

# SAKURA TOYLAND, INC.



## **ACKNOWLEDGEMENT TERMS AND CONDITIONS**

**By signing this form, you acknowledge that you have read, understand and accept Sakura Toyland, Inc.'s and its subsidiaries Terms and Conditions. Please note no orders will ship without a signed Acknowledgement Terms and Conditions.**

### **WHOLESALE PURCHASING TOYS:**

- Toy orders must be emailed to **sakuratoiland1@gmail.com**.
- Please provide catalog name, item #, and qty's needed by the case.
- We will check your orders for availability and invoice you for what is available from the Vendor.
- We will advise if your items are in stock at our warehouse or if they have to be pre-ordered from the Vendor, in which you are agreeing you will be making a payment and will wait for delivery of the products when they arrive at our warehouse for shipping. No expected ETA date is guaranteed.
- Minimum orders will differ depending on catalogs, each catalog has its own minimum order amount, independent of each other. Minimums can be found under each catalog Logo name online.
- There is no ETA for toys, as we do not carry most inventory and all orders are placed at the time we receive your orders. We usually try to fulfill your orders as quickly as possible, but cannot guarantee ETA.
- Shipping is not included. We will invoice you for shipping when your order is ready to ship. Please note we will also include (if any) applicable taxes. If your company is exempt from taxes please make sure you have sent us your Reseller Certificate.
- Images online are subject to change products with assortments images are also subject to change.

### **WHOLESALE PURCHASING PARTY SUPPLIES:**

- Party Supply orders can be placed directly online, minimum order requirement is \$500 this includes free domestic shipping, except for Piñata orders. Prices online for party supplies are by the piece. Minimum order quantities are listed in the product description, please make sure to order complete case pack.
- ETA for party orders is usually 7-15 business days from the date payment is received, subject to change.
- Images online are subject to change products with assortments images are also subject to change.

### **ACCEPTED PAYMENT METHODS:**

- Cashier's Check (mailed in)
- Wire Transfers (please email us for further instructions, \$35 fee)

2471 N.W. 72 Avenue, Miami, FL 33122 Telephone: 305-418-8909 [www.sakuratoilandwholesale.com](http://www.sakuratoilandwholesale.com)

- Credit Card (subject to fee of 3% , applies to toy orders only)  
*IF* paying by Credit Card a Credit Card form information needs to be on file, we will always ask for an approval of charges before charging the card for any uncovered expense.
- Bank Deposit through Zelle (no fee)
- Pay Pal (subject to fee of 3% domestic and 5% international, applies to toy orders only)

#### **STOCK AND INVENTORY PRICING:**

- We reserve the right to change case pack quantities without notice.
- Prices are subject to change without notice.
- Stock is subject to change without notice due to daily incoming orders.
- Merchandise that is not allocated at our warehouse will be placed on backorder subject to cancellation and/or upon request.

#### **SHIPPING and HANDLING FEES:**

- Please keep in mind shipping can take anywhere from 7-15 business days for party supplies depending on the order size and availability. Smaller orders if in stock will be shipped sooner.
- Toys do not have ETA. We always try to ship your orders as quickly as possible, but there are no guarantees on toys orders, unless we have these items in stock at our warehouse.
- We offer **FREE SHIPPING** to the local Miami, FL area. We will advise if you fall within our delivery limits.
- Shipping fees are applicable to any other areas outside of Miami and are based on weight and/or volume of packages.
- We will use the best and most economical shipping methods in the customer's best interest.
- If the customer has any account with Fed-Ex, UPS, DHL, they can provide it to us and we will ship per customer's request.
- Shipping will be done from our warehouse located at: 2471 N.W. 72 Avenue, Miami, FL 33122.

#### **RETURNS/REFUNDS:**

- All sales are **final** unless specified herein:
- Individual items on orders that cannot be fulfilled by us within 60 business days will be cancelled and will be 100% refunded back to the customer's original form of payment.
- Items/Orders held at the warehouse for **15 business days**, without a shipping address or claim to ship with a provided label from customer will be forfeited and no refund will be made available.
- Damaged items need to be reported within 3 days of receiving merchandise must be accompanied by freight bill noting the damage product otherwise it will not be accepted. Please email [sales@sakuratoyland.com](mailto:sales@sakuratoyland.com) for a return authorization. No exemptions.
- Shortages need to be reported within 3 days of receipt of merchandise must be accompanied by freight bill otherwise it will not be accepted. Please email [sales@sakuratoyland.com](mailto:sales@sakuratoyland.com) for a return authorization. No exemptions.
- Any fees incurred by credit card fees or PayPal fees, etc...are **non refundable**.

- Shipping fees are **non refundable**.
- No warranty or guarantee on merchandises expressed or implied.

**ATTENTION AMAZON SELLERS:**

**PLEASE MAKE SURE YOU ARE APPROVED TO SELL THE ITEMS YOU ARE PURCHASING BEFORE PLACING YOUR ORDERS, WE ARE NOT RESPONSIBLE FOR ITEMS THAT YOU ARE NOT AUTHORIZED TO SELL. THESE ORDERS ARE CONSIDERED FINAL SALES AND CANNOT BE CANCELLED.**

Buyer/Account Name: \_\_\_\_\_

Phone#: \_\_\_\_\_

Signature Owner/Buyer: \_\_\_\_\_

(Original signatures only, electronic signatures are not accepted)

Date: \_\_\_\_\_