



1-434-MADISON  
(623-4766)

[www.swissmadison.com](http://www.swissmadison.com)

## RETURN POLICY

Swiss Madison® products are made with quality materials and excellent craftsmanship to provide the customers with a long lasting product. In the case of a customer return, Swiss Madison® accepts returns up to 30 days from the date of delivery if the product has not been installed and is still in its original packaging. This return policy period extends to a full refund of the product. This applies only to the original purchaser. Proof of purchase will be required in the case of a claim.

If the product was purchased from one of Swiss Madison's® licensed vendors, the customer may make a return through the vendor.

In the event of damages during shipping, Swiss Madison® policy period is 30 days from the date of delivery to be eligible for a replacement unit. This applies only to the original purchaser. Proof of purchase will be required in the case of a claim.

In the case of any questions or a claim contact us directly at [info@swissmadison.com](mailto:info@swissmadison.com).

WARNING: Content may contain sharp and other possibly harmful pieces and may cause hazard to children and adults, Swiss Madison® is not responsible in any way for personal damage.

**If you have any questions or concerns, please contact us directly  
at  
1-434-MADISON (623-4766)**