



# MOONSTONE

## BARK CONTROL COLLAR

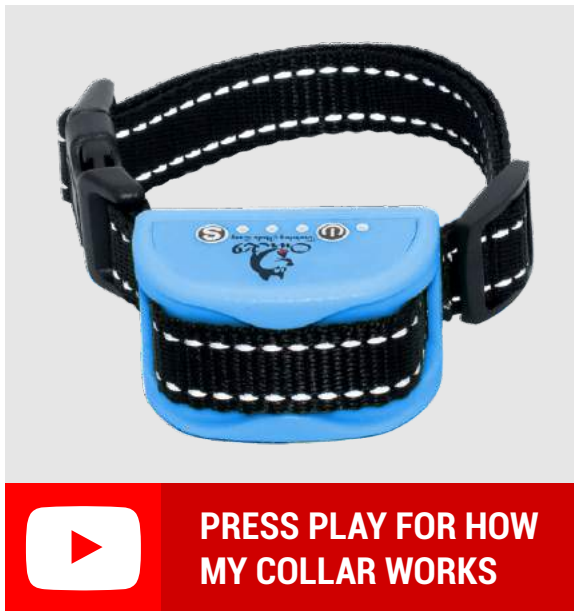


USER GUIDE

# MOONSTONE SONIC - VIBRATION BARK COLLAR

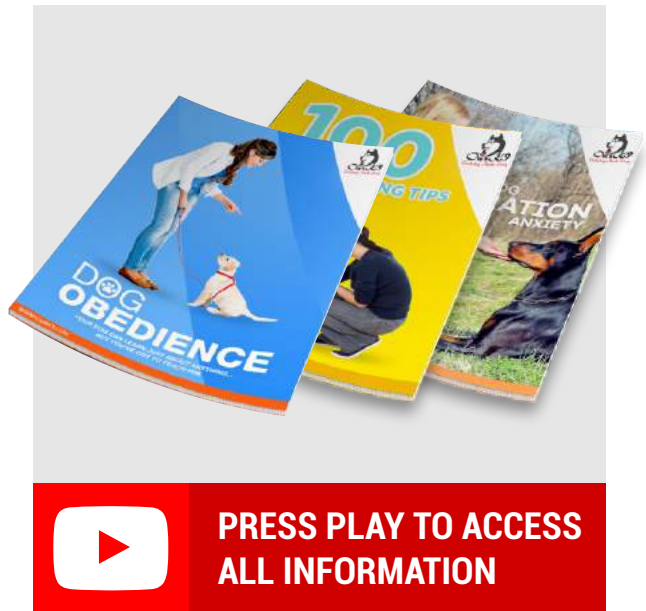
Congratulations on buying this Our K9 Bark Collar, if for any reason you are not 100% completely satisfied with your Bark Collar, please contact me immediately so that I may help you.. Once you have been through the users guide and watched all the videos if you are unsure about anything, Please contact me at [help@ourk9.com](mailto:help@ourk9.com).

WATCH THIS VIDEO NOW... IT IS VITAL THAT YOU UNDERSTAND HOW YOUR COLLAR WORKS....



**PRESS PLAY FOR HOW MY COLLAR WORKS**

To access ALL your Training Videos and Obtain Your *FREE Dog Training Books*



**PRESS PLAY TO ACCESS ALL INFORMATION**

## JENNA

*Customer Service Manager  
Our K9*

## INTRODUCTION


























The Our K9 Beep & Vibration Bark Collar stops barking with progressively increasing Longer Beeps and Vibration which is controlled by a Microprocessor and automatically delivers correction after each bark. It does not work off the sound of your dogs bark but from air pressure delivered through a small hole in the back of the collar. Therefore the fitting of the collar is VITAL if the collar is to work correctly...

When the collar is fitted correctly IT DOES NOT MOVE... You can slide just one finger under the collar. If it is NOT FITTED CORRECTLY it will go off randomly and NOT when your dog barks... It is also Vital that the Hole is not Obstructed by Hair, So we highly recommend that you trim the small area around where the hole is positioned on your dogs throat.



# WHAT THE BARK COLLAR ACTUALLY DOES WHEN YOUR DOG BARKS

Our K9 Vibration Bark Collar can be adjusted to control the sensitivity of your dogs bark, according to the size of your dogs bark

FEATURES	 SONIC	 VIBRATE	
1ST BARK	 1.5 Sec	 N/A	
2ND BARK	 1.5 Sec	 N/A	
3RD BARK	 4 Sec	 0.5 sec	
4TH BARK	 4 Sec	 1 sec	
5TH BARK	 4 Sec	 1.5 sec	
6TH BARK	 4 Sec	 2 sec	
7TH BARK	 4 Sec	 3 sec	
8TH BARK	 THE COLLAR WILL NOW ENTER RESET MODE FOR 1 MINUTE		

If your dog does not bark within the **40 sec** limit then the collar will revert back to number 1. The use of the warning tone followed by increasingly intense tones and vibration stimuli sets up. A pattern that your dog will quickly learn is caused by its own barking. It takes time to break bad habits.

When your dog forgets and barks again, the warning tone reminds your pet without immediately applying any stimulus. At each step, your dog gets to choose whether it's worth the increasing discomfort to bark again.

We have found this technique of progressively increasing sound and Vibration is not only more humane, it is more **EFFECTIVE** in breaking the barking habit than Conventional shocking bark control collars.

# PUTTING THE COLLAR ON YOUR DOG

Switch the Collar off so the collar has been disabled. And adjust to the correct length, (there is a short video to help you if needed) the prongs MUST be against your dog's skin to work, and the Hole MUST be free of any Obstruction...

If for any reason you took your collar apart and are unable to put your collar together correctly please watch the video provided,



**PRESS PLAY  
TO WATCH VIDEO**

When the collar has been assembled correctly the collar DOES NOT SLIP, IT WILL NOT LOOSEN.. The end of the strap will be on the inside and NOT the outside. If you are experiencing problems with the collar loosening please re-watch the video using the pause button.

If the Collar is too long then cut the excess and trim the end, then seal using a flame, watch this video to do it correctly....



**PRESS PLAY  
TO WATCH VIDEO**



Place the collar around your dog's neck, it must not move, if it does then adjust and tighten the collar. Hold the unit and try to move it, when it does not move and you can slide just one finger under the collar that is now correctly fitted.



Now leave the collar on your dog, Do Not switch the collar on.... Wait for 24 – 48 hours until your dog totally ignores the collar, initially they will scratch at it and just paw at it, when that completely stops we are ready to start the training.

Remove the collar from your dog, you must be prepared to stay when you switch on the collar for the first time and start the training...

Now you have switched the collar on let's test it to make sure everything is OK. Watch this video to learn how to test your collar correctly...



**DO NOT UNDER ANY CIRCUMSTANCES PUT THE COLLAR ON YOUR DOG WITHOUT FIRST TESTING IT...**

Testing the Collar, No you do not have to bark at it... First thing to do is adjust the sensitivity level by pressing the **S** button.

### SENSITIVITY LEVEL



Now take the sensitivity level all the way up to level 7 so that there are three red lights showing.

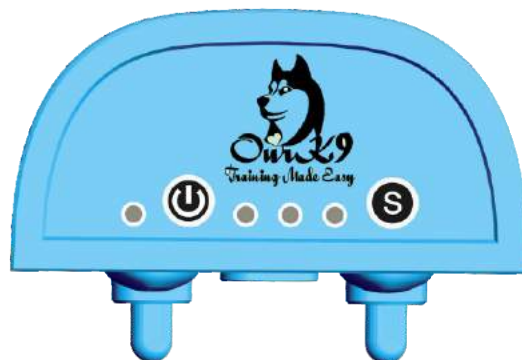


- LEVEL 1
- LEVEL 2
- LEVEL 3
- LEVEL 4
- LEVEL 5
- LEVEL 6
- LEVEL 7

Just hold it up with the back of the collar facing you, there is a small hole between the two prongs, just puff into the hole and the collar will make a ultrasonic sound, do it again, and the collar will again make the another ultrasonic sound. Now do it a third time and the collar will make the Ultrasonic sound again, and then vibrate. Now you know you collar is working correctly. We have a video which shows you exactly how to do it. Remember because it is Ultrasonic you may not hear it but your dog will.



Now you have tested the collar take the sensitivity all the way down to number 1 by pressing the **S** button on the collar, until you have NO LIGHTS... If your dog barks and the collar does not Work as it should, press the S button once this will increase the sensitivity to number 2, You should now have 1 green light, if your dog barks again and no collar reaction, once again press the **S** button, continue this until the collar Reacts immediately after your dogs bark. **YOUR COLLAR IS SET UP CORRECTLY...**



Now we are going to start the Training, under no circumstances should you just put the collar on your dog and leave it them to figure out, your dog will get confused and extremely upset. You **MUST** teach them what you expect from them. Now please watch the training video,



Remember every time your dog barks you give the command **NO** the collar will reinforce that command... If your dog continues to bark then you give a much more forceful **NO** and the collar will do the same, again continuation you give a much more forceful **NO!** Again the collar will mimic you... This way your dog will understand that the Sonic means no and the Sonic and vibration means **NO!** And the way to stop the discomfort is to stop barking...



You must say **NO** loud and clear every time the dog barks. This will help the dog to make a connection between the impulse and the word **NO**





**DO NOT JUST PUT THE COLLAR ON YOUR DOG AND EXPECT THEM TO UNDERSTAND WHAT IT IS SUPPOSED TO MEAN,**

I WILL ADMIT SOME DOGS ARE SUPER SMART AND WILL UNDERSTAND ALMOST IMMEDIATELY, BUT WHAT IF YOUR DOG DOESN'T UNDERSTAND, HELP THEM UNDERSTAND, TEACH THEM...

**ALWAYS ALWAYS REMOVE THE COLLAR WHEN YOUR DOG IS PLAYING AND YOU MUST REMOVE IT EVERY 24 HOURS AND INSPECT AND CLEAN YOUR DOGS NECK...**

Please remember that this collar is a behavioral aid and you do not want to be telling your dog off while they are playing.

## WHAT THE LIGHTS ON THE COLLAR MEAN

No Lights - Collar is in Sleep Mode	
Green Flashing Light - Collar is in Stand By Mode	
Green Solid Light - Collar is in Working Mode	
Red and Green Lights Flashing Collar is in Reset Mode this will Last for 1 Minute	

## HOW TO TURN ON / OFF YOUR COLLAR

To Turn On your collar - Hold down the  On/Off button for a minimum of 2 seconds

To Turn Off your collar - Hold down the  button for a minimum of 4 seconds



## CHARGING YOUR COLLAR

To Charge Your Collar Simply Plug Your Collar into Any USB Outlet on PC, Laptop or Mobile Phone Charger. The Collar Does Not Come With its Own Dedicated Charger.

The Charging time for the Collar is Approx **4 Hours**.

When charging you will have the **red lights** flashing in sequence.

The Collar is fully charged when there are no lights

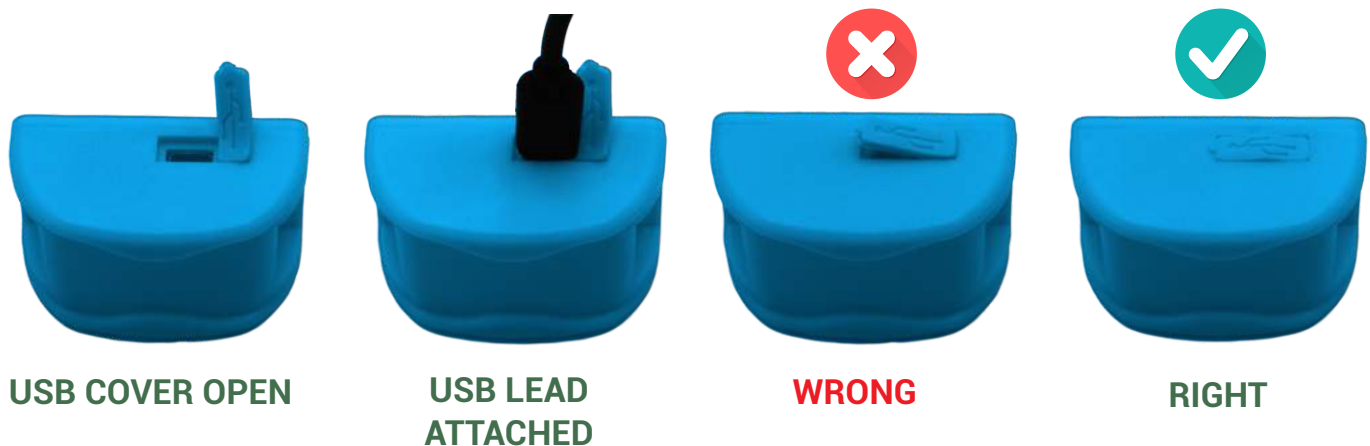
## TOP TIPS

**TRIM THE HAIR / FUR BEHIND THE COLLAR**  
**REMOVE THE COLLAR DAILY**



## CAUTION NOTES:

1. You Must Remove the Collar Daily, Clean and gently massage your dogs neck. Because the collar is quite tight you must remove it daily to avoid any likelihood of your dog developing any pressure sores
2. When Charging the Collar.... You must gently remove the rubber cover to access the Mini USB Socket, When you have finished charging the collar you **MUST** replace the Rubber Cover Correctly.



3. Do not allow your dog to chew this collar. You should also attempt to minimize scratching or Clawing at the casing.
4. This device is made up of plastic and electronic components that are not digestible. Consult your local vet if your dog swallows any part of this product.
5. The collar is not intended for use as a restraining collar. If you are using a leash, use it with a separate restraining type of collar.
6. Although the Anti-bark Collar's microprocessor is designed to differentiate your dog's Individual bark, the unit may occasionally be activated by other vibrations or movement. This is normal but, it should not happen so often as to be confusing to your pet. If the unit is falsely triggered by excessive scratching shaking of the head or rolling on the ground, please remove the collar immediately and do not put the collar back on for a couple of days, when you do put the collar back on do not turn it on, wait for your dog to ignore the collar before you resume training.

# FAULT FINDING GUIDE

## **Q.** The Green light on the Collar Keeps Flashing

**A1.** This is normal, this means that the collar is in active mode and is alert. When the green light stops flashing it means that the collar has gone into standby mode. So when your dog sleeps the collar sleeps, when your dog is awake the collar is awake.

## **Q.** When and How often do I charge the Collar

**A1.** We recommend that you charge the collar once a week try to do it at play time the same time every week and you will know that your collar will always be ready and able. You can use your computer, laptop USB port or any USB charger like your Mobile Phone Charger.

## **Q.** The Collar Just Keeps Going Off

**A1.** The sensitivity is set too high... adjust the sensitivity by pressing the S button and reduce the sensitivity level by one. Refer to the chart on **Page 5**.

**A2.** The Collar is not tight enough, You should be able to slide just one finger under the collar, It may seem tight to you and you may think that it is uncomfortable for your dog, its Ok to think that.. Because the collar works of the air between the collar and your dogs throat... As your dog barks his throat will go in and out pushing air into the small hole at the back of the collar this is what will activate the bark collar. If the collar is not tight enough then the air will not get pushed in.... So why does it keep going off... because the collar is moving towards the throat and closing that gap thereby triggering the collar..

## **Q.** My Dog Shakes his Head and the Collar Goes Off.

**A.** Did You Follow the Guidelines in the Video "How to Use Your Our K9 Vibration Collar Correctly" About NOT turning the collar for One to Two Days BEFORE Your Start Training? Because the Collar Feels Unusual to Your Dog They Will Keep Shaking Their Heads and scratching forcing the Collar to Activate... If You Have Followed the Guidelines Now Check That the Collar is not too loose... Tighten the Collar. The Collar Should Not Move... Please remember that it is Air Pressure that Activates the Collar So a Loose Collar Being Shaken Will Activate.

*Note.. Dogs normally shake their heads when they have an ear infection or something troubling them. Please keep a careful eye on them and if needed Seek Medical Help..*

If the shaking starts with the head and continues all the way down the body that is quite different..

**Q. My Dog Barks But the Collar Does Not Activate...**

**FOUR POSSIBLE REASONS**

- A1.** Dead Battery - Check the Battery by Performing a Full Test. Refer **Page 3**
- A2.** Sensitivity is set up Wrong. Adjust Sensitivity. Ref **Page 5**
- A3.** Collar is too loose. Adjust Collar to fit correctly. Ref **Page 4**
- A4.** Hole at the back of the Collar is Blocked. Remove Debris and Trim Excess Hair away from the Hole. The Hole Must be clear at all times..

**Q. My Collar Keeps Coming Loose...**

- A.** Sorry But the Collar has been put together incorrectly. The collar has been tested to 90lb Breaking and slippage. Please Watch our Video Showing How to Put the Collar Together Correctly. Refer **Page 4**

**Q. The Collar is Difficult to undo...**

- A.** The Buckle Has Been Put Together Back to Front... the Buckle has Been Design to Snap Apart. Refer **Page 4**

**Q. Collar Will Beep but Will Not Vibrate**

- A.** There is Enough Charge in the Battery to make it Beep but Not Vibrate. Please Recharge the Collar Correctly.

**Q. The Collar goes off when my dog doesn't bark.**

- A** The collar will sometimes give false alerts.... Do not worry about this your dog will learn very quickly that it is exactly that... a false alert. All dogs very quickly learn that the two beeps are exactly that, just two beeps, so they will bark. But you as a responsible dog owner want that, you want it so that they can talk...

**PLEASE REMEMBER**

The Collar is Designed to **STOP EXCESSIVE BARKING**  
and **NOT to STOP ALL BARKING.**