Ultrasonic Liquid Flowmeter

QUICK User Manual





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1.Overview

§1.1 Preface

The wall-mounted type ultrasonic flowmeter, can be used for nearly any liquid from water, sewer water, petrol chemicals, metallurgy, electric power plant coolent flow, irrigation, city water, energy monitoring, the meter can indicate flow velocity, flow rate, total flow for nearly any fluid.





§1.2 Principle of Operation

When an ultrasonic beam is transmitted through a flowing liquid, there is a difference between the upstream and downstream transit time that is proportional to the fluid flow velocity. When the fluid is flowing, the reverse transit time is greater than the forward flow transit time. This allows us to measure a time difference and that difference is due to the fluid flow velocity measured across the ultrasonic flow path across a known internal pipe diameter that allows the calculation of Flow from Q = AV where the A is derived from the pipe diameter D.

Variable Names:

- heta : The angle between the ultrasonic beam and the flow.
- M: Transit times of the ultrasonic beam.
- D: The internal diameter of the pipe.
- Tup: Transit time in the forward direction.

Tdown: Transit time in the reverse direction.

 Δ T=Tup –Tdown



2. Specifications

This instrument consists of the main electronics with the display and user interface buttons. The most common configuration simply requires the main electronics and a pair of transducers to complete the flow measurement instrument.

§2.1 wall-mounted ultrasonic flowmeter

Features:

- 1 Power: 24 VDC or Universal 86-232 VAC 50/60Hz optional
- 2 Repeatability: better than 0.2%
- 3 Accuracy: +/- 1% Reading from 0.16 to 40 f/s (0.49 12 m/s)

4 signal outputs:

- > one channel standard isolation ModBUS RTU, RS-485 output.
- > one channel isolation 4-20mA or 0-20mA active output.
- one channel Open Collector Transistor, (OCT) output (programmable pulse width (6-1000ms), default (200ms)).
- 4 Display: 2*20 backlit LCD

- 5 User Interface: 4x4 tactile keypad sealed behind easy open door.
- 6 Other functions:
- Automatic memory for positive, negative, net totalized flow rate for 512 days with 10 year backup battery life.
- Automatic storage of power on/off and flow rate of the last 30 events. Reset can be manual or invoked automatically. The user may read the data through Modbus communication protocol.
- 7 Enclosure Ratings: Electronics IP65, Transducers are IP68
- 8 Ultrasonic Transducer: clamp-on.

3.Display and Operation

§3.1.1 key functions

The ultrasonic flowmeter can use 16 keys keyboard monitor at same time or respectively. The keyboard can make users operate quickly and conveniently.

4*4 Keyboard, 16 keys keyboard overview:

0-9 and <•> are used to input digits or Menu number.

• key is used to move left, backspace, or delete the left character.

< A/+> and < V/-> are used to enter upper and lower Menu, when inputting digits, it invokes plus or minus key.

Menu key is used to cycle through the menu selections. Press the Menu key and then press two digits keys to enter related menu. For example, if inputting outside pipe diameter, press menu <1><1>. "11" is the address code of outside pipe diameter parameter.

<ENT > key is used for entering the input digit or chosen digits.

§3.1.2 Menu

Flow	00	Display flow rate / net totalizer, adjust the units with M30-M32
Rate &	01 Display flow rate / flow velocity, adjust the units with M30	

Fow	02	Dsplay flow rate / positive totalizer, adjust the units with M30-M32
Totalizer	03	Display flow rate / negative totalizer, adjust the units with M30-M32
	04	Display flow rate / date time
	05	Display heat flow rate / total heat quantity, adjust the units with M84, M88.
	06	Display temperature input T1,T2
Display	07	Display present battery voltage
	07	Display analogu input AI3, AI4
	08	Display system error codes
	09	Display today net totalizer
	10	Input outside perimeter of pipe
	*11	Input pipe outer diameter, data range: 1-72"
	*12	Input pipe wall thickness
	*13	Input pipe inner diameter
	*14	Select pipe material
Initial	15	Input sound velocity of pipe material
Setup	16	Input pipe liner type
	17	Input the sound velocity of liner
	18	Input the thickness of liner
	19	Input inner pipe wall roughness
	*20	Select fluid
	21	Input fluid velocity
	22	Input fluid viscosity

	*23	Select Transducer type (Note: there are 20 types to choose from)		
	*24	Select transducer installation method		
	*25	Input display transducer installation spacing		
	*26	Input parameter method and setup		
Initial	27	Store and read installation parameters at installation point		
Setup	28	If the signal is poor select "yes", to display last correctly measured data.		
	29	Input signal strength low cut off. Inputing 65 will cause the flow rate to indicate as zero when the signal strength is lower than 65. The flow meter will indicate that there is no liquid in the pipe and display the flow value as zero.		
	30	Select metric or imperial units		
	31	Select flow rate units		
	32	Select totalizer units		
	33	Totalizer K Factor. Factory value = 1.0		
	34	Select totalizer alarm point		
Flow	35	Select positive totalizer alarm point		
Units	36	Select negative totalizer alarm point		
Setup	37	Restore Factory values and reset totalizer		
	38	Manual totalizer reset enable (the key to control on/off)		
	39	Select language		
	3.	LCD display mode, 0 or 1 is default display mode. 2-39 enables automatic cycle display method, displaying the previous menu of 2-39, time interval is 8 seconds		

	*40	Filter coefficient
	*41	Input low flow velocity cutoff value
	42	Setup static zero point
	43	clear zero point setup and manually setup zero point, restore factory default s
Setup	44	Set up zero measurement value
	45	Meter coefficient, Rectification coefficient
Setup	46	Input network address, identification number (IDN)
	47	Enable password
	48	Input linearizer data, up to 12 points.
	49	Network communication tester, verify data is transferred from upper computer to troubleshoot digital communication
Output	50	Optional setup of data to output at scheduled time, select output content at scheduled with 1 of 20 schedule choices.
Time	51	Setup output time at a scheduled time
Setup	 Printing data flow direction control. By default the printed data of flow directly to an optional thermal printer. Select Modbus RTU (RS485 port) 	
AI5 Setup	53	Display analog input AI5 (reserved for the TDS16 mainboard)
	54	Setup of OCT totalizer pulse output, pulse width, range: 6 Ms-1000 Ms
	55	Select current loop mode
Input	56	Select output of current loop 4mA or 0mA
&	57	Select data to output of current loop 20mA
Output	58	Current loop output validation, used to check whether current loop is functional
Setup	59	Select current loop output value

	60	Date time and setup.
	61	Software version and Electronic Serial Number (ESN)
	62	Select serial port parameters
	63	Select Communication protocol MODBUS-RTU or MODBUS-ASCII or MOSBUS-ASCII, previous 7 version protocol, FUJI protocol, Meter-BUSx protocol etc.
	64	
	65	Select analog input AI3 AI4 AI5 >> By selecting the measuring range, the flow meter will output the required current signal range.
	66	
	67	Select frequency output signal, default is 0-1000Hz, max-range is 0-9999Hz.
Input	68	Select the lower limit flow of the frequency signal output
& 69 Select the upper limit flow of the freque		Select the upper limit flow of the frequency signal output
Output	70	Set LCD backlight brightness
Setup	71	Set LCD contrast ratio
	72	Interval timer
	73	
	74	
	75	setup lower / upper limit of frequency signal output, LCD backlight control and LCD contrast ratio >> The lower and upper limits of the
	76	alarm may be configured to set a window alarm and the alarm signal can either control the OCT or the relay.
	77	Enable beeper
	78	Configure Open Collector Transistor output(OCT) output options
	79	Configure relay(OCT2) output options
		I

87 Configure heat quantity totaliser switch		00	Configure input signal for external batch controller			
82 Setup day/month/year totalizer, check the flow rate and heat quantity of the totalizers 83 Automaticaly reset flow switch after power off, default status:off. This function may not be available under all conditions. 84 Configure heat quantity unit, 0.Gj (default) 2.Kcal 4.BTU (imperial unit) 85 Select temperature signal origin, selecting temperature signal AI3 or AI4, the temperature transmitter will be output on the 4-20mA current signal. 86 Configure heat capacity, default: GB-CJ128 enthalpy potential method. Temperature difference method is also available. 87 Configure heat quantity multiplier factor 89 Display present temperature difference and setup temperature difference sensitivity 8. Configure supply or return configuration.		80	Configure input signal for external batch controller			
82 of the totalizers 83 Automaticaly reset flow switch after power off, default status:off. This function may not be available under all conditions. 84 Configure heat quantity unit, 0.Gj (default) 2.Kcal 4.BTU (imperial unit) 85 Select temperature signal origin, selecting temperature signal Al3 or Al4, the temperature transmitter will be output on the 4-20mA current signal. 86 Configure heat capacity, default: GB-CJ128 enthalpy potential method. Temperature difference method is also available. 87 Configure heat quantity totaliser switch 88 Configure Heat quantity multiplier factor 89 Display present temperature difference and setup temperature difference sensitivity 81 Configure supply or return configuration.		81	Enable batch controller			
83 function may not be available under all conditions. 84 Configure heat quantity unit, 0.Gj (default) 2.Kcal 4.BTU (imperial unit) 85 Select temperature signal origin, selecting temperature signal AI3 or AI4, the temperature transmitter will be output on the 4-20mA current signal. 86 Configure heat capacity, default: GB-CJ128 enthalpy potential method. Temperature difference method is also available. 87 Configure heat quantity totaliser switch 88 Configure Heat quantity multiplier factor 89 Display present temperature difference and setup temperature difference sensitivity 8. Configure supply or return configuration.		82				
BTU/Heat Select temperature signal origin, selecting temperature signal Al3 or Al4, the temperature transmitter will be output on the 4-20mA current signal. BTU/Heat 86 Configure heat capacity, default: GB-CJ128 enthalpy potential method. Temperature difference method is also available. Setup 87 Configure heat quantity totaliser switch 88 Configure Heat quantity multiplier factor 89 Display present temperature difference and setup temperature difference sensitivity 8- Configure supply or return configuration.		83				
85 Al4, the temperature transmitter will be output on the 4-20mA current signal. 86 Configure heat capacity, default: GB-CJ128 enthalpy potential method. Temperature difference method is also available. 81 87 Configure heat quantity totaliser switch 88 Configure Heat quantity multiplier factor 89 Display present temperature difference and setup temperature difference sensitivity 8. Configure supply or return configuration.		84	Configure heat quantity unit, 0.Gj (default) 2.Kcal 4.BTU (imperial unit)			
BTU/Heat 36 Temperature difference method is also available. Setup 87 Configure heat quantity totaliser switch 88 Configure Heat quantity multiplier factor 89 Display present temperature difference and setup temperature difference sensitivity 8. Configure supply or return configuration.		85	Al4, the temperature transmitter will be output on the 4-20mA			
88 Configure Heat quantity multiplier factor 89 Display present temperature difference and setup temperature difference sensitivity 89 Configure sensitivity 8. Configure supply or return configuration.	BTU/Heat	86				
89 Display present temperature difference and setup temperature difference sensitivity 80 Configure supply or return configuration.	Setup	87	Configure heat quantity totaliser switch			
89 difference sensitivity 8. Configure supply or return configuration.		88	Configure Heat quantity multiplier factor			
		89				
*90 Display signal strength and signal quality		8.	Configure supply or return configuration.			
		*90	Display signal strength and signal quality			

Diagnostics	*91	Display transit time ratio	
	92	Display calculated fluid sound velocity.	
	93	Display total transit time and the delta time	
	94	Display Reynolds number and the pipe coefficient	
Diagnostics	95	Display positive, negative heat quantity totalizer, start cycle display function.	
	+0	Display the time of power on/off and flow rate	
	+1	Display total power up time of the flow meter	
	+2	Display last time the power was off	
	+3	Display the flow rate of the last power off	
Optional	+4	Display total time of power on	
Menu	+5	Calculator	
Functions	+6	Setup threshold value for fluid sound velocity	
	+7	Net current month totalizer value	
	+8	Net current year totalizer value	
	+9	Operating time with errors (including power off time)	
	.2	Store static zero point	
	.5	Setup threshold Q value	
	.8	Maximum flow rate of this day and this month	
Hardware	.9	serial port validation window with CMM direct output	
&	-0	Hardware testing, requires password	
Menu	-1	4-20mA current loop calibration	
Config	-2	AI3 calibration of analog input 4 mA	

	-3	AI3 calibration of analog input 20mA
	-4	AI4 calibration of analog input 4mA
	-5	AI4 calibration of analog input 20mA
	-6	AI5 calibration of analog input 4mA
	-7	AI5 calibration of analog input 20mA
Hardware	-8	Zero point setup for PT100 at lower temperature (<40 C)
&	-9	PT100 setup zero point at higher temperature (>55C)
Menu	-A	PT100 standard calibration at 50C
Config	-В	PT100 standard calibration at 84.5C

* Font Color Key: Black for basic menus, red for advanced functions, blue for BTU and heat quantity measurement parameters.

§3.1.2a Flow Units

Flow Units

0	cubic meter	(m3)
1	liter	(L)
2	American gallon	(GAL)
3	imperial gallon	(IGL)
4	American million gallon	(MGL)
5	Cubic feet	(CF)
6	US oil barrel	(1 barrel =42gallon) (OB)
7	Imperial oil barrel	(IB)

§3.1.3 Parameter storage for flow meter and options

The meter has 3 storage areas as follows:

- 1. Present parameter data block,
- 2. Solidification, or FLASH, parameter data block,
- 3. User pipe parameter data block.

Present parameter data block is stored in internal RAM, if the power supply and backup battery are both off then the data in the Present data block are lost.

Solidification parameter data block is stored in internal FLASH, under normal conditions this data will not be lost. Accessing the M26 function for solidification parameter will allow the user to either store the current data or recover stored data. Select "0" in M26 for portable instruement mode.

User pipe parameter data block is able to access and store 9 sets commonly used pipe parameters. The access to this data block is in M27.

§3.1.4 Zero point setup and zero point solidification

Factory transducers are configured with a "zero point", to indicate when the fluid flow velocity is zero. This value may be adjusted to indicate any value of the flow meter under any flow velocity.

For example, let's assume that the zero point is 1m3/h, and the current flow velocity is 10m3/h, then the indicated value on the flow meter is 11m3/h. When installing, moving, or changing transducers it is advised the zero point be checked and or adjusted.

Adjust zero point using M42. But the zero point value after adjusting is only stored in RAM parameter area temporarily, is not solidified in FLASH. If the spare battery is off or choosing the solidification parameters in FLASH as work parameters when power on, the zero point value will loose. In order to keep the zero point value forever, users must use M.2 to store the zero point after adjusting zero point for each time.

§3.1.5 Full Scale Flow factor storage

Use M.1 to configure the full scale factor.

§3.1.6 Validating meter function.

Entering a pipe diameter of zero, results in the display to show the flow velocity: 1.2345678m/s (4.0504ft/s), flow rate=0, and display "R" status. Inputing a set value in M44 will change the totalizer output. Use this function to test of the flow meter and network software without having to connect the transducers.

§3.1.7 Analog input interface as digit input interface method and introduction

The analog input interface can work as digital input interface, but note that the loop input current should not be over 20 mA. When outter digital quantity voltage is 5V, you should connect a 1k resistor in return circuit. If the digital quantity voltage is 12V, then connect a 2k resistor.

§3.1.8 Serial Peripheral interface, SPI, 4-wire

Serial peripheral interface, SPI, is much like the USB interface, it features input, output, power supply+, power supply-.. It can be used to read flow, heat flow, positive total, 4-20mA value, frequency value and printing data etc. Different models can download using 4800 baud rate.

§3.1.9 Fluid Medium configuration function

For applications where the fluid mixture is oil and water the lower limits, to judge the medium in pipe is water or oil, you could input lower limit of water flow in M+6, it is 1400m/s for this example. When the fluid flow velocity measured by the flow meter is lower than 1400m/s, a internal signal created, used to indicate that the fluid is another medium. This signal can be output by OCT or read by MODBUS protocol. But you assure that the two fluid flow velocity can not exist overlap.

§3.2 T Restore to factory defaults

If users want to clear all set parameters to restore original factory default, only use serial port or parrallel port keyboard to enter M37 to click <•><<>>, so can restore default set parameters when they left the factory.

Attention: You will not want to invoke this function and is normally only invoked if you wish to "Start Over" and recommission the meter..

4. Transducer installation

§4.1 Unpacking

Check that the electronics enclosure was not damaged in transportation. If it was please take photos of the shipping crate and file a claim with the shipping company and contact Tactical Flow at 831-455-0418 and/or email to Dave@TacticalFlowMeter.com

§4.2 Power supply and transducer cables

Standard meters are shipped and require the use of a 24 VDC power supply capable of providing 500 mA max. Universal AC power supplies for 85 to 236 VDC are also available.

Transducers signal cables require the use of high frequency special shielded twisted pair cables. Do not use coaxial shielded radio frequency cable or poor quality twisted pair cables, use the provided factory cables only.

§4.3 Installation Requirements

Choose clean sections of the pipe to install the transducers and secure them firmly as indicated above.

§4.3.1 Choosing the ideal measurement point

To ensure the best measurement accuracy and stability, the installation point for the two tranducers should be on a straight section of pipe that will always be filled with liquid and evenly distributed. Ultrasonic meters do not perform well when the there is a swirl component. The following guidelines will assist in the best installation.

1. The pipe used to measure the flow must always be full of uniflor flow liquid and allows unobstructed transmission of the ultrasonic beam (either in vertical pipes or horizontal pipes)



2. The upstream transducer should be installed where the upstream length of the straight section of pipe is at least 10D and the downstream pipe disturbance is at least 5D past where the downstream transducer is installed. The pipe length should be straight without any valves, pumps, angle bends. The installation point should be located away from valves, pumps, high pressure current, vibration, transformers, or any other electrical or mechanical interference source, etc.



3. Avoid installations at the highest point of the piping system or vertical pipe with free exit (flow down)



4. For locations with the flow exiting to ambient conditions the transducers should be installed on a U section of the pipe.



5. The temperature and pressure on the installation point should be within the specifications of the transducers.

6. In installations where there may be scaling inside the pipe consider that scaling as a liner and input values that reflect the scaling material as if it were a liner. This will allow the meter to attain a better measurement.



7. The two transducers must be installed in the horizontal direction to pipe axis plane, within ±45° of axis line horizontal plane. This is to prevent bubbles and to provide geometry so no sedimaentation will be in the measurement path.



§4.3.2 instrument installed in instrument wells or vault requirements

When installing transducers in instrument wells or vaults, be sure to provide enough room, for people to work. The distance between pipe wall and well wall should be at least 24", and the width should be more than (D''+24''*2). Cement pipe installations should be more than (D''+28''*2). instrument well axial width L is more than D+48". When installing transducers, avoid the place of flange, welding line, reducing, do best to install transducers in the range of +/-45° of horizontal position of pipe axis. See the figure below.



Important Notes:

- 1.linstall transducers within +/-45° of the horizontal axis position.
- 2. Connect the electronics enclosure to safety ground.
- 3. Do not install transducers on weld lines, dents, or curved surfaces..
- 4. Install transducers for easy access and maintenence.

§4.4 input pipe parameters:

- 1. Input pipe outer diameter
- 2. Input pipe wall thickness
- 3. Input pipe material

4. Input liner parameter (if the pipe has a liner, then include liner thickness and liner sound velocity)

5. Input fluid type

6.Input tansducer type (Electronics can support over 20 types of transducers)

7. Input transducers installation configuration

8. Input solidificaiton, or storage, parameter choices

§4.5 Clamp on transducer installation

Clean the selected transducer installation area and be sure to remove any rust, paint, and even any anti-rust layers, We suggest using an angle grinder to polish the area. After polishing and cleaning use a cleaning cloth with alcohol or acetone to remove oil and dust, using the supplied tube of couplant and be sure to coat enough couplant around the center of the installation area. Attach the transducers on the pipe and ensure there are no air bubbles or particulate of any kind between the transducers and pipe wall. Tighten the bands to secure the transducers firmly.



S type



M type



L type

Transducer Type	S2	M2	L2
Ultrasonic frequency		1MHz	
Pipe diameter (DN	DN15-DN100	DN50-DN700	DN300-DN6000
mm) and "	½" - 4"	2"-28"	12"-240"
Fluid temperature	0 – 100 C	0 – 100 C	0 – 100 C
	32 - 212 F	32 - 212 F	32 - 212 F
Outer dimensions	50*30*29mm	100*40*35mm	120*55*45mm
mm/"	2.00x1.18x1.14	3.94x1.57x1.38	4.72x2.17x1.78
Weight	175g/ 6.18 oz	259g/9.14 oz	535g/18.9oz

§4.5.1 Sensor Installation spacing

Installation space for a clamp on type transducer is measured between the two inner edges. This is the distance between the two transducers (face to face). These values are entered in M25.

§4.5.2 Installation method

There are two commonly used installation methods, the V method and the Z method

Normaly, V method is utilized for pipe diameters within the range: $\frac{1}{2}$ " - 4" or DN15-DN200mm. If using the V method results in a poor signal we suggest using the Z method that is normally utilized for diameters are greater than 8" or DN200mm or when measuring flow in cast iron pipes.

For the V Method use the figure below as a guideline and horizontally align the two transducers. Note the center line is horizontal with the pipe axis line. This method is suitable for pipe diameters in the range of $\frac{1}{2}$ " - 16" orDN15mm-DN400mm. This method is considered a reflected mode.



Use the Z method for large pipe diameters and where there may be suspended particulate or scaling. This method is ideal because the transducers dransmit directly to each other withoug the reflection mode utilized in the V method. This method is known as the single sound path method.



Important Notes:

1. Ensure transducers were installed on bare metal.

2. Ensure the shielded sensor cables are installed to the electronics in the correct polarity. Positive is RED and negative is BLACK.

3. Ensure cable entries are sealed to prevent the ingress of water and particulate.

4. Ensure transducers are secured and the wires are sealed from ingress of water.

5. Ensure stainless steel bands are affixed to the center of the transducers and are securely tightened so that you can not move them with your fingers.

6. Ensure that enough of the couplant has been applied so that transducers touch the pipe directly and will prevent air, dust, water, or rust in, that would degrade the beam from properly transfering the ultrasonic energy into the fluid stream.

7. After installation, enter M26 to solidify or store all the parameters. Cycle the power and check the variables are correct.

5. Troubleshooting

Diagnostics are displayed right corner of the menu window via an identification code detailed in Table 2. The user may view all the existing errors using function M08. Note the Hardware self-diagnosis is performed every time power is cycled.

Some errors may be detected during normal operation. Typically these errors are the result of an incorrect setup.

There are two types of errors the user can see on the display. Hardware errors are indicated by an F in the upper left corner of the screen and can be identified in Table 1. The other type of error refers to measurements indicated in Table 2. i

LCD display information	Causes	Solution
ROM verification Error	* ROM operation illegal / error	* Contact the manufacturer.
Logger reading error	* Stored parameters are wrong	* Cycle power /contact the manufacturer.

Table 1. Hardware self-diagnosis errors and solutions after power on

System logger error	* System stored data	*Cycle power/contact the manufacturer.
	area has SEEOR	
Measuring circuit	* Sub-CPU circuit	*Cycle power/contact the manufacturer.
Hardware error	errors	
CPU clock speed error	* System timer	* Cycle power /contact the manufacturer.
	has errors	
Date time error	* System date and	* reset date and time
	Time are wrong	
No Display. Erratic or Abnormal Operation	* Problem with wiring	* check wiring connections. No influence of measuring normally
		of measuring normally
No response to	* Keypad is locked	* input password to unlock keyboard, or check wiring connections, no influence
key presses	* Bad plug connection	of measuring normally

Table2. Working status error code causes and solutions

code	M08 displaying	causes	solutions
*R	system work normaly	* normal system	
*J	Circuit Hardware Error	* Hardware problem	* Contact the manufacturer
*	No Signal	* Unable to receive signal * Loosen contact or not enough couplant between transducer and pipe surface.	* Make sure the transducer is in tight contact with pipe surface, the couplant is enough.
		* Transducers installed improperly	* Polish the pipe surface and clean the

		* scaling on inner pipe wall is too thick * new changed liner	 pipe surface. Clear paint, rust. * Check original installation parameter settings. * Clear the scaling or change the pipe with thick scaling, normaly change to another measurement point that has little scaling, the meter can work normally. * Wait until the liner has been solidified and then test.
*H	lower signal strength received	* lower signal * causes are the same with code "I"	solution are the same with code "I"
*H	Poor signal quality received	 * poor signal quality * include above all caused 	* include above all solutions
*E	The current of loop is over 20mA (not influence the measurement if not using current output)	 * 4-20mA current loop output overflow 100% * Improper settings for current loop output 	* Check current loop settings on M56. or confirm if the actual flow rate is too high.
*Q	Frequency output is over the set value (not influence the measurement if not using frequency output)	 * 4-20mA current loop output overflow 100% * Improper settings for current loop output 	* Check frequency output settings (refer to M66-M69) or confirm if the actual flow rate is too high.

*F	Listed in table 1	 * find problems when power on and self-diagnosis * permanent hardware errors 	 * power on again, check the information showed on screen, handled according to table 1, if not solved, contact manufacturer. * contact manufacturer.
*G *G	Adjusting Gain >S1 Adjusting Gain >S2 Adjusting Gain >S3 Adjusting Gain >S4 (displayed on M00, M01, M02, M03)	Instrument is in the progress of adjusting the gain to prepare the measurement. If stopped at S1 or S2 or switched between S1 and S2, that means lower receiving signal is too low or on the ultrasonic signal can not send a measureable wave.	
*К	Empty pipe, setup in M29	no liquid in pipe or wrong setup	if there is liquid actually, input 0 value in M29

Attention: the codes of *Q and *E displayed do not affect measurement, only means current loop and frequency output have problems.

6.Warranty and service

§6.1 Warranty

The products are warranted to be free from defects in materials and workmanship for a period of two years from the date of shipment to the original purchaser. Our obligation is limited to restoring the meter to normal operation or replacing the meter, at the choice of the factory, and will be conditional upon receiving written notice of any alleged defect within 10 days after its discovery. We will determine if the return of the meter is necessary. If it is, the user is responsible for the one-way shipping fee from the customer to the manufacturer.

Transportation: buyers are responsible for the freight from our factory to destination.

§6.2 Maintainance Service

For operational problems, please contact Tactical Flow Meter technical support department by telephone, or email. In most cases, problems can be solved immediately. Refer to the Ultrasonic web page for videos on how to deal with common questions and installation tips. For any hardware failure of the instrument, we recommend our customers send it in for service. Please contact the technical support department with the model number and serial number of the unit before sending the unit back to us. Both numbers can be found on the product label. For service or calibration requests, we will issue a Return Materials Authorisation (RMA) number. Take note that the cost for repairing can only be determined after receipt and inspection of the instrument. A quotation will be sent to the customer before proceeding with the service. Normally, buyer is responsible for the transportation of meters and freight.

§6.3 Software Update Service

We provide free-of-charge software update services. Please contact the factory to determine if you meter may benefit from a software update.

§6.4 Important Notice for Product Return

Before returning the instrument for warranty repair or service, please read the following carefully:

1. if the return item has been exposed to nuclear or other radioactive environment, or has been in contact with hazardous material which could pose any danger to our personnel, the unit cannot be serviced.

2. if the return item has been exposed to or in contact with dangerous materials, but has been certified as hazard-free device by a recognized organization, you are required to supply the certification for the service.

3. if the return item doesn't have a RMA# associated, it will be sent back without any service conducted.

§7.0 Wiring info



The above drawing shows the wiring layout and the two details below split this image into two sides, with the left side shown first and the right side shown next.



The above is the left side of the connector



The above is the right side of the connector

§8.0 Electronics Enclosure dimensions



§8.0 Digital Communication

ModBus RTU