



Bravado Designs – EU/UK Return Policy

We hope you are thrilled with your Bravado purchase, but if for any reason, it doesn't meet your needs or expectations, the following is our policy and instructions for returning your garment back to us.

- *DEUTSCHLAND* | *EU Rückgaberecht*: www.bravadodesigns.com/de/pages/shipping-returns
- *ESPAÑA* | *Política de devoluciones para la UE*: www.bravadodesigns.com/es/pages/shipping-returns
- *ITALIA* | *Politica dei resi UE*: www.bravadodesigns.com/it/pages/shipping-returns

What is eligible for return?

Bras, tanks and camis may be returned up to 30 days from the date of purchase, provided they have only been tried on and not worn or washed, and are in “new” condition.

What is not eligible for Return?

For hygienic reasons, underwear cannot be returned.

Final sale items, discontinued styles, and non-apparel (e.g. breast pads) cannot be returned.

Who pays for return shipping?

The cost of sending the garment back to Bravado Designs is paid for by the consumer.

What is a product defect?

Bravado Designs will replace a manufacturer's defect on any of our products within 30 days of product purchase. Defects may extend to clips (that are broken, will not stay closed, will not open), stitching, defects in fabric and/or trims etc. Some defects only appear with wear. Each garment will be evaluated for defects by our Quality Assurance Department. If you believe your garment is defective, please contact us at customerservice@bravadodesigns.com immediately.

Can I exchange my bra for another size/colour/style?

We do not offer exchanges. If you wish to exchange a product, you will need to return your purchase for a full refund, and place a new order.

How do I return an Item?

1. Fill out the Return Form enclosed in your order, and pack it with the item(s) you are returning - please note this is not pre-paid.
2. Where possible, use the original box and packing materials to prevent damage in transit.
3. Send your returns through your local post office. COD's will not be accepted.
4. Please keep the tracking information so you can check the status of your package.

RETURN TO:

Bravado Designs Ltd.
c/o Hanzepoort 18
7575DA Oldenzaal
Netherlands

When will I receive my refund?

Please allow 1-2 weeks from the day we receive your items at our warehouse. Please wait for the duration period noted, and call us if your credit is not received within that time frame. Bravado Designs reserves the right to evaluate all returns/exchanges before issuing a credit

Date: _____



EU/UK Customers:

We have made returns easy for you! Simply fill out this form and include it in your return shipment.

Contact us via email at customerservice@bravadodesigns.com or call us at +1 (416) 466-8652.

Name: _____ Phone #: _____ Invoice #: _____

Email Address: _____

Style #	Color	Size	Quantity	Description	Return Y/N	Reason Code*	Comments	For Office Use Only	
								BU or TO	Type

***Return Reason Code:**

1	Wrong Size
2	Style not as expected
3	Shipping error
4	Changed my mind
5	Defective product

FINAL SALE on all clearance merchandise, discontinued styles, underwear and non-apparel products (i.e. Breast Pads). No exchanges or refunds.