

# BobsCNC Evolution Series Warranty and Return Policy

**PLEASE READ CAREFULLY**

## **30 Day Return Policy.**

A return may only be requested during the first 30 (thirty) days after the delivery date of your Evolution Series CNC Router. If the purchase was made through Amazon, the request for return must be processed through Amazon's web site. If the purchase was made at BobsCNC.com email your request for a Return Authorization Code to [helpdesk@bobscnc.com](mailto:helpdesk@bobscnc.com). A refund cannot be processed without an authorization code.

The kit must be returned to BobsCNC in its original packaging, in unassembled condition. **The customer is responsible for the cost of return shipping.** We will be unable to honor requests for returns after the 30 (thirty) day period has expired.

## **Return Shipping Damage**

Return Shipping Damage Bobs CNC will not be held liable for any damage(s) incurred in return shipping. We recommend that you purchase shipping insurance to cover the original purchase price for the product returned to BobsCNC.

## **60 Day Warranty Period**

BobsCNC guarantees all supplied parts and components for 60 (sixty) days after the delivery date. If any parts are missing or defective, please contact BobsCNC within the 60 (sixty) day warranty period by email to [warranty@bobscnc.com](mailto:warranty@bobscnc.com). After 60 (sixty) days no warranty is expressed, given or extended nor can any refund be offered.

## **Technical Assembly**

The assembly, setup, and a basic understanding of the machine's parameters requires technical knowledge, mechanical proficiency, and operating experience.

We cannot guarantee a customer's ability to assemble, setup or use our product(s). Since the quality of any products or projects created using an Evolution Series CNC Router is dependent upon its proper setup and a basic understanding its operating parameters, BobsCNC does not guarantee the quality of the parts manufactured using an Evolution Series CNC Router.