

RETURNS FORM

At Alexandrasports.com, we give you a full 60 days to return an item that you are not 100% satisfied with. All you need to do is fill out this form, return it with your unwanted/faulty item and we will refund or exchange your item as soon as possible.

In order to be eligible for a full refund or replacement your return must match the following:

- Your item must be returned within 14 days to be eligible for a full refund,
- Your item must be returned within 60 days to be eligible for a replacement or exchange.
- All item(s) must be in their original condition – unopened and undamaged
- Clearance and Nutritional items are only returnable if faulty.
- Items will be refunded at the original purchase price.

If you are outside of the 60 day return period or your item is damaged and/or defective please contact us on: **02392 698285** or email: **sales@alexandrasports.com** before you return your item.

Step 1 Order Number:

Your order number can be found on the receipt included with your order. You can also find your order number on your confirmation email or on your account at **www.alexandrasports.com**

ORDER #																			
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Step 2 Contact Information

Date ____ / ____ / ____

Full Name _____

Address _____

City _____

Postcode _____

Phone _____

Email _____

Step 3 Refund or Exchange:

How would you like us to treat your return?

Refund

Replacement

Step 4 List item(s) you are returning, including reason for return:

Step 5 RETURN:

- Please enclose this form along with the item you wish to return in the original condition in which they were received.
- Please take care when packaging the item(s) as damage to the item(s) or original packaging may invalidate your returns

Please send returns to:

Alexandra Sports Web Returns
140 Gladys Avenue
Portsmouth
PO2 9BL