

# Dexcom G7

## The Dexcom G7 Continuous Glucose Monitoring (CGM) System Pharmacy Toolkit



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For more information, including an instructional video,  
please visit: [provider.dexcom.com/pharmacists](https://provider.dexcom.com/pharmacists)



# Dexcom

# G7

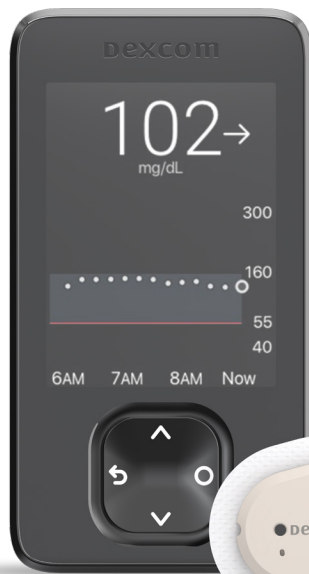
## Dexcom G7 Overview

# THE MOST ACCURATE CGM SYSTEM<sup>1</sup>

for reliable treatment decisions that lead to proven results<sup>2-6</sup>

Clinically proven to:

- Lower A1C<sup>2-6</sup>
- Increase time in range<sup>2-6</sup>
- Reduce hyper- and hypoglycemia<sup>2-6</sup>
- Improve quality of life<sup>6</sup>



30-minute sensor warmup (fastest of any CGM)

12-hour grace period to change sensor



67% less packaging volume than Dexcom G6

To learn more, visit [provider.dexcom.com/pharmacists](https://provider.dexcom.com/pharmacists)



## How to Fill

### How to Fill a Dexcom G7 Prescription

**MICHAEL ROBERTS, M.D.**  
344 City Heights  
New York, NY 10023

Name Mary Schmidt

Address 598 W. 76th St, NY, NY 10023 Date 1/5/23

**Rx**

Dexcom G7 Receiver Dispense 1/0 Refills

Dexcom G7 Sensors Dispense

3 boxes / 12 refills

Use as Directed.

Dr. M. Roberts

(Signature)

With only two components, filling Dexcom G7 is **simple**.

PRODUCT COMPONENT	QUANTITY	REFILLS
Dexcom G7 receiver	1	1 year
Dexcom G7 sensor and transmitter*	3 boxes (1 sensor per box)	30 days

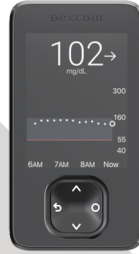
\*Each box contains one sensor and transmitter for a 10-day supply.

**DEXCOM IS THE MOST COVERED CGM BRAND<sup>7</sup>**

## How to Order

To Order, Contact Your Pharmacy Wholesale Partner

### PRODUCT COMPONENT



Dexcom G7 Receiver



Dexcom G7 Sensor

NDC	08627-0078-01	08627-0077-01
<b>Cardinal Order Numbers</b>	5822879	5822887
<b>McKesson Order Numbers</b>	2670982	2670990
<b>AmerisourceBergen Order Numbers</b>	10276372	10276311

### Dexcom CARE and Technical Support

SUPPORT	DETAILS	CONTACT/URL
<b>Dexcom CARE</b>	<ul style="list-style-type: none"> <li>Trainers and certified diabetic educators provide live interactive support to patients</li> <li>Includes patient training videos and quick-start guides</li> </ul>	<ul style="list-style-type: none"> <li>Dexcom CARE team can be reached at <b>1-888-738-3646</b> Monday-Friday 6 AM to 5 PM PT (all hours subject to change)</li> <li><b>dexcom.com/dexcom-care</b></li> </ul>
<b>Dexcom Global Technical Support</b>	<ul style="list-style-type: none"> <li>For 24/7 technical support</li> </ul>	<ul style="list-style-type: none"> <li>Dexcom Global Technical Support can be reached at <b>1-844-607-8398</b></li> <li><b>dexcom.com/contact</b></li> </ul>

NDC = national drug code.

## Information for Pharmacists

### Frequently Asked Questions

- 1 Does Dexcom have patient support programs for G7?**
  - a. Dexcom is the most covered CGM brand.<sup>7</sup> There are several patient support programs available for Dexcom G7. Please visit [dexcom.com/savings](https://dexcom.com/savings) for more information.
  
- 2 Can patients who are pregnant use Dexcom G7?**
  - a. Yes, Dexcom is trusted for use during pregnancy and delivers peace of mind in the management of type 1, type 2, and gestational diabetes.
  
- 3 Who do patients reach out to with questions regarding technical issues and Dexcom products and supplies?**
  - a. Patients may reach out to Dexcom Global Technical Support at 1-844-607-8398 or visit [dexcom.com/contact](https://dexcom.com/contact).
  
- 4 Are there any drug interactions?**
  - a. If patients are taking hydroxyurea, their sensor readings will be higher than their actual glucose levels. Advise patients to not use the Dexcom G7 CGM System for treatment decisions if taking hydroxyurea and talk to their prescribers about alternative glucose monitoring approaches. Patients can take a standard or maximum acetaminophen dose of 1 g (1000 mg) every 6 hours and still use the sensor readings to make treatment decisions.
  
- 5 Are there any contraindications?**
  - a. Contraindications include magnetic resonance imaging (MRI), computerized tomography (CT), and diathermy. Advise patients to not wear Dexcom G7 during MRI or high-frequency electrical heat (diathermy) treatment. However, it is safe to have a CT scan if the sensor is kept out of the scanned area and covered with a lead apron during the scan.

## Patient Counseling

### Frequently Asked Questions by Patients

#### 1 How do I set up Dexcom G7 with my phone?

a. A compatible\* smart device can be used in place of a receiver by downloading the Dexcom G7 app and following set-up instructions via the app.

#### 2 How do I calibrate Dexcom G7 for the first time?

a. The Dexcom G7 CGM System comes factory calibrated. If your reading seems inaccurate, you can calibrate by using your blood glucose meter. In the app, tap + in the Glucose or History tabs. In the receiver, go to **Menu > Event > Blood Glucose**. Select Use as Calibration and follow onscreen instructions to do a fingerstick and enter the blood glucose meter value as a calibration.

#### 3 What is a pairing code and why do I need one?

a. A pairing code is a unique code printed on the applicator. This is needed in order to use Dexcom G7 without fingerstick calibrations. Do not use a code from a different sensor or make up a code. If you do not enter the correct code, your sensor will not work as well and may not be as accurate.

#### 4 I lost my sensor pairing code. What do I do?

a. You can find the pairing code on the applicator. If you already set up your receiver, find it in the app under **Menu > Information > Sensor > Sensor Info**. For additional support, contact technical support (in the app, go to **Profile > Contact**). Give them the error code.

#### 5 Is it painful to insert a Dexcom G7 sensor?

a. The Dexcom G7 CGM System automatic sensor applicator was designed for easier, more consistent sensor insertions. 94% of patient respondents found that the Dexcom G7 sensor insertion was painless (mild, no pain).<sup>B,†</sup>

#### 6 How long can I wear the sensor for?

a. The Dexcom G7 sensor can be worn for up to 10 days, with a 12-hour grace period to replace the sensor.

#### 7 My sensor came off, can I reuse/reinsert it?

a. If a sensor comes off, it must be replaced by a new one.

#### 8 How do I keep the sensor on for the full 10-day wear?

a. The sensor site should be flat, clean, without much hair, and completely dry before you insert the sensor. The patch stays on best if not placed where your skin folds when you bend or near waistbands. The longer the application site is kept dry and sweat-free in the first 12 hours, the longer the patch may stick to the skin. Use the overpatch as instructed.

#### 9 How often do I refill my sensors?

a. Refill your sensors every 30 days. One sensor is supplied in each box. Three boxes should be provided for a 30-day supply.

\*For a list of compatible devices, visit [dexcom.com/compatibility](http://dexcom.com/compatibility).

†Percentage was based on the evaluation of 578 sensors.

## Patient Counseling

### Frequently Asked Questions by Patients (cont'd)

- 10** **What should I do if pairing is taking longer than expected?**
- a. Pairing usually takes <5 minutes. If it takes longer, use these troubleshooting tips: always keep the display device within 20 feet of the sensor; make sure your sensor is inserted; check that the pairing code entered is the pairing code on the applicator; move >20 feet away from other sensors until pairing is complete; check display device as a sensor can be paired with only one medical device and only one smartphone; and keep the app open during pairing.
- 11** **What should I do if seeing the Signal Loss alert?**
- a. Troubleshooting tips for the app and receiver include turning the Bluetooth off and turning it back on and leaving it on, keeping your display device within 20 feet of the sensor with nothing between them and keeping the display device on the same side of your body. For the app, keep the app open, or restart your phone and the app. If Signal Loss continues for >30 minutes in the app, contact technical support (go to **Profile > Contact**). For the receiver, press a receiver button to wake it up and start a new connection attempt. If Signal Loss continues for >30 minutes, contact technical support.
- 12** **How do I set up my Dexcom G7 to share data with my caregiver or loved ones?**
- a. Dexcom Share is a feature within the Dexcom G7 app that allows for remote monitoring. Friends and family can follow your glucose levels by downloading the Dexcom Follow app.\* The follower gets an invitation email to follow under the Share screen in the Dexcom G7 app.
- 13** **I got an "Urgent Low Soon" alert; what should I do?**
- a. The Urgent Low Soon alert will notify you if your glucose is predicted to be  $\leq 55$  mg/dL within 20 minutes. You should develop an individualized plan to treat low glucose with your healthcare provider.
- 14** **How do I change what my target range is?**
- a. The receiver and app come with default settings, but you can customize your target range and alerts based on discussion with your healthcare provider. Your target range is the values between your high and low alert settings. If using the app, you can change high and low alert settings by going to **Profile > Alerts > High** and **Profile > Alerts > Low**, respectively. If using the receiver, you can change high and low alert settings by going to **Menu > Settings > Alerts > High** and **Menu > Settings > Alerts > Low**, respectively. Please consult with your healthcare provider to see what works best for you.
- 15** **I am using Dexcom G6 with an insulin pump/pen. When can I switch to Dexcom G7 and use my insulin pump/pen?**
- a. Patients using an automated insulin delivery system, like an insulin pump or smart pen, may need to remain on Dexcom G6 in the interim to allow for Dexcom G7 connectivity with partners. Dexcom is working closely with its partners to integrate Dexcom G7 into current and future automated insulin delivery systems as quickly as possible. For the most recent connectivity updates, please refer to [dexcom.com/compatibility](https://dexcom.com/compatibility).
- 16** **How do I learn about all the features and ways to use Dexcom G7?**
- a. For more information, please refer to the Dexcom G7 User Guide for complete instructions.

\*Treatment decisions should not be made based on the Follow app. Only make treatment decisions based on the G7 CGM app.

# G7



## Dexcom Savings Programs

Dexcom has 3x more patients paying \$0 than FreeStyle Libre<sup>9,\*</sup>

PROGRAM	DESCRIPTION
<b>G7 Simple Start</b>	<ul style="list-style-type: none"> <li>• For eligible commercial pharmacy patients without Dexcom coverage</li> <li>• \$89 per monthly sensor fill</li> </ul>
<b>Cash Pay</b>	<ul style="list-style-type: none"> <li>• For any patient with prescription who is looking for cash options</li> <li>• ~\$200 off 30 days' supply of sensors</li> <li>• GoodRx, Amazon Pharmacy, and Costco</li> </ul>
<b>Prescription Assistance Program</b>	<ul style="list-style-type: none"> <li>• For US residents at or below identified poverty line that meet eligibility criteria</li> <li>• Shipments include 3 months of G7 sensors. Dexcom will offer up to 2 shipments of G7 at a reduced cost</li> </ul>

**For more information on affordability programs, please visit [dexcom.com/savings](https://dexcom.com/savings)**

\*For those with commercial pharmacy coverage.





## BRIEF SAFETY STATEMENT

Failure to use the Dexcom G7 Continuous Glucose Monitoring System (G7) and its components according to the instructions for use provided with your device and available at <https://www.dexcom.com/safety-information> and to properly consider all indications, contraindications, warnings, precautions, and cautions in those instructions for use may result in you missing a severe hypoglycemia (low blood glucose) or hyperglycemia (high blood glucose) occurrence and/or making a treatment decision that may result in injury. If your glucose alerts and readings from the G7 do not match symptoms, use a blood glucose meter to make diabetes treatment decisions. Seek medical advice and attention when appropriate, including for any medical emergency.

**References:** **1.** Dexcom, data on file, 2022. **2.** Beck RW, et al. *JAMA*. 2017;317(4):371-378. **3.** Beck RW, et al. *Ann Intern Med*. 2017;167(6):365-374. **4.** Martens T, et al. *JAMA*. 2021;325(22):2262-2272. **5.** Welsh JB, et al. *J Diabetes Sci Technol*. 2022. Published online June 13, 2022. doi:10.1177/19322968221099879 **6.** Gilbert TR, et al. *Diabetes Technol Ther*. 2021;32(S1):S35-S39. **7.** Managed Markets Insights & Technology, LLC. MMIT Analytics, June 2002. **8.** Dexcom, data on file. **9.** Data on File, IQVIA 8/21-8/22.

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