

PRICING & MINIMUMS

Minimum opening order is \$175

Minimum reorder (within 1 year) is \$125

NEW APPLICATIONS

New shops must first complete our wholesale application form at: scriptcharms.com/pages/scriptcharms-retailers

Please note that we are currently accepting a limited number of online retailers; Please specify on the wholesale application form if you wish to sell our products online. If you have an online store in addition to a brick-and-mortar store, please indicate this on the application form and include a link to your website. ScriptCharms must be listed in the description of all items sold online.

Please note that ScriptCharms does not permit reselling of our regular line products on Amazon, eBay, Etsy, Facebook, Instagram, or any other online marketplace other than a stand-alone website. Custom-designed jewelry may be sold on these platforms.

TURNAROUND TIME

We require at least one to two weeks for production. If we expect a longer turnaround you will be notified prior to order acceptance.

PAYMENT

Orders can be paid by credit card, PayPal, or via check. Credit cards will be processed at the time of order.

BACK ORDERS

All back ordered items ship free-of-charge when the items are ready. Any items that are back ordered will be invoiced along with the original purchase order.

CANCELLATION

Orders may be canceled within 24 hours. Because we handcraft each of our items, cancellations cannot be made after 24 hours.

SHIPPING

All domestic orders ship via insured USPS Mail or UPS unless prior arrangements have been made, including use of the retailer's own shipping account. Shipping is charged based on the weight of the order.

International customers are responsible for all taxes, duties, and customs fees.

ScriptCharms is not responsible for carrier delays. Expedited shipping options are available upon request.

RETURNS & EXCHANGES

Returns may be made on damaged merchandise within 5 business days of order arrival. Return requests must be submitted via email and must be accompanied by a picture of the damaged item(s). Sorry, but because each of our items is handcrafted to order, we are unable to do returns or exchanges of wholesale orders unless the incorrect product is received.

ACCOUNT TERMINATION

We reserve the right to terminate any wholesale account at any time at our discretion.

CUSTOM PRODUCTS & DESIGN

We are happy to work with your or your client in customizing any item. Please reach out to addie@scriptcharms.com and share your ideas. We can then provide an estimate on your order.

PRODUCT PHOTOGRAPHY

We have a large collection of both lifestyle and product photos for your use on your website. Please note all credits are to be given to ScriptCharms. Images cannot be used for any marketing purposes that fall outside the promotion of ScriptCharms.

Upd: 7/7/23