

How To Register A Machine

Why register?

The Poursteady Machine gets its recipes from the app at my.poursteady.com, where users can create and edit any number of recipes to use on their machine. To make sure that users have access to the right machines, they will need to be registered by the Poursteady team. Without registering, you will only be able to use the default recipe included on your machine.

Contacting Poursteady

Users can contact their distributor to provide this information or send it directly to register@poursteady.com. They may be asked to provide a photo of the serial number to confirm. The Poursteady Team generally handles registrations within 24 hours. Our business hours are 10:00am-6:00pm EST Monday through Friday.

- 1. Email Poursteady with your information.**

If you know your serial number already, you can do this before receiving your machine. Be sure to include the following:

- a. Name of your Cafe/Organization
- b. Serial Number (4 digit number beginning with “PS”)
- c. Email Addresses for access to the account

- 2. Wait 24 hours for Poursteady to handle the request.**

Our team personally confirms all registrations before adding them to the database. Please allow up to 24 hours for us to process your request. We may ask for a photo confirmation of your serial number.

- 3. Check your Inbox.**

If you didn't have a login already, our team will send you an email with instructions on how to set your password. The process to do this is just like if you were resetting a forgotten password.

- 4. Log in to my.poursteady.com**

Your account at my.poursteady.com will have access to your new machine and any others registered to your organization. If you don't see your machine, clear your browser cache and refresh the page.