off automatically after 5 minutes. Clinical studies demonstrate that most users see benefits in as little as 16 weeks.

# HairMax LaserBand Benefits

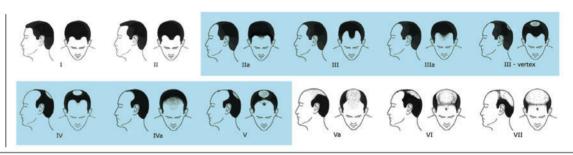
A clinical study was conducted in men and women over a six-month time period. The study showed that 90% of the men and women had an increase in the number of hairs (based on a minimum of 32 new hairs per square inch being observed at follow up).

See pages 7-8 for detailed results of the study.

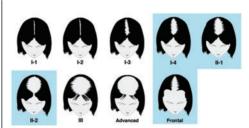
# How do you know if the HairMax LaserBand is right for you?

The LaserBand can be used by men and women with thinning hair (including color treated hair) or pattern baldness caused by a hereditary condition. Doctors use a system known as the Norwood Hamilton Classification (men) and the Ludwig-Savin Classification (women) to describe the degree of hair loss. Below are the pictures of the scales. The shaded areas show the type of hair loss that can be treated with the LaserBand.

Norwood Hamilton Classification - Males



Ludwig-Savin
Classification - Females



The HairMax LaserBand has not been clinically tested for hair loss outside of the shaded areas.

#### WHO IS THE BEST CANDIDATE FOR THE HAIRMAX LASERBAND?

The LaserBand was studied in light to brown skin tones (Types 1,2,3,4) as described in the Fitzpatrick scale below. This does not mean it will not work on the darkest skin tones. Due to limitations of digital photography and hair counting software we were unable to test the darkest skin tones.

**Fitzpatrick Skin Type Classification Guide:** A way to describe your skin type based on your complexion and what happens to your skin in sunlight.

Type 1	d to or es	Very white or freckled skin, always burns with sun exposure (very fair; often in people with red or blond hair and blue eyes)
Type 2	Clinically Tested to be effective for these skin types	White skin, usually burns with sun exposure (fair; often in people with red or blond hair and blue, green, or hazel eyes)
Type 3	ically e effec ese sk	White or olive skin tone, sometimes burns with sun exposure (fair; seen in people with any hair or eye color)
Type 4	Cli	Brown skin, rarely burns with sun exposure (common in people of Mediterranean descent)
Type 5	inically ed for skin	Dark brown skin, very rarely burns with sun exposure (common in people of Middle-Eastern descent)
Type 6	Not Clinicall Tested for these skin types	Black skin, rarely burns with sun exposure

Adapted from Fitzpatrick's Dermatology in General Medicine. McGraw-Hill Professional; 5th edition. Please note that The LaserBand was only tested on light to brown skin tones. This does not indicate that it will not work on darker skin tones.

#### **WARNINGS**

- ⚠ Do not stare directly at the red laser light or its reflection in a mirror because it can temporarily irritate your eyes. If you stare at the light for too long, it could harm your eyes. Also, never use a magnifying glass when using the LaserBand because it can cause temporary irritation to your eyes.
- ▲ Keep the LaserBand out of the reach of children.
- ⚠ Do not drop the LaserBand in water because you may get an electrical shock. If the LaserBand gets damaged by water, contact Customer Service toll-free at 1-866-527-3726.
- ⚠ If the power cord is damaged do not use the device or the power cord because you could get an electrical shock. If the cord gets damaged, contact Customer Service toll-free at 1-866-527-3726.
- ⚠ Do not use the LaserBand near any heated surfaces because this could cause the device not to work properly and may cause an electrical shock. If your device does not work, contact Customer Service tollfree at 1-866-527-3726.
- ▲ Laser light avoid direct eye exposure.

#### **CAUTIONS**

- If you are taking any medications or products that make you sensitive to light, you should first test the LaserBand to make sure you do not have a reaction. Some of the things that can cause increased sensitivity to the LaserBand could be medicines for colds, allergies, pain medicine and drugs to treat infections. To test the LaserBand for sensitivity, turn the device on, hold the device on one spot, shining the light on your forearm. After two minutes, turn the device off and set aside. Look at the spot where you held the laser light over
  - Look at the spot where you held the laser light over the next five minutes. If you see any reaction such as redness or rash, do not use the LaserBand and contact our Customer Service toll-free at 1-866-527-3726 to return your product and receive a refund.
- ↑ Only use the LaserBand as directed. Do not try to change the way the LaserBand operates. Changes may result in harmful laser exposure. Contact Customer Service tollfree at 1-866-527-3726 for repairs.
- A Never use acetone or other solvents on any part of the LaserBand. Use of solvents on the window can block the laser light from coming through.

NOTICE: If any malfunction occurs, do not attempt to repair the LaserBand yourself. This appliance has no user-serviceable parts. Use the LaserBand only for its intended use as described in this manual. Contact Customer Service toll-free at 1-866-527-3726.

#### Risks

HairMax has been clinically tested on both men and women. In the clinical study for men, 5% of the men said they had itching or tingling from using HairMax. None of the women in the clinical study reported any of these side effects from using HairMax. If you have itching, tingling or any other side effect that bothers you, stop using HairMax and contact Lexington's Customer Service toll-free at 1-866-527-3726.

# Testing the LaserBand for Sensitivity

Before beginning treatment, be sure to test the LaserBand for sensitivity. You only need to do this once to test your skin for any reaction to light therapy. Make sure your LaserBand is fully charged (see page 10). Turn on your device (see page 12). Place your forearm under the arc of the LaserBand.

Raise your arm towards the LaserBand and place the LaserBand on your arm as shown. Allow your arm to stay in the light for 1 minute. Turn your LaserBand off and set it aside.

If you see any reaction such as redness or rash, do not use the HairMax LaserBand and contact Customer Service toll-free at 1-866-527-3726 to return your product and receive a refund. If you don't experience any reaction, proceed with the treatment instructions on page 12.

#### How to Monitor Device Activity

Your HairMax LaserBand is carefully inspected and tested during production. When working properly, the light indicator on the power buttons turns on. A red laser light shines through the window at the bottom of the device

Place the LaserBand on your scalp. You can check a mirror to ensure that it is working properly.

If the light indicator is not lit or if the laser light does not appear, contact Customer Service toll-free at 1-866-527-3726 for repair or replacement.

#### Device Failure Mode

The laser light does not fade or diminish over time. At the end of the laser's life or if it fails for any other reason, the red laser light will no longer shine out of the device.

## Expected Life of the HairMax LaserBand

The HairMax LaserBand is a medical device manufactured under strict quality controls and validated through GMP (Good Manufacturing Practices). The HairMax LaserBand contains high quality, medical grade, laser diodes designed to last at least 15,000 hours.

Based on that rating and the durability of the components being used, the expected life of the LaserBand is 10-15 years of regular use. Please take time to read this entire instruction manual before operating the HairMax LaserBand.

#### SUMMARY OF CLINICAL STUDY IN MEN

Clinical studies were conducted at multiple locations in the United States. Participants in the study were males diagnosed with Androgenetic Alopecia, which includes hereditary hair loss, and had light to brown skin tones. Subjects were divided into two groups: HairMax Group and a Control Group. The Control Device looked and sounded like the HairMax device but did not include a laser light. The Clinical studies adhered to all GCP (Good Clinical Practice) guidelines, were approved by an IRB (Institutional Review Board) and listed on www.clinicaltrials.gov.

During the 6-month clinical study, subjects treated their hair once per treatment, 3 times per week on non-consecutive days. The number of thick, normal, healthy hairs in the target zone were counted at week 1, week 16 and week 26.

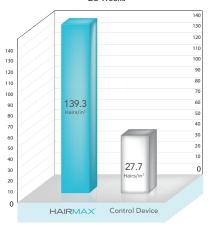
Results at the 26 week visit showed that over 90% of the men saw an increase in hair counts (based on a minimum of 32 new hairs per square inch being observed at the follow up visit).

No subjects in the study experienced any serious adverse events. In fact, the number and types of adverse events were similar in the HairMax and Control Groups.

# Hair Count Change

In the clinical study, after 26 weeks of treatment with the HairMax devices versus the Control Devices, the following increases in hair count were found.

#### Mean Terminal Hair Count Changes From Baseline in MALES 26 Weeks



#### SUMMARY OF CLINICAL STUDY IN WOMEN

A clinical study was conducted at multiple locations in the United States. All participants in the study were females, diagnosed with Androgenetic Alopecia, which includes hereditary hair loss, and had light to brown skin tones. Subjects were divided into two groups. One group used the HairMax and the other group used a Control Device. The Control Device looked and sounded like the HairMax, but did not include a laser light. The Clinical studies adhered to all GCP (Good Clinical Practice) guidelines, were approved by an IRB (Institutional Review Board) and listed on www.clinicaltrials.gov.

During the 6-month study, subjects treated their hair once per treatment, 3 times per week, on non-consecutive days. The number of thick, normal, healthy hairs in the target area were counted at Week 1, Week 16 and Week 26.

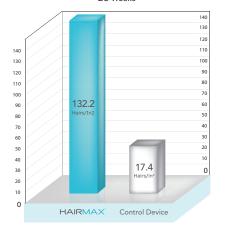
Results at 26 weeks showed that over 90% of the women saw increases in hair counts (based on a minimum of 32 new hairs per square inch being observed at the follow up visit).

No subjects in the study experienced any serious adverse events. In fact, the number and types of adverse events were similar in the HairMax and control groups.

# Hair Count Change

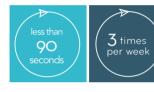
In the clinical study, after 26 weeks of treatment with the HairMax and a Control Device, the following increases in hair count were found.

Mean Terminal Hair Count Changes From Baseline in FEMALES





Your LaserBand comes with a rechargeable battery permanently installed. Read this manual completely before you start to use your LaserBand.



Use the LaserBand for less than 90 seconds, 3 times a week. The treatments should be spaced every other day, for example Monday,

Wednesday, Friday. Do not use the LaserBand more than the recommended treatment time per day. Most users see benefits in as little as 16 weeks (based on clinical studies).

When you receive the LaserBand, take all the parts out of the case. Remove the red safety label. The power button is located under the red safety label. You must charge your LaserBand for 2-3 hours before initial use.

# Charging

Charge your LaserBand for 2-3 hours before initial use. Charge the LaserBand by plugging the power cord directly into the charging socket on the bottom right side of the LaserBand. Plug the other end into an electrical socket.

The indicator light on the power button will flash blue during the charging process. A steady blue light indicates your LaserBand is fully charged.

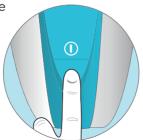
When the LaserBand is turned on, the indicator light will be green. As the battery power diminishes, the light will be blinking slowly between green and orange. When the battery is getting low and needs to be recharged, the light will start to flash rapidly between green and orange. The lasers will turn off and the vibrator puts out three quick pulses. When this happens, charge your LaserBand as described above.

#### **Proper Use**

POSITION THE LASERBAND WITH THE POWER BUTTON ON THE RIGHT SIDE OF YOUR HEAD.

• Before beginning treatment, test the LaserBand for sensitivity (see page 5 of the User Manual). Your LaserBand should be used for less than 90 seconds, three times per week. The treatments should be spaced out every other day. For example Monday, Wednesday, Friday.

To start your treatment, turn the LaserBand on by pressing the power button once to activate the 4-second treatment method OR twice for the 30-second treatment method.



#### Treatment Instructions

Choose either the 4-second OR the 30-second treatment method. (Do not treat your hair with both methods).

#### **4-SECOND TREATMENT METHOD**

Press the power button once to select the 4-second treatment method. The LaserBand will vibrate every 4 seconds. When you feel the vibration, it is time to move the LaserBand to the next part of your scalp. Place the LaserBand at your hairline and leave it in place until it vibrates.

Next, slide the LaserBand to the middle portion of your scalp using light pressure so the teeth can separate your hair, moving it aside to allow the maximum amount of therapeutic light to reach your scalp.





#### TREATMENT INSTRUCTIONS

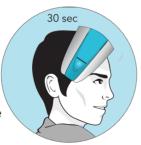
When your LaserBand vibrates again, slide it to the last spot on your scalp. This completes the first pass of your treatment.

Repeat this process 6 times to complete today's treatment.



#### 30-SECOND TREATMENT METHOD

Press the power button twice to select the 30-second treatment method. The LaserBand will vibrate every 30 seconds. When you feel the vibration, it is time to move the LaserBand to the next part of your scalp. Place the LaserBand at your hairline and leave it in place until it vibrates.



Next, slide the LaserBand to the middle portion of your scalp using light pressure so the teeth can separate your hair, moving it aside to allow the maximum amount of therapeutic light to reach your scalp.

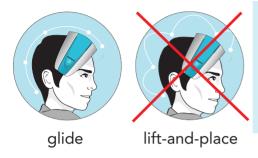


When your LaserBand vibrates again, slide it to the last spot on your scalp. You have completed today's treatment.



After treatment, turn off the LaserBand by pressing and holding the power button until the indicator light turns off. Remove the LaserBand from your head and plug it into the charger for future use.

## TREATMENT INSTRUCTIONS | WHAT IS INCLUDED



#### Please Note:

- It is important to glide the LaserBand instead of lifting it off your scalp and placing it back. Remember, you are bathing the scalp with laser light. If you move the LaserBand too fast, the treatment will not achieve the optimal results to promote hair growth.
- Time required for treatment with the LaserBand is less than 90 seconds.

#### What is included:



#### TROUBLESHOOTING

#### ANY ATTEMPT TO SELF-SERVICE YOUR DEVICE, UNLESS INSTRUCTED BY HAIRMAX CUSTOMER SERVICE, WILL VOID YOUR WARRANTY.

The LaserBand has advanced electronics to ensure that the device is working like it is supposed to and that the proper amount of laser energy is being delivered. If for some reason you are experiencing difficulties with your device, please try one of the tips below:

#### Your LaserBand will not turn on

- Make sure your LaserBand is fully charged.
- Insert the power cord into the LaserBand, then press the power button for 4 seconds and then the laser button.
- Try another electrical wall outlet.

# Your LaserBand is turning off during use

- Make sure your LaserBand is fully charged.
- Insert the power cord into the LaserBand then press the power button.
- Try another electrical wall outlet.

#### Your LaserBand will not turn off

- Press and hold the power button for 4 seconds
- If using the power cord, unplug the LaserBand and press the power button for 4 seconds

# Your LaserBand vibrates irregularly or doesn't vibrate at all

If using the power cord, unplug the LaserBand.
 Plug in the power cord again and press the power button.

# Your LaserBand vibrates, but you do not see the laser light

- If using the power cord, unplug the LaserBand.
   Plug in the power cord again and press the power button.
- If you have trouble understanding any of these instructions contact Customer Service toll-free at 1-866-527-3726.

# SAFETY LABEL | LASER PARAMETERS | POWER SUPPLY SPECIFICATIONS

SAFETY LABEL I LASER PARAMETERS					
Wavelength:	655nm <sup>+</sup> /- 10nm visible red light				
Laser power for classification	<5mW CW				
Divergence	57 mrad				
Number of lasers	82				
This laser product is designated as Class 3R during all procedures of operation.					
Note:	HairMax LaserBand has no user-serviceable parts.				
Location:	On the underside of the handle I Model version varies				



# Power Supply Specifications

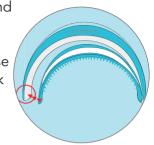
Output = 5VDC 1.0A. Plug: USB to USB micro B connector.

The power supply for the HairMax LaserBand can be used in the United States and internationally. This power supply will adapt to all power supplies from 100 volt/60 cycle (US) to 240 volt/50 cycle. If outlets in your country have different plugs than the power supply that comes with the HairMax LaserBand, use an inexpensive plug adapter (not supplied with the device).

# Cleaning your HairMax LaserBand

- Keep your LaserBand clean.
- Turn off the LaserBand by pressing and holding the power button until the light turns off.
- Unplug the power cord from the device and from the electrical wall outlet.
- Clean the laser window with a soft, slightly maistened cloth
- To clean the teeth, gently remove any hair or dust with a slightly moistened towel. Don't use any acetone or solvents
- To clean the teeth more thoroughly, remove them from your LaserBand by gently pulling in either bottom of the teeth frame. Clean the teeth with soap and water. Avoid any solvents or harsh cleansers on any part of your LaserBand.

• To replace the teeth, insert and align the teeth and press on either side of the LaserBand until they snap in place. Please note, there is a front and back to the teeth. They will only fit properly in one direction.



If you need to replace the teeth, you can order online at hairmax.com or call Customer Service toll-free at 1-866-527-3726.

# **Electrical Safety**

Basic safety precautions should be observed when using this, or any other electrical device, especially when children are present.

**MARNING:** Keep away from water. Contact with water may result in an electrical shock.

# Electrical Safety - continued

To reduce the risk of hazard by electric shock:

- Do not use while bathing.
- Do not place or store the LaserBand where it can fall or be pulled into a tub or sink.
- Do not expose the LaserBand to running water or drop into water or any other liquid. If the LaserBand falls into water, unplug it immediately from the power outlet.
- If using the LaserBand near water, the use of an electrical outlet protected by a Ground Fault Circuit Interrupter is recommended.
- Do not dispose of the LaserBand in a fire or store in temperatures greater than 140°F (60°C).

# **Disposal Instructions**



This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city office or your household waste disposal service.

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Place stamp here

Lexington International, LLC 777 Yamato Road, Suite 105 Boca Raton, FL 33431

#### WARRANTY CARD

The HairMax LaserBand has a 2-year warranty against defects in materials or workmanship from Lexington International, LLC. Items that are damaged or abused are not covered under the warranty and will be charged a regular repair rates.

ANY ATTEMPT TO SELF-SERVICE YOUR DEVICE, UNLESS INSTRUCTED BY HAIRMAX CUSTOMER SERVICE, WILL VOID YOUR WARRANTY. Please refer to the User Manual for complete warranty terms. We guarantee your satisfaction.

# To validate your warranty card register online at www.hairmax.com/warranty or complete and mail this warranty card

Name:		Serial Number:			
Date of Purchase:		'	located on yellow safety label, under the plastic teeth		
Address:					
City:	State:	ZIP/Posta	l Code:		
Country:	Email:				
Where did you purchase this product (Reselle	r Name)?				
What factors influenced your purchase of this	product?				

<sup>\*</sup>Please fill out this form, detach it, place it in an envelope or fold out and mail it directly back to us with a postage stamp.

#### WARRANTY

#### ANY ATTEMPT TO SELF-SERVICE YOUR DEVICE, UNLESS INSTRUCTED BY HAIRMAX CUSTOMER SERVICE, WILL VOID YOUR WARRANTY.

THE HAIRMAX LASERBAND IS WARRANTED BY LEXINGTON INTERNATIONAL LLC ("MANUFACTURER") AGAINST DEFECTS IN MATERIALS OR WORKMANSHIP FOR 24 MONTHS FROM DATE OF PURCHASE. IF THIS PRODUCT IS DETERMINED TO BE DEFECTIVE, LEXINGTON WILL REPAIR OR REPLACE IT, AT ITS OPTION, AT NO CHARGE DURING THE WARRANTY PERIOD.

AFTER THE WARRANTY PERIOD, THE USER MUST PAY FOR ALL PARTS AND LABOR CHARGES. IF THE PRODUCT IS REPAIRED OR REPLACED, EITHER WITHIN OR OUTSIDE THE WARRANTY PERIOD, LEXINGTON RESERVES THE RIGHT TO PROVIDE EQUIVALENT PARTS IN DIFFERENT COLORS TO YOUR ORIGINAL PRODUCT.

THIS WARRANTY DOES NOT COVER DAMAGES CAUSED BY ACTS OF GOD, MISUSE, NEGLIGENCE, ACCIDENT, MODIFICATION OF, OR TO ANY PART OF THE PRODUCT. THIS WARRANTY DOES NOT COVER DAMAGE DUE TO IMPROPER OPERATION OR MAINTENANCE, CONNECTION TO IMPROPER VOLTAGE SUPPLY, OR ATTEMPTED REPAIR BY ANYONE OTHER THAN LEXINGTON. THIS WARRANTY IS VOID IF PRODUCT IS TAMPERED WITH.

TO OBTAIN WARRANTY SERVICE, YOU MUST DELIVER THE PRODUCT FREIGHT PREPAID, IN EITHER ITS ORIGINAL PACKAGING OR PACKAGING AFFORDING AN EQUAL DEGREE OF PROTECTION, TOGETHER WITH YOUR NAME AND ADDRESS, TO:

#### Lexington International LLC , 777 Yamato Road, Suite 105, Boca Raton, FL 33431, USA

LIMITATION OF LIABILITY; INDEMNITY: EXCEPT AS EXPRESSLY SET FORTH ABOVE, LEXINGTON INTERNATIONAL LLC SHALL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES THAT ARE DIRECTLY OR INDIRECTLY RELATED TO THE USE OF, OR THE INABILITY TO USE, THE HAIRMAX LASERBAND, EVEN IF LEXINGTON INTERNATIONAL LLC HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES WHETHER IN AN ACTION OF CONTRACT, NEGLIGENCE OR OTHER TORTUOUS ACTION. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

GOVERNING LAW: THE USAGE OF THE HAIRMAX LASERBAND AND THE INTERPRETATION OF ITS TERMS SHALL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF FLORIDA APPLICABLE TO AGREEMENTS NEGOTIATED, EXECUTED AND PERFORMED WHOLLY AND SOLELY WITHIN THE STATE OF FLORIDA. THE PARTIES AGREE THAT THE STATE OF FLORIDA'S CONFLICTS OF LAWS RULES SHALL NOT APPLY TO THIS AGREEMENT OR ANY TRANSACTION PERFORMED BY OR UNDER THIS AGREEMENT.

JURISDICTION AND VENUE: THE PARTIES IRREVOCABLY SUBMIT AND CONSENT TO THE SOLE AND EXCLUSIVE JURISDICTION AND VENUE OF THE FLORIDA STATE COURTS IN AND FOR PALM BEACH COUNTY, FLORIDA, U.S.A. AND THE FEDERAL COURTS IN AND FOR THE SOUTHERN DISTRICT OF FLORIDA, U.S.A. THE PARTIES AGREE NOT TO RAISE THE DEFENSE OF FORUM NON CONVENIENS.

AUTHORIZED REPRESENTATIVE IN EUROPE (REGULATORY AFFAIRS ONLY): EMERGO EUROPE, MOLENSTRAAT 15, 2513 BH THE HAGUE, THE NETHERLANDS. TEL: (31) (0) 70 345-8570 FAX: (31) (0) 70-345-7299



#### HairMax Customer Service:

Phone: 1-866-527-3726 | +1-561-417-0200 Email: info@hairmax.com | HAIRMAX.COM

Mailing Address:

Lexington International | 777 Yamato Rd., Ste 105 Boca Raton, FL 33431, USA

To view videos about usage, quality and safety, visit: Hairmax.com/videos and Hairmax.com/QualitySafety

For International Translations visit Hairmax.com/manual 💩 🛑 🛑 🛑 🧲



