

# WARRANTY

## Apparel and Accessories Warranty Policy

*Policy covers Apparel & Accessories.*

Limeapple warrants all apparel to be free of defects in material or workmanship for a period of ninety (90) days from the original date of purchase, when purchased from our online store. The apparel warranty covers defect of workmanship and materials, but does not cover damage caused by accident, improper care, negligence, normal wear and tear, or the natural breakdown of colors and material through time, exposure or extensive use. If a Limeapple product is found to be defective after inspection by a warranty technician, Limeapple will repair or replace the product with an existing comparable model at the technician's discretion. Limeapple is not liable for any damages, losses and/or costs incurred resulting from the loss or usage of our products.

Warranty policy is subject to the following limitations:

- All warranty claims must be accompanied by the original purchase receipt from the authorized retailer or on-line purchase.
- All warranty claims returned must have prior return authorization.
- Repaired or replaced products are covered for the remainder of the original warranty.

How to process a warranty claim

E-mail customer service at [hello@limeapple.com](mailto:hello@limeapple.com) to obtain a Warranty Authorization:

- When Emailing: please include pictures of the item, picture of the proof of purchase, warranty description, customer address and phone number.

Once you have the Authorization

- Ship your warranty promptly.
- Include a copy of the original receipt.
- Limeapple is not liable for any items lost in transit. Please ship with a carrier that would provide tracking information. •

US Customers Please Ship to:

Limeapple  
20495 Murray Rd Suite 105,  
Bend OR 97701  
United States

- Canadian Customers Please Ship to:

Limeapple Warranties  
31 Country Lane Terrace  
Calgary, AB T3Z 1H8  
Canada

International Warranty Claims:

- Requests from outside of the United States & Canada please email us at [hello@limeapple.com](mailto:hello@limeapple.com)

Shipping: Customers are responsible for all costs incurred on shipping warranty item(s) to Limeapple. Limeapple will cover shipping cost on replacement or repaired item(s) shipping back to the customer.