

WARRANTY

Apparel and Accessories Warranty Policy

Policy covers Apparel & Accessories.

Limeapple warrants all apparel to be free of defects in material or workmanship for a period of ninety (90) days from the original date of purchase, when purchased from an authorized retailer or our on-line store. The apparel warranty covers defect of workmanship and materials, but does not cover damage caused by accident, improper care, negligence, normal wear and tear, or the natural breakdown of colors and material through time, exposure or extensive use. If a Limeapple product is found to be defective after inspection by a warranty technician, Limeapple will repair or replace the product with an existing comparable model at the technician's discretion. Limeapple is not liable for any damages, losses and/or costs incurred resulting from the loss or usage of our products.

Warranty policy is subject to the following limitations:

- All warranty claims must be accompanied by the original purchase receipt from the authorized retailer or on-line purchase.
- All warranty claims returned must have prior return authorization.
- Repaired or replaced products are covered for the remainder of the original warranty.

How to process a warranty claim

E-mail the warranty department to obtain Warranty Authorization:

- Limeapple warranty issues email support@limeapple.com
- Emailing: please include pictures of the item, picture of the proof of purchase, warranty description, customer address and phone number.

After contacting the warranty department

- Ship your warranty promptly!
- Include a copy of the original receipt.
- Limeapple is not liable for any items lost in transit. Additionally, customers are responsible for all tracking information on return shipments.
- US Customers Please Ship to:
Limeapple Warranty Department
5931 S Western Avenue, Space B
Los Angeles, CA 90047
United States
- Canadian Customers Please Ship to:
Limeapple Warranty Department
#219
406, 907 85th Street SW
Calgary, AB T3H 5Z9
Canada

International Warranty Claims:

- To contact a warranty department outside of the United States & Canada please email us at support@limeapple.com

Shipping:

Customers are responsible for all costs incurred on shipping warranty item(s) to Limeapple. Limeapple will cover shipping cost on replacement or repaired item(s) shipping back to the customer.