XR500
USER'S MANUAL

BLUETOOTH
WIRELESS
EARPHONES
1. TREBLAB XR500
2. Carrying case
3. Silicone eartips
4. Expandable foam eartips
5. User's manual
6. Charging cable
Thank you for buying TREBLAB earphones with Bluetooth 4.1 EDR technology.

Our main goal is to please you with superior sound quality and comfort combined with convenience of hands-free operation. Before using this product, please read this manual.

**Function**
- Power On
- Power Off
- In Pairing Mode
- Answering Call
- End Call
- Reject
- Redial
- Cancel / End
- Pause / Play
- Volume+ / Volume-
- Previous song / Next song

**Operation**
- Long press  for 2 seconds
- Long press  for 2 seconds
- Long press  for 4 seconds
- Short press  one time
- Short press  one time
- Long press  for 2 seconds
- Double press  one time
- Short press  one time
- Short press  one time
- Short press + -
- Long press + -
SPECIFICATIONS

- Voice Prompts
- Battery Capacity Displayed on Device, CVC6.0 echo noise cancellation
- IPX-7 Waterproof
- Bluetooth Version 4.1 + EDR
- Bluetooth Profiles Headset, Hands free, A2DP, AVRCP
- Operating Distance 30 feet / 10 meters
- Talk time Up to 9 hours
- Standby Time 240 hours
- Charging Time About 2 hours
- Charging Port Micro USB
- Li-battery Capacity 100 mAh, rechargeable

HOW TO CHARGE

The battery has approximately 9 hours of battery life. When the sound becomes intermittent, you hear Low Battery, or if the LED indicator flashes two times every 20 seconds, it means the battery is running low. Once this happens, you have about 5-10 minutes of use before the earphones power off automatically.

Charge the batteries by:

- Using the provided USB/micro USB cable, connect the micro USB end of the charging cable to the micro USB charging port and the standard USB end to a PC USB port or USB charger.

- The LED indicator will be red while charging. It will turn blue after 1-2 hours. The battery is now fully charged.
VOLUME BUTTON

Volume ➕ / ➖ (Press the button one time, the volume will change one level.

LED

While charging Red light is on
When fully charged Blue light is on
Low battery Red light flashing twice and voice prompt
Pairing mode Blue and red light flashing

WEARING THE TREBLAB EARPHONES

Using the correct size earbuds is critical for external noise cancellation and securely staying in your ear.

- Use the appropriate size expandable foam ear-tips to help the earbuds stay in place. XR500 earbuds have a wire that could be easily fixed around the back of your head (neck) using a supplied cord minder to ensure additional securing of the earbuds and preventing their loss. It is also common to have different sized ear canals so try the ear tips one at a time to find the best fit for each side. Everyone has individual anatomic features, and to find the most comfortable fit, you might additionally buy specialized tips.

- To seat the ear tip firmly try gently pulling on the outer rim of your ear to ease the tip into a comfortable position. You should notice a drop in ambient noise when the tip is seated correctly. And when you're listening to music, you'll notice more range, especially bass.
HOW TO CONNECT HEADPHONES TO YOUR DEVICE

To pair to your Bluetooth enabled device:

1. Activate the Bluetooth feature on your device and keep within 3 feet / 1 meter while pairing.
2. Press and hold HOME key for approximately 4 seconds until red and blue LEDs flash rapidly.
3. Using your Bluetooth enabled device, scan/search for available Bluetooth devices (check your device’s manual if you’re unsure how to do this).
4. Select TREBLAB XR500 from the device list.
5. If prompted, enter password or PIN No: 0000
6. If prompted by your device to connect, select Yes.
7. After pairing successfully, the LED indicator will flash blue twice. You can then answer the phone or listen to music.
8. The next time you switch on the earphones, they will automatically search for and attempt to connect to the last paired device.

HOW TO CONNECT HEADPHONES TO MULTIPLE DEVICES

The TREBLAB XR500 can only be paired to one device. If you want to use the TREBLAB XR500 to listen to another device:

1. Activate the Bluetooth feature on your device and keep within 3 feet / 1 meter while paring.
2. Press and hold HOME key for approximately 6 seconds until red and blue LEDs flash rapidly.
3. Using your Bluetooth enabled device, scan/search
for available Bluetooth devices (check your device’s manual if you’re unsure how to do this).

4 Select **TREBLAB XR500** from the device list.
5 If prompted, enter password or PIN No: 0000
6 If prompted by your device to connect, select Yes.
7 After pairing successfully, the **LED indicator** will flash blue twice. You can then answer the phone or listen to music.
8 To connect another device, temporarily switch off Bluetooth on the first device you connected to.
9 Repeat steps 1-7 and connect the other device.
10 Turn Bluetooth back on for the first device.

For optimal sound quality, the distance between your device and the earphones must be less than 30 feet / 10 meters, in an open space with no solid obstacles in the way.

**HOW TO RECONNECT THE EARPHONES**

่าย After the connection is lost, the **XR500** will try to reconnect automatically to any previously paired devices.

่าย If reconnection does not happen automatically, press the HOME button once or reconnect through the Bluetooth menu on your device.

**RESTORE FACTORY SETTINGS**

Press and hold the 📡HOME button for about 3 seconds while charging, until the LEDs flash blue 3 times
TROUBLESHOOTING

Device can't find the Bluetooth earphones

1. Ensure the XR500 is in pairing mode, and LEDs flash blue and red. Refer to previous section on how to enter pairing mode.
2. If XR500 is in pairing mode and flashes blue and red, but is still not found by your device, please restart your device and the headset.
3. If no connection is made within two minutes after the headset has been in the pairing mode, it will exit pairing mode automatically.
4. Restore XR500 to factory settings by following instructions in the previous section of the manual. If the earphones will not switch off, they can be reset back to normal by charging them.

Frequent disconnection and noise

1. Ensure your earphones are fully charged.
2. Ensure the distance between your device and the headset is less than 1 meter for up to 3 feet / 10 meters.
3. Ensure nothing is blocking the signal between your device and your Bluetooth earphones.
4. Restore XR500 to factory settings by following instructions in the previous section of the manual. If you do not use the earphones for longer than 3 minutes while not connected to a device, they will automatically power off to conserve power.

Device is connected to earphones, but music is not heard

1. Please go through troubleshooting steps 1 and 2.
2 Keep in mind some devices do not have a stereo Bluetooth module and Bluetooth function to listen to music. Please connect your Bluetooth earphones to another device.

3 Restore XR500 to factory settings by following instructions in the previous section of the manual.

❓ The red LED does not come on while charging

1 This can happen when you have not used the earphones for a long time. Please allow at least 30 minutes to charge and the problem should be solved.

2 Restore XR500 to factory settings by following instructions in the previous section of the manual.

❓ Can't connect the earphones to your device

1 Reset the XR500 to factory settings by following instructions for a hard reset.

2 Go to your device's Bluetooth menu and delete all saved devices from the list by clicking “Forget this 1 device”.

3 Turn your device's Bluetooth off then turn it back on; TREBLAB XR500 will be deleted.

4 Power off device then turn back on.

5 Unplug TREBLAB XR500 from charging cable then power on.

6 Enter the earphone into the pairing mode and follow instructions for connecting.

❓ My device is asking for a password

If prompted, please enter 0000 as the password on your device.
SAFETY RULES

⚠️ Never disassemble or modify your headset for any reason. Doing this may cause the headset to malfunction or become combustible. The damage to your device can void your manufacturer’s warranty.

⚠️ Avoid exposing your device to very cold or very hot temperatures (below 37F/3°C or above 112F/45°C). Extreme temperature can cause the deformation of the device and reduce the charging and life of your device.

⚠️ Avoid using your device’s light close to the eyes of children or animals.

⚠️ Do not use the device during a thunderstorm. Thunderstorms can cause the device to malfunction and increase the risk of electric shock.

NOTE: Do not charge your headset for much longer than 2-3 hours at a time, because this can lead to reduction in battery capacity and void your manufacturer's warranty.

Use only the provided USB/micro USB cable. Excessive sweating may damage the product. Make sure to wipe the headphones dry before charging.

BATTERY INFORMATION

⚠️ Your device is powered by a rechargeable battery. Unplug the charger from the electrical plug and the device when not in use.

⚠️ If left unused, a fully charged battery will lose its charge over time. We recommend a full charge twice a month to ensure battery integrity.
Please do not leave the device in hot or cold places, such as in a closed car in summer or winter conditions because this will reduce the capacity and lifetime of the battery.

Do not dispose of the batteries in a fire as they may explode. Batteries may also explode if damaged.

We really appreciate that you chose TREBLAB as your trusted brand of Bluetooth earphones and sincerely hope you enjoy the great sound and comfort TREBLAB provides. We love making our customers happy by providing true value with our products.

If for any reason you are not completely satisfied with your purchase, let us know immediately and we will do everything to make sure you are happy.

TREBLAB XR500 MEETS IP7 WATERPROOF STANDART

SUITEABLE: 🌧️

- Splashing
- Rain or snow
- Showering
- Incidental exposure to water of up to 3 feet/1 meter for up to 30 minutes

UNSUITABLE: ☹️

- Swimming
- Diving into water
- Snorkeling or Scuba Diving
- High-speed watersports
1 YEAR WARRANTY
Parts and Labor Warranty.
Please visit www.treblab.com
to register YOUR warranty.
Manufactured by:
Productech Corp www.treblab.com
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