



## Return Form - Exchange or Refund

**\*\* Use this form for the return of items which have NOT been used \*\***

Please include this form with your return. If you have any questions, please email [contact@patagonia.com.au](mailto:contact@patagonia.com.au) or call (03) 5261 4411. Please be sure to ship the package with a carrier that can provide tracking and insurance.

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Online Order Number (if known): \_\_\_\_\_

### Original Purchaser:

Name \_\_\_\_\_ Phone \_\_\_\_\_

Address \_\_\_\_\_

Email \_\_\_\_\_

### Send Exchange or Return to (if different):

Name \_\_\_\_\_ Phone \_\_\_\_\_

Address \_\_\_\_\_

Email \_\_\_\_\_

### Returned item(s)

Style Description	Style Code	Colour	Size	Purchase Price	Reason for return (exchange/ refund)

### What item(s) would you like in exchange?

Style Description	Style Code	Colour	Size

*Please include your invoice, receipt or any other form that shows value of items to insure you are credited correctly. Any item without receipt or proof of purchase will be credited at the last sale price in the form of a gift card.*

*Exchanges for new items of higher value may incur shipping charges. For any additional billing needs, we will contact you via email or phone using the information above. Even exchanges for size or colour will be sent the same method as they were returned, free of charge.*

**Please use the reverse side of this form for any additional information you would like to provide.**

**Please post the item(s) to:**  
**Patagonia International Inc**  
**Warranty Returns**  
**5 Baines Crescent**  
**Torquay VIC 3228**



**Ironclad Guarantee:** *We guarantee everything we make. If you are not satisfied with one of our products at the time you receive it, or if one of our products does not perform to your satisfaction, return it to the store you bought it from or to Patagonia for a repair, replacement or refund. Damage due to wear and tear will be repaired at a reasonable charge.*