

# Product Return Instructions

1



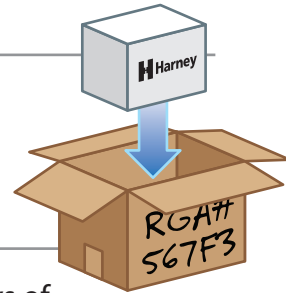
Product returns will be accepted and no restocking fees charged if your purchase is returned 30 days following its invoice date. Thereafter restocking fees may be charged or product returns not accepted.

2

Complete and email this form to [info@harneyhardware.com](mailto:info@harneyhardware.com). We will email you a Return Goods Authorization Number (RGA#).

3

Purchase a new, heavy duty shipping carton, write your RGA# on the outside of the shipping carton, and carefully package your product return in the shipping carton.



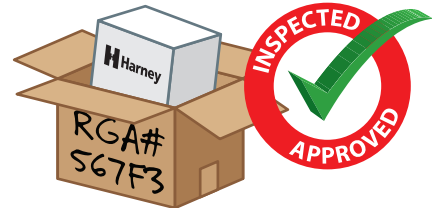
4



Ship your product return within 10 days of receiving your RGA# via UPS or FedEx. We do not receive US Postal Service mail at our physical location; therefore the US Postal Service may not deliver your product return to us.

5

Product returns will be carefully inspected. All products and product packaging must be in new condition. Product packaging must not be marked or damaged.



6



Purchase price less outbound shipping cost will be credited to the method used for the purchase.

7

Returning the entire order? Just enter the order number.

Returning part of your order? Enter the order number and the product number(s) and quantities that you're returning.

Order # \_\_\_\_\_

Email \_\_\_\_\_

Signature \_\_\_\_\_

Product Number	Return Quantity



9610 Harney Rd, Thonotosassa, FL 33592  
 Phone 800-942-7639 Fax 800-525-8921  
[info@harneyhardware.com](mailto:info@harneyhardware.com)